

CISO Workshop

Security Program and Strategy

Your Name Here



CISO Workshop & Architecture Design Session (ADS)

What: Security workshops to accelerate modernization of security program, architecture, and technical initiatives (using Zero Trust principles).

Why: *Rapidly* increase security posture & align security to business priorities

How: Provide best practices, references, and other guidance based on real world lessons learned

- CISO Workshop – Strategies and Program Structure 
- Security ADS – Architectures and Technical Plans



Tips

- **Set a North Star and Keep Going** – A journey of incremental progress towards a clear vision
- **Mix of old & new** - Bring your experience and knowledge, but expect changes



Who should be in the CISO Workshop?

Primary Participants

- **CISO + Security Directors** - Helps modernize security strategy and program components, integrate security into larger organization
- **CIO + IT Directors** – Helps integrate security into technology program, cloud, and other initiatives
- **Enterprise + Security Architects** – and other roles with broad strategy/technology responsibilities

Optional Attendees

- **Business IT leads, Business initiative owners that sparked discussion** – helps integrate security into business initiatives and better understand security dependencies
- **Cloud Lead / Cloud Team (if formed)** – help integrate security into cloud initiatives and reduce unhealthy friction between teams
- *Any supporting partners and integrators chosen by those roles*

Note: This workshop is essential for people performing the functions that align with the roles above and is also useful to many other roles within an organization



CISO Workshop

End-to-end Security Program and Strategy Guidance + Integration with Digital & Cloud Transformation Teams

Agenda

A. Key Context and Fundamentals

Threat trends, Role & Responsibility Evolution, Strategy and Recommended Strategic Initiatives to structure security transformation

B. Business Alignment

Engage business leaders on security, align to business priorities and risk management, integrate security in IT/Business and build business resilience

C. Security Disciplines

Provide a clear structure for durable security program elements

Exercises

- 1. Assess** against maturity model based on real world journey
- 2. Discuss** prescriptive recommendations to improve programs
- 3. Assign** next steps



Current Priority Discussion

A

Start with context and fundamentals

B

Business Alignment – Core



Engaging Business Leaders on Security

C

Security Disciplines



Access Control

Security Operations

Protection

Governance

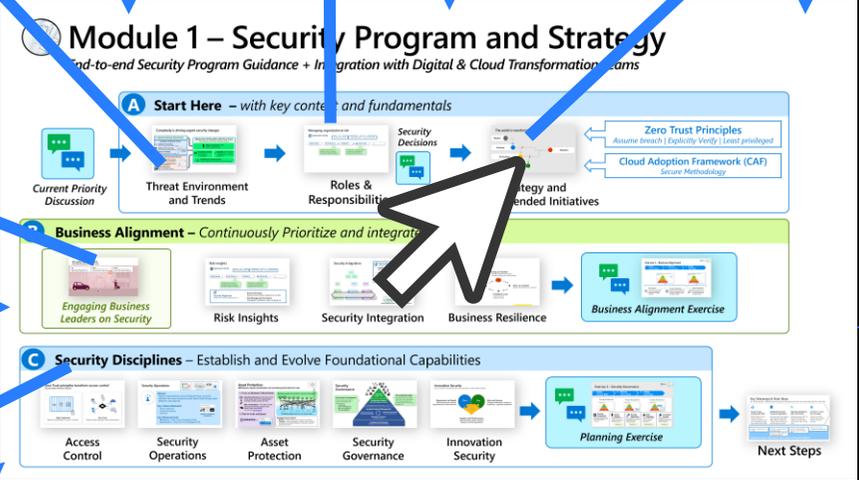
Innovation Security

Planning Exercise

Next Steps

This presentation is interactive!

Using PowerPoint Zoom Navigation



Most sections return to the main menu after finishing

Some slides can quickly return to main menu

Jump to any section from the Main menu





Introductions

Name

Role

Expectations
for today

Whiteboard – Technical Estate and Program Drivers

Current Cloud Usage

- Which workloads / business purpose?
- Which major cloud providers? (SaaS, PaaS, IaaS)



Geographic Presence

where you operate?



Compliance

& regulatory requirements



Goals and Plans

for Security and Cloud



Security Focus Areas –

What do you want to focus on?

- Modern Access Control
- Modern Security Operations
- Infrastructure and Development
- OT and IoT Security
- Data Security & GRC

What's on your current priority list?



Ransomware Recovery Readiness

Start Date / In Progress



Secure Identities and Access

Start Date / In Progress



Modern Security Operations

Start Date / In Progress



Infrastructure and Development

Start Date / In Progress



Data Security & GRC

Start Date / In Progress



OT and IoT Security

Start Date / In Progress

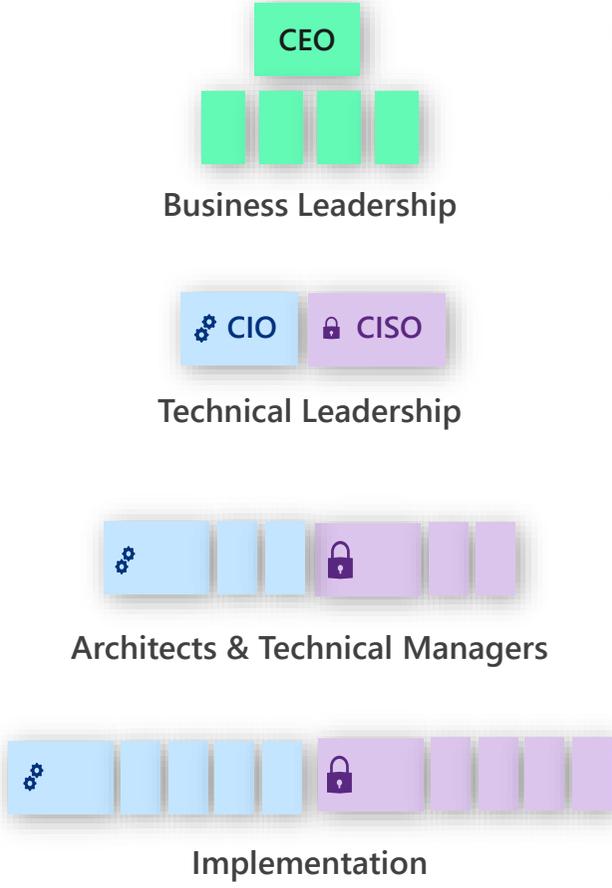


Other

Start Date / In Progress

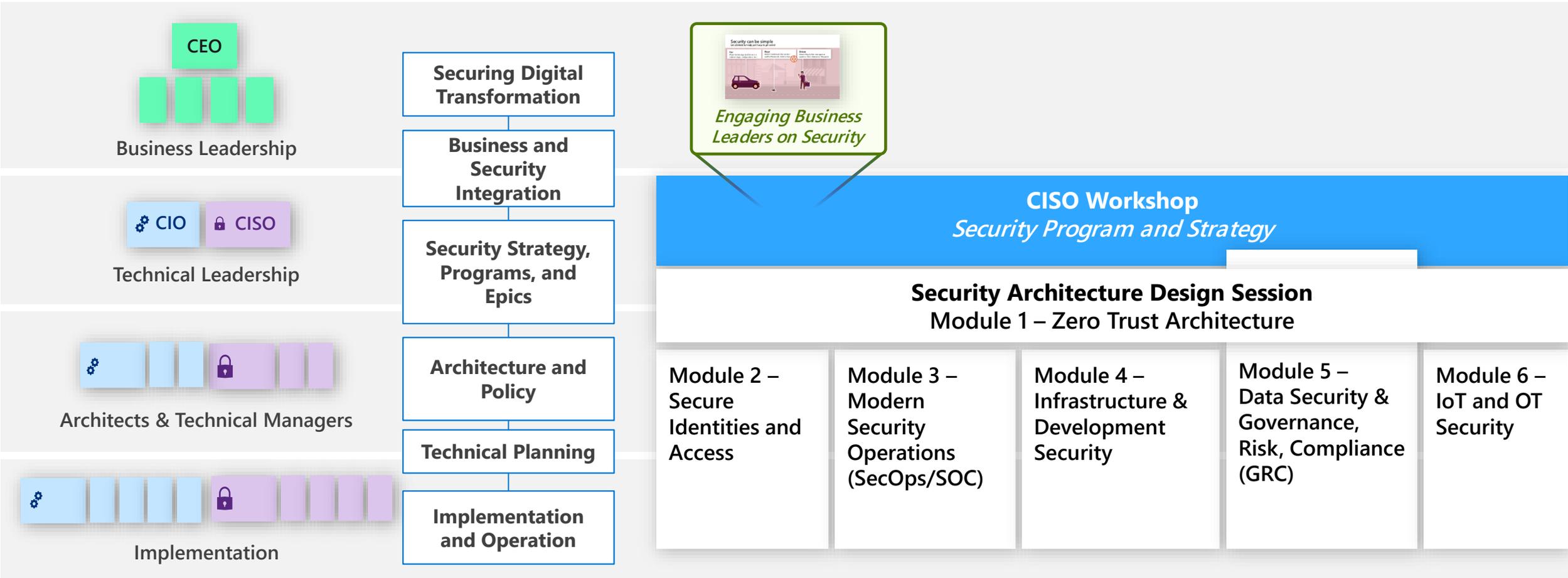
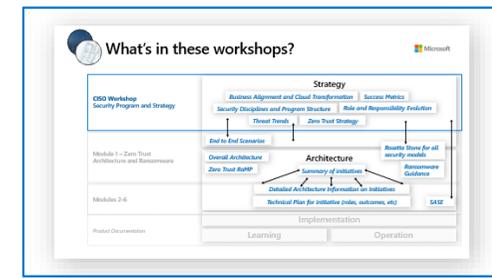
Common Security Initiatives

Mapping business outcomes to technical initiatives

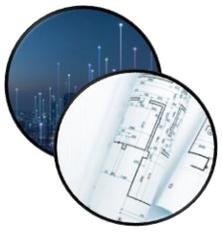


Align security to business priorities				
Security Program and Strategy / Cloud Adoption Framework (CAF) - Secure Methodology				
Secure hybrid work	Modernize incident response	Secure cloud migration	Find and protect critical data	Protect Industrial Control Systems
Secure Identities and Access	Modern Security Operations (SOC)	Infrastructure and Development Security	Data Security & Governance, Risk, Compliance (GRC)	IoT and OT Security

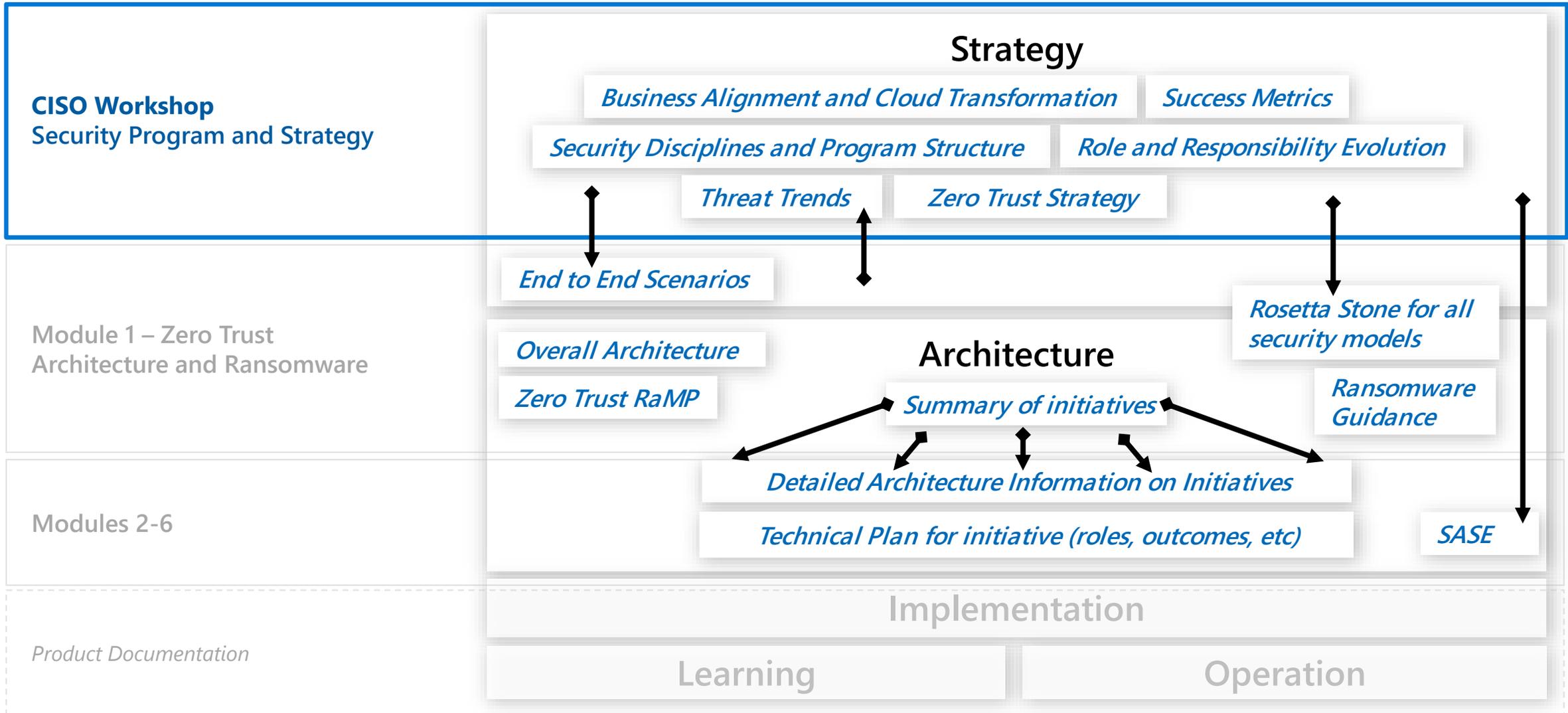
CISO Workshop & Architecture Design Session (ADS)



All workshops are holistic for the 'hybrid of everything' technical estate (on-premises, multi-cloud, IoT, OT, etc.)



What's in these workshops?





Planning for each role

Maturity Model
Assessment &
Improvement exercises



Reference plans for 3 entry points

- Complete end to end security modernization
- Quick wins across all initiatives (Zero Trust RaMP)
- Microsoft 365 Zero Trust capabilities

CEO



Business Leadership

Securing Digital Transformation

Business and Security Integration

Security Strategy, Programs, and Epics

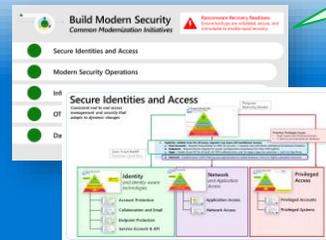
Architecture and Policy

Technical Planning

Implementation and Operation



Technical Leadership



Strategic Initiative Plan

Describes technical solutions in that initiative

Technical Plans

How to make it real (OKRs, capabilities, stakeholders & project team, links to implementation plans, etc.)



Implementation Procedures

Describe how to deploy/configure each technical component

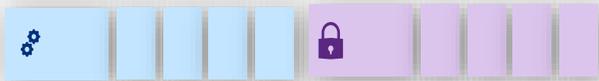


Documentation

Step by Step Instructions on Microsoft Docs site



Architects & Technical Managers



Implementation

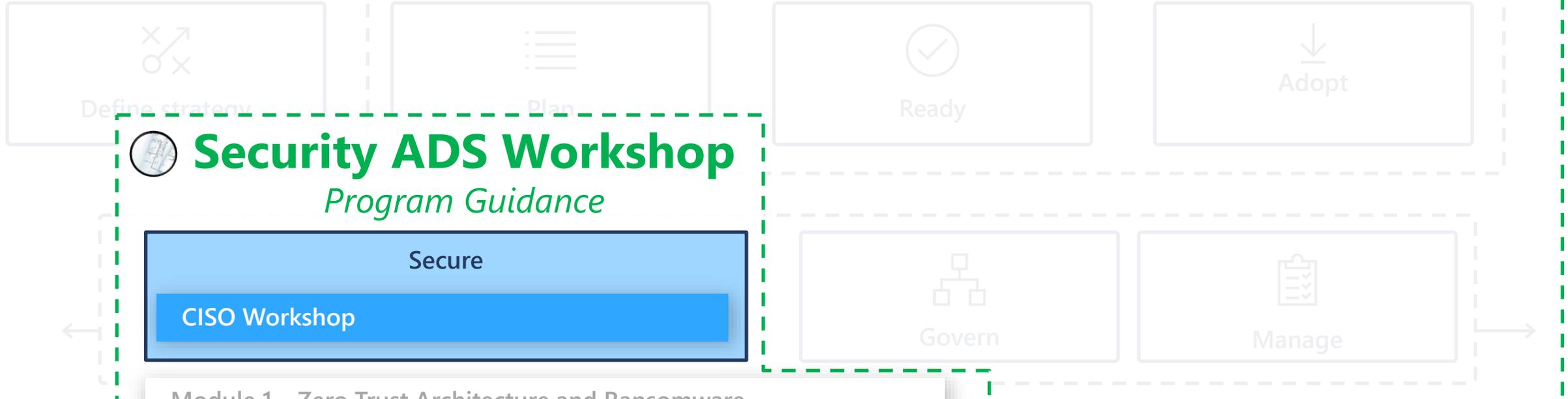


All workshops are holistic for the 'hybrid of everything' technical estate (on-premises, multi-cloud, IoT, OT, etc.)

A security program bridges two worlds

Aligning security to business outcomes + apply Zero Trust security principles and best practices

Cloud Adoption Framework (CAF) - Secure Methodology



Security ADS Workshop Program Guidance

Secure

CISO Workshop

- Module 1 – Zero Trust Architecture and Ransomware
- Module 2 – Secure Identities and Access
- Module 3 – Modern Security Operations (SOC)
- Module 4 – Infrastructure & Development Security
- Module 5 – Data Security & Governance, Risk, Compliance (GRC)
- Module 6 – IoT and OT Security



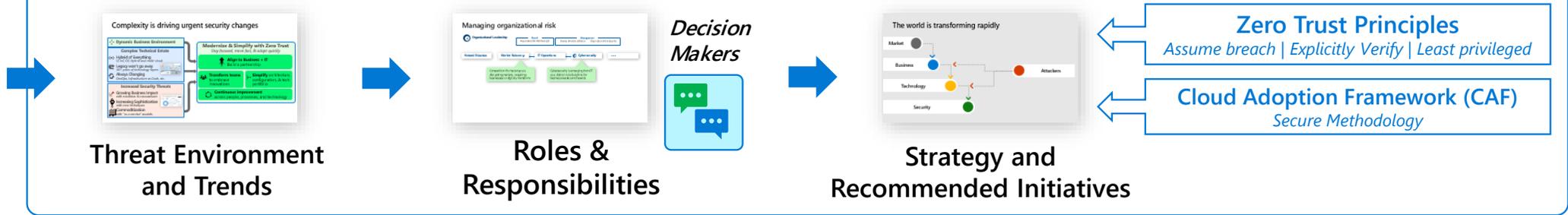
CISO Workshop

End-to-end Security Program and Strategy Guidance + Integration with Digital & Cloud Transformation Teams

A Start Here – with key context and fundamentals



Priorities Discussion



B Business Alignment – Continuously Prioritize and integrate security

Engaging Business Leaders on Security

Risk Insights

Security Integration

Business Resilience

Business Alignment Exercise

C Security Disciplines – Establish and Evolve Foundational Capabilities

Access Control

Security Operations

Asset Protection

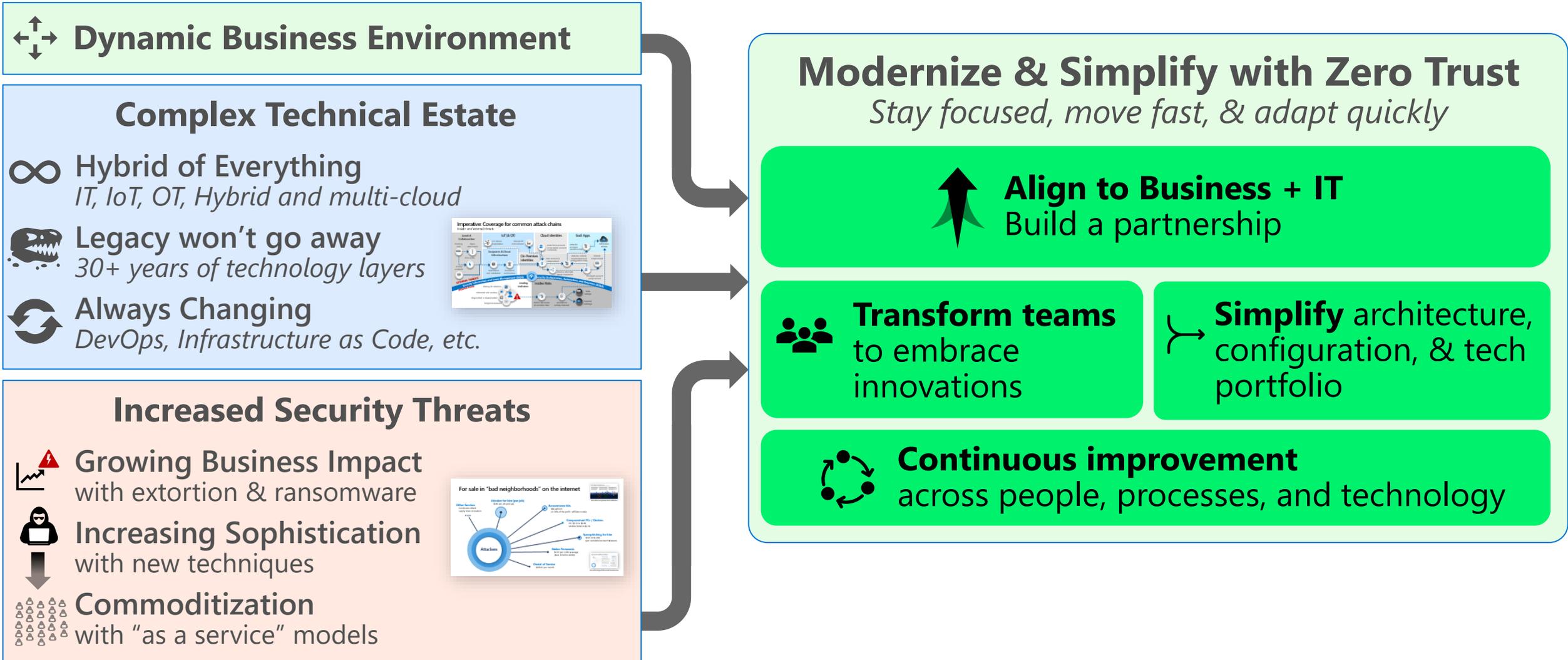
Security Governance

Innovation Security

Security Governance Exercise

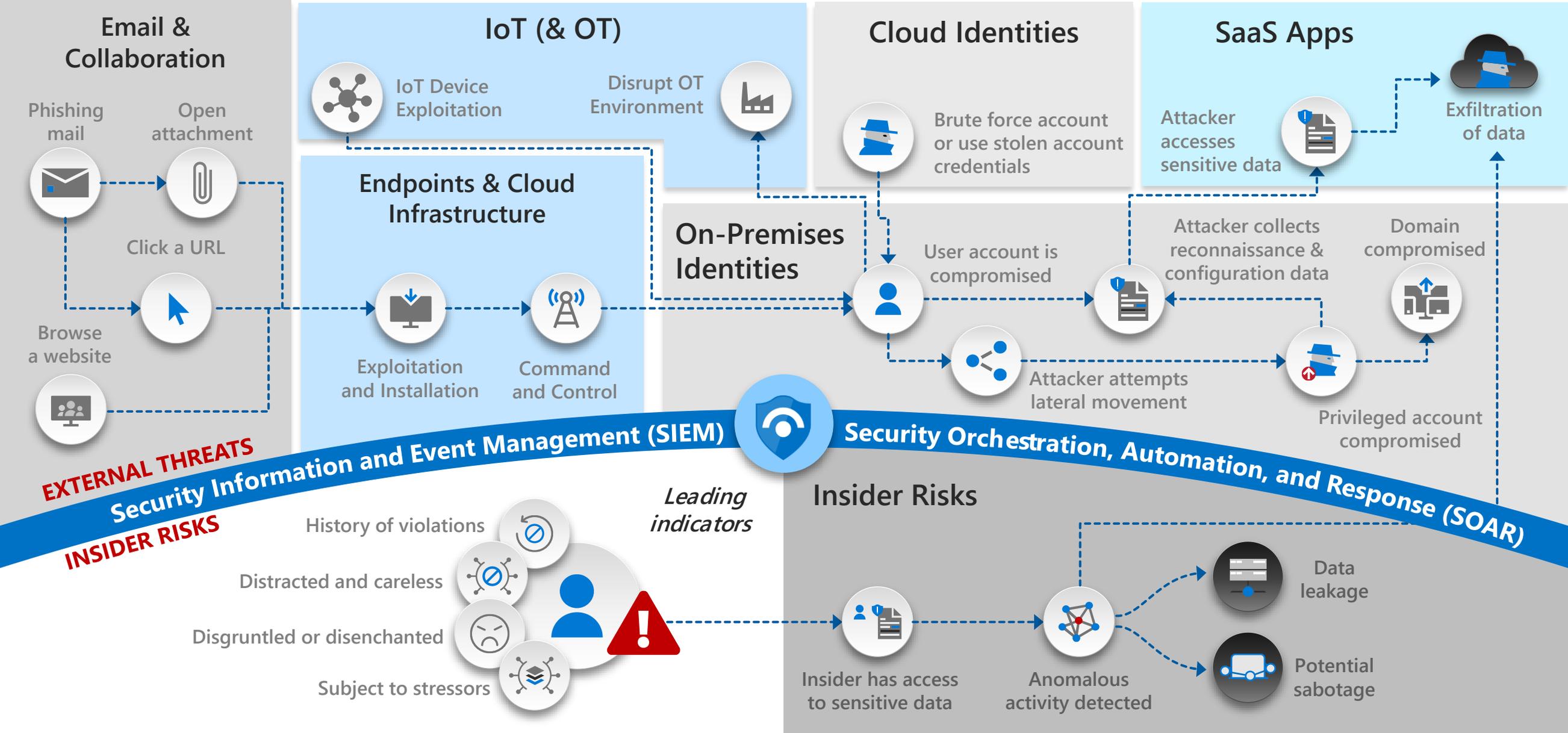
Next Steps

Complexity is driving urgent security changes

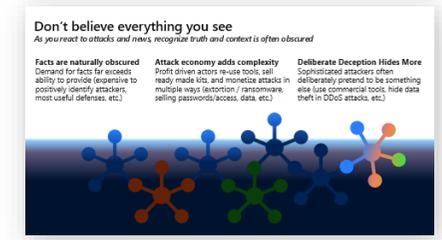


Imperative: Coverage for common attack chains

Insider and external threats



For sale in "bad neighborhoods" on the internet



How this complicates fact validation

Other Services
Continuous attack supply chain innovation

Attacker for hire (per job)
\$250 per job (and up)

Ransomware Kits
\$66 upfront
(or 30% of the profit / affiliate model)

Compromised PCs / Devices
PC: \$0.13 to \$0.89
Mobile: \$0.82 to \$2.78

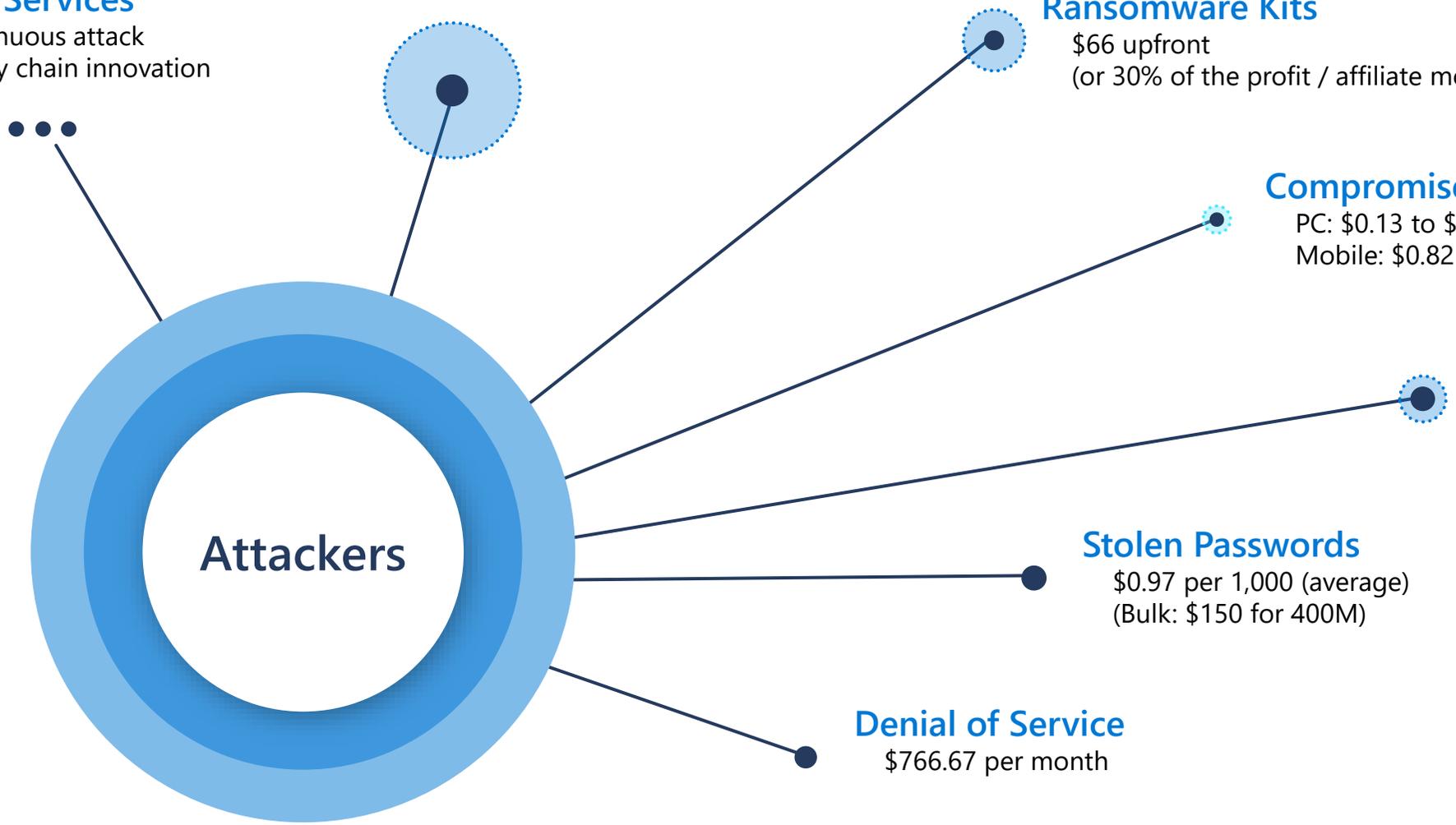
Spearphishing for hire
\$100 to \$1,000
(per successful account takeover)

Stolen Passwords
\$0.97 per 1,000 (average)
(Bulk: \$150 for 400M)

Denial of Service
\$766.67 per month



How this shaped Microsoft investments



Don't believe everything you see

As you react to attacks and news, recognize truth and context is often obscured

Facts are naturally obscured

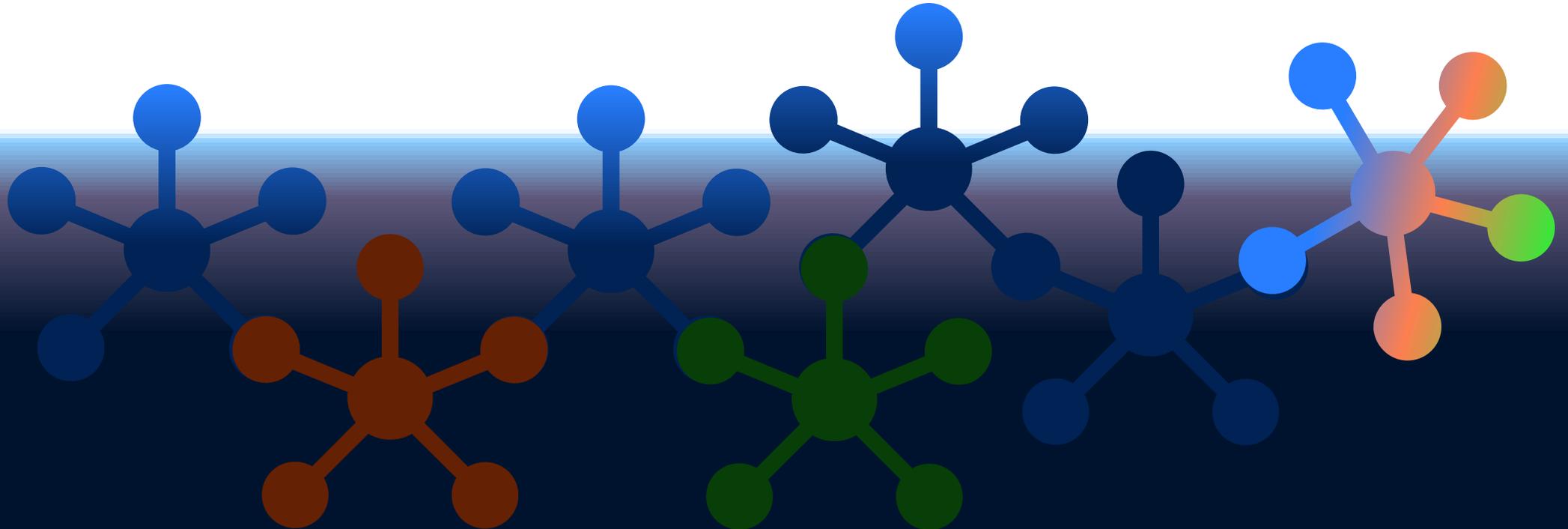
Demand for facts far exceeds ability to provide (expensive to positively identify attackers, most useful defenses, etc.)

Attack economy adds complexity

Profit driven actors re-use tools, sell ready made kits, and monetize attacks in multiple ways (extortion / ransomware, selling passwords/access, data, etc.)

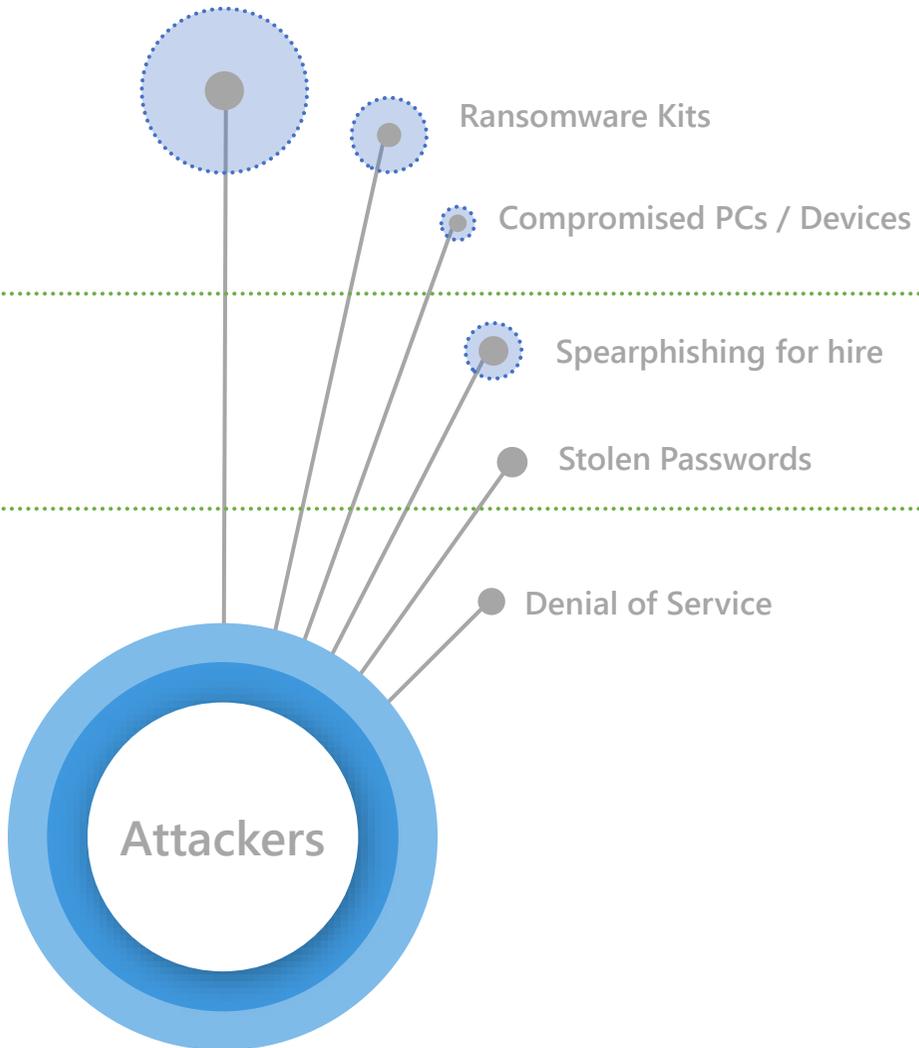
Deliberate Deception Hides More

Sophisticated attackers often deliberately pretend to be something else (use commercial tools, hide data theft in DDoS attacks, etc.)



Azure Security Capabilities and Guidance

Attacker for hire (per job)



Native Security Controls

and integration with existing security capabilities

Native Threat Detection (& SIEM)

Secure Azure, Azure AD, Windows, Linux, iOS, Android, SaaS apps + correlate with cloud native SIEM+SOAR+UEBA (Azure Sentinel)

Passwordless and Multi-factor Authentication (MFA)

Mitigate common and effective identity and password attacks with biometrics, hardware security, and threat intelligence

Native Firewall and Network Security

Protect business-critical assets with Azure Firewall, DDoS protection, & integrated web application firewall (WAF)



Industry Collaboration

with customers, NIST, CIS, The Open Group, and others



Azure Security Guidance

Top 10 Best practices

Azure Security Benchmarks

Cloud Adoption Framework (CAF)

Well Architected Framework (WAF)



Human Operated Ransomware - high impact & growing

Not another background security risk

What's different?



High Business impact

Extortion must disrupt business operations to motivate payment



Profitable for Attackers

Economic incentive to continue growing
(hundreds of millions of dollars paid)



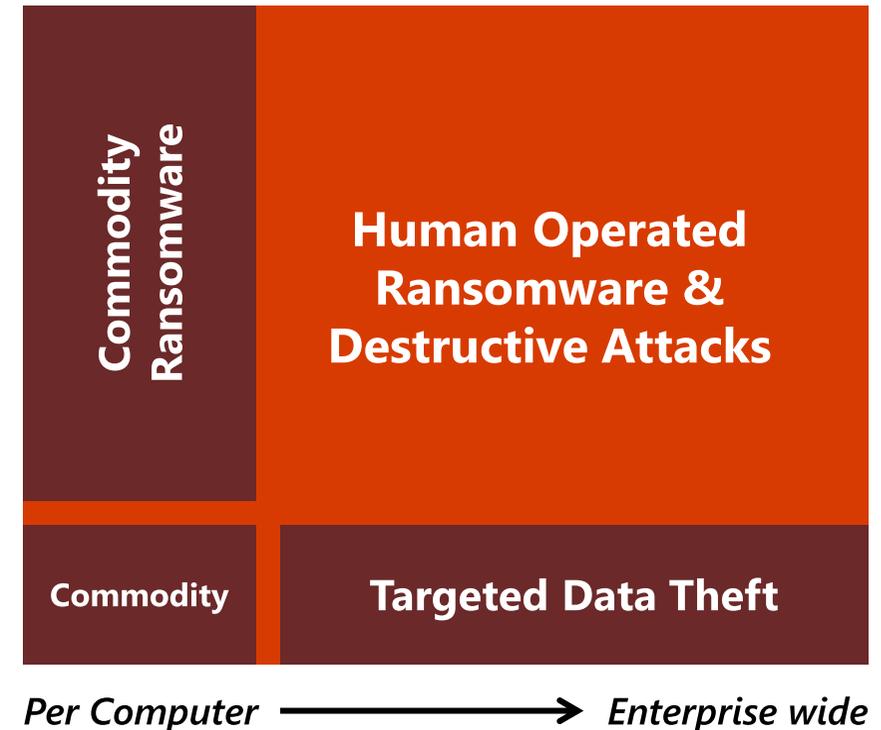
Room to Grow

Attackers can monetize security maintenance gaps at most enterprises:

- **Apply security updates** consistently to all computers
- **Securely configure all resources** using manufacturer best practices
- **Mitigate credential theft** attacks for privileged users

Stop
Business
Operations

Limited
Immediate
Impact



For more details on ransomware attacks and mitigations, see the Security ADS
Module 1 – Zero Trust Architecture and Ransomware

2021 Microsoft Digital Defense Report contents

CHAPTER 1

Introduction

Introduction

Our 2021 focus areas

CHAPTER 2

The state of cybercrime

The cybercrime economy and services

Ransomware and extortion

Phishing and other malicious email

Malware

Malicious domains

Adversarial machine learning

CHAPTER 3

Nations state threats

Tracking nation state threats

What we're seeing

Analysis of nation state activity this year

Private sector offensive actors

Comprehensive protections required

CHAPTER 4

Supply chain, IoT, and OT security

Challenges in managing risk associated with the supplier ecosystem

How Microsoft thinks about supply chain

IoT and OT threat landscape

The 7 properties of highly secured devices

Applying a Zero Trust approach to IoT solutions

IoT at the intersection of cybersecurity and sustainability

IoT security policy considerations

CHAPTER 5

Hybrid workforce security

A Zero Trust approach for securing hybrid work

Identities

Devices/Endpoints

Applications

Network

Infrastructure

Data

People

CHAPTER 6

Disinformation

Disinformation as an emerging threat

Mitigation through media literacy

Disinformation as an enterprise disruptor

Campaign security and election integrity

CHAPTER 7

Actionable insights

Five cybersecurity paradigm shifts

Summary of report learnings

Conclusion

Contributing teams at Microsoft

Download the full report at
<https://aka.ms/MDDR>

Review – Threat Environment and Trends

- **Security must be agile to keep up with speed of :**
 - *Business – Digital Transformation of assets and value*
 - *Technology – Cloud transformation of platforms*
 - *Security – Threats and Technical capabilities transforming*
- **Threats growing in multiple dimensions**
 - *Business Impact with extortion & ransomware*
 - *Sophistication with new techniques*
 - *Commoditization with “as a service” models*
- **Ransomware is top business impacting threat**
- **MDDR provides insights & analysis across threats**



Next Up:

1A – Strategy and Recommended Initiatives

Managing organizational risk



Organizational Leadership



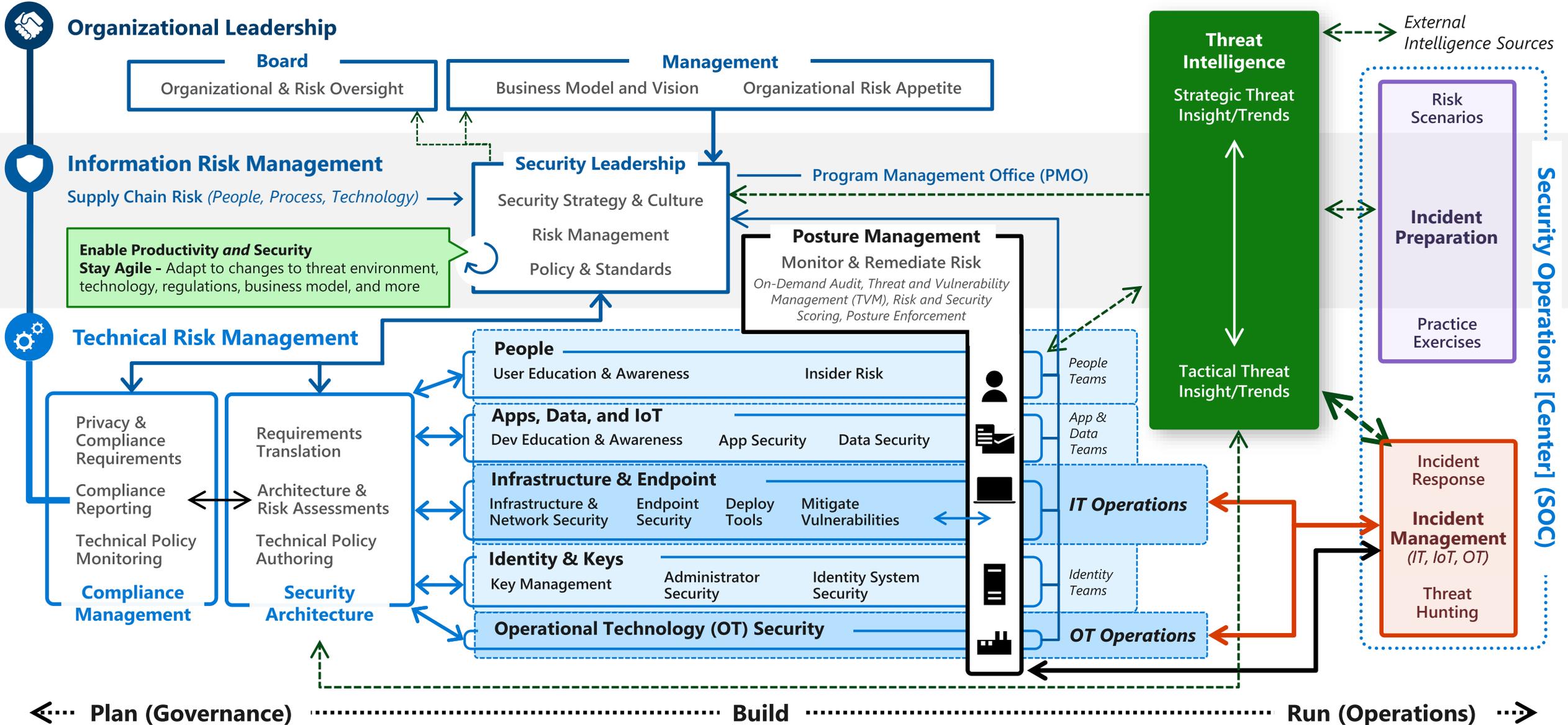
Competition from startups is disrupting markets, requiring businesses to digitally transform

Cybersecurity is emerging from IT as a distinct risk discipline for business leaders and boards

Managing Information/Cyber Risk

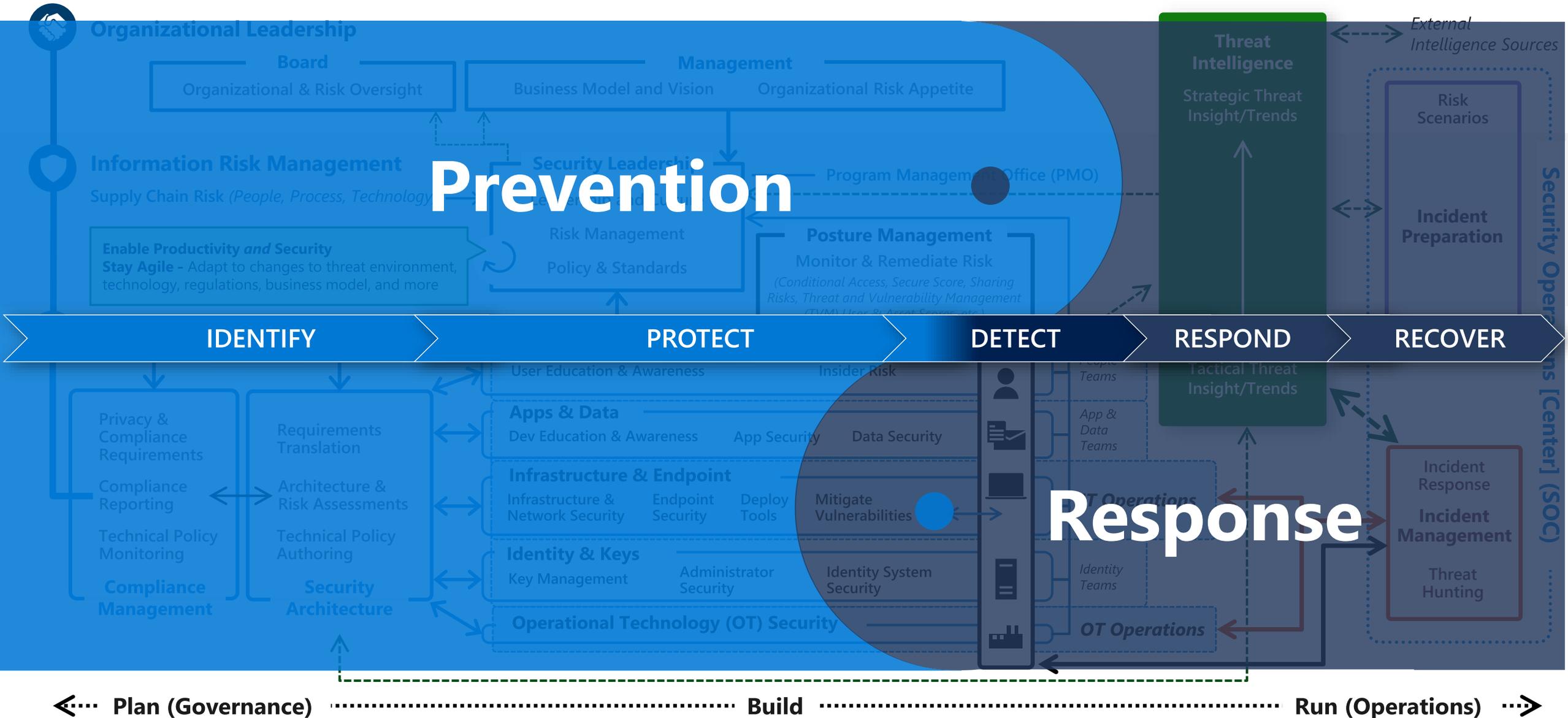
Security responsibilities or "jobs to be done"

December 2021 - <https://aka.ms/SecurityRoles>



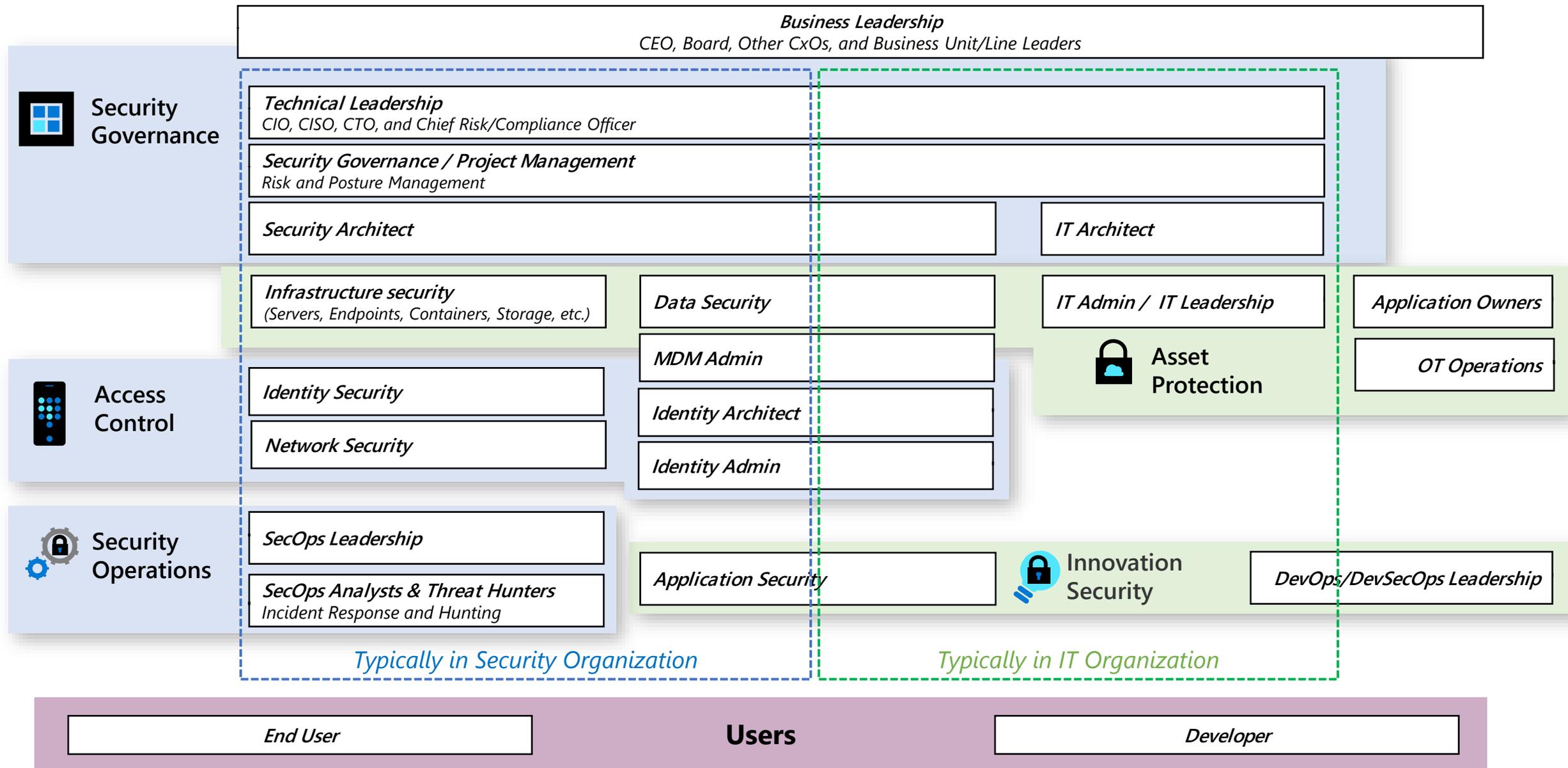
Working Together on Information/Cyber Risk

Increase collaboration across teams

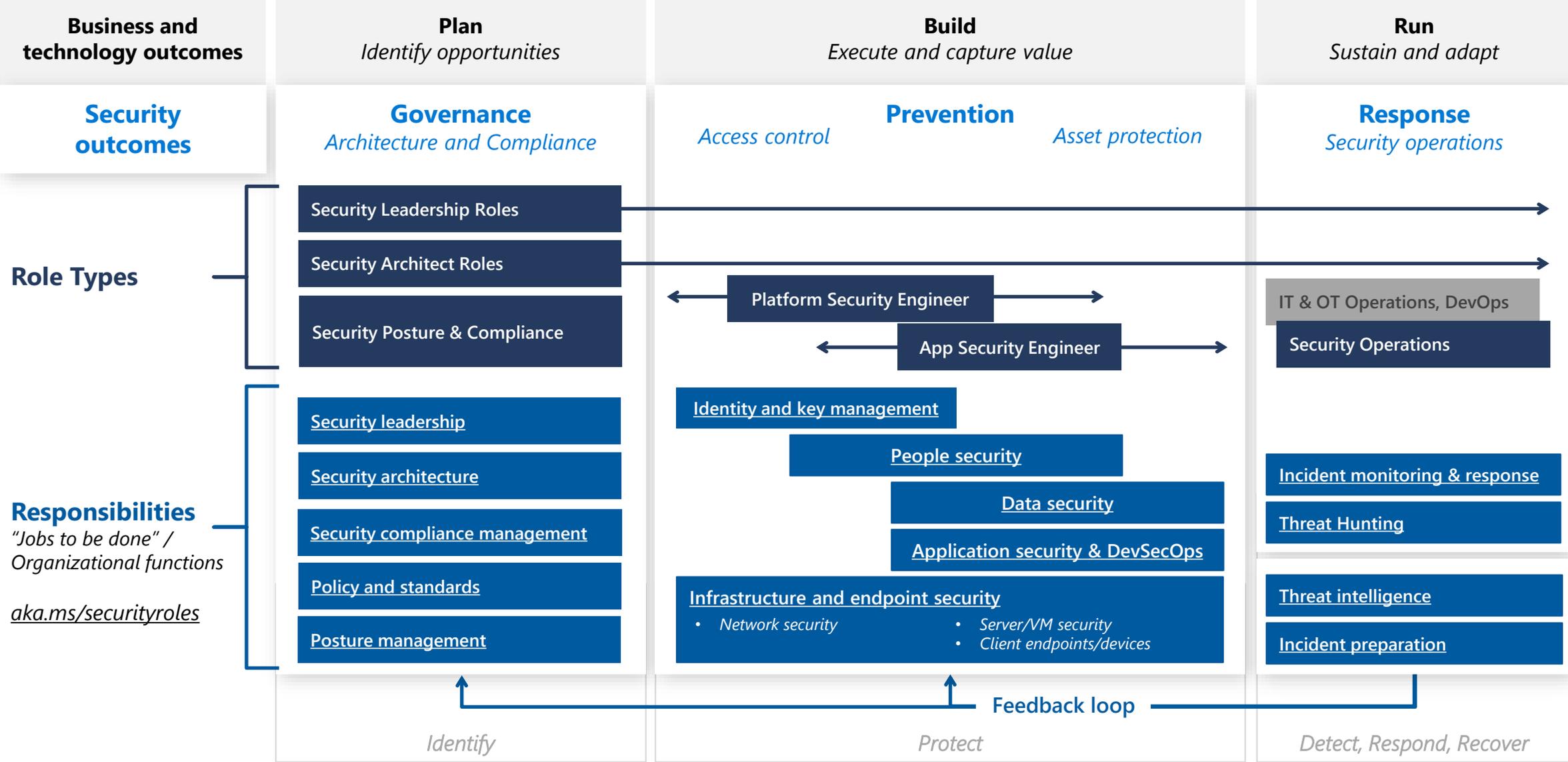


Mapping Roles to Disciplines

Requires collaboration between IT and Security teams



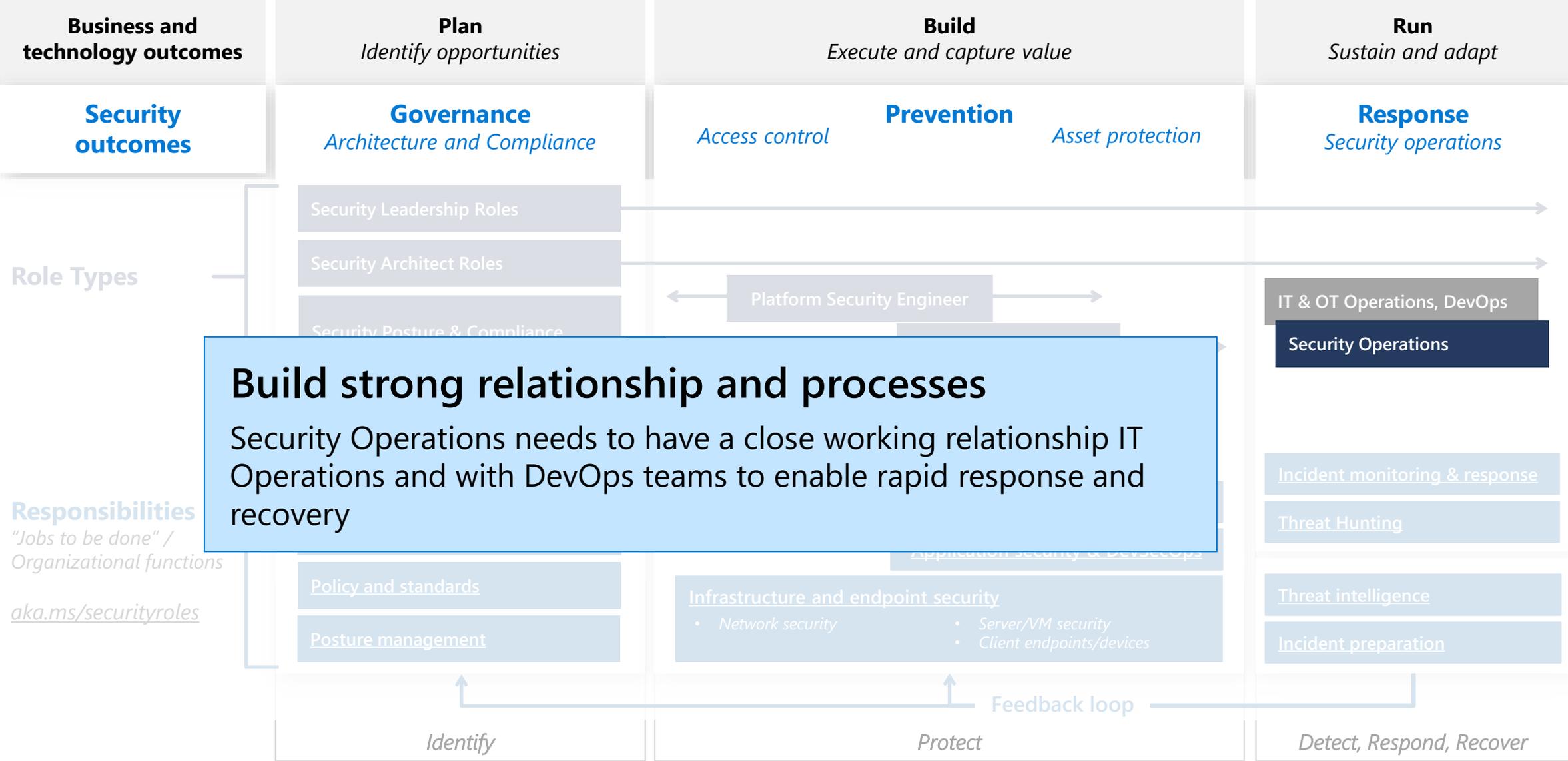
Security Roles and Responsibilities



Security Roles and Responsibilities



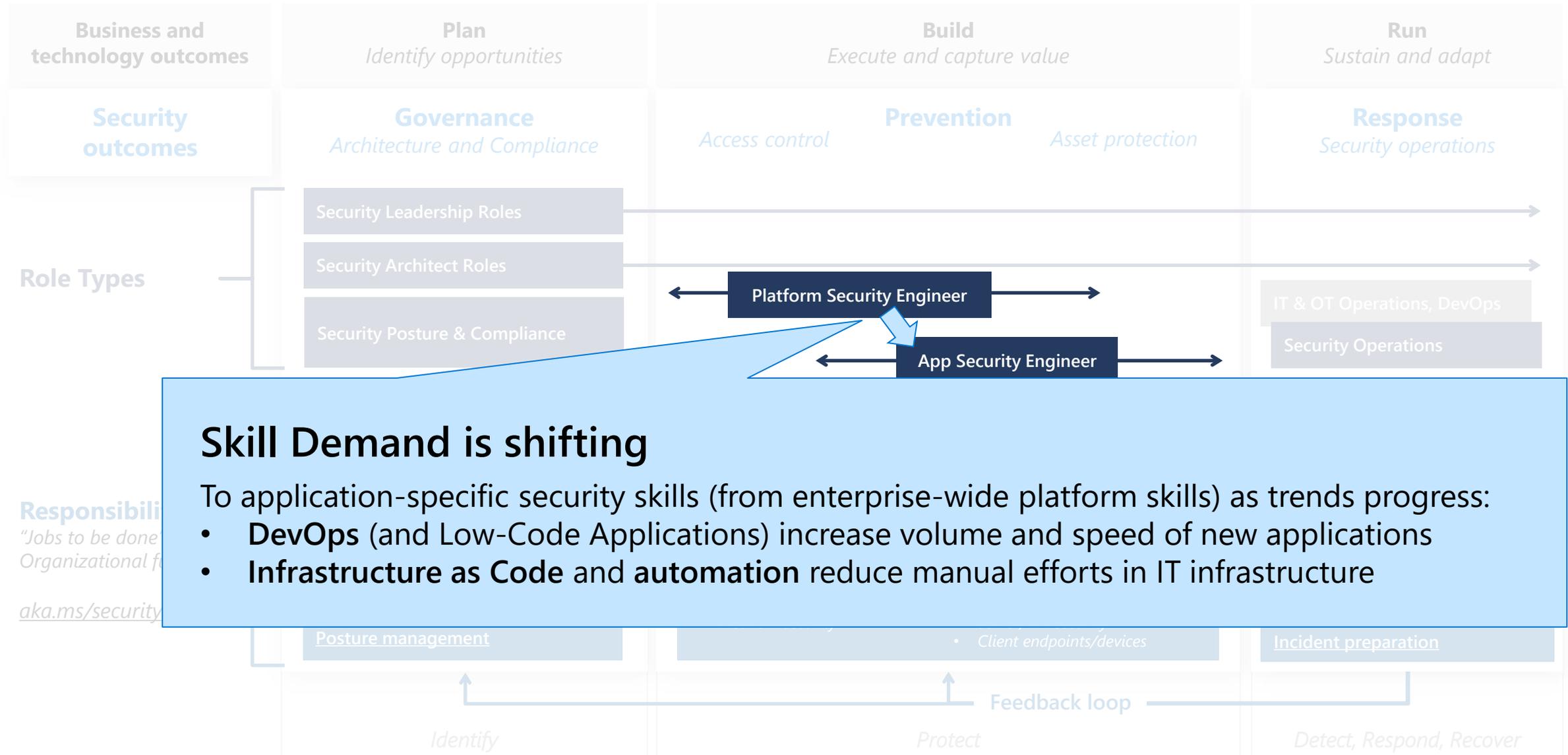
Security Roles and Responsibilities



Build strong relationship and processes
 Security Operations needs to have a close working relationship IT Operations and with DevOps teams to enable rapid response and recovery

Feedback loop

Security Roles and Responsibilities





Exercise 1A – Business Alignment

1. Designate Decision Makers
2. Publish and Update list
3. Socialize and follow-up

ESTABLISH CLEAR LINES OF RESPONSIBILITY

What – Identify who is responsible for security decisions across the technical estate

Why – Consistency helps avoid confusion that can lead to

- Human and automation errors that create security risk
- Security decisions holding up projects (or security being skipped in projects)



Tips

- **Document Decisions** in Policy and Architecture to ensure consistency going forward and harmonization
- **Mix of old & new** – Some practices will be carried forward from before, but some must be changed

Who makes security decisions for the cloud?

Decision Maker	Decision Type	Additional Information
	Policy Management	<i>Typically GRC team + Architecture</i> Set direction for Decision Rights / Roles Based Access Control (RBAC), Administrator protection strategy, DevOps/DevSecOps, Security Automation (Azure Policy, integration into CI/CD and IaC, etc.), and more
	Compliance Reporting	<i>Typically Program Management Office</i> Report compliance on all assets including cloud. Work with technical teams to assess compliance status
	Posture Management	<i>Typically Program Management Office (PMO) & Vulnerability Management</i> Design processes for managing security posture –monitor status, follow up with asset owners (IT Ops, DevOps, etc.), assist with challenges in remediating risk (provide training, tooling, escalate blockers, etc.) across all assets (cloud, on prem, endpoint, mobile, identity, etc.)
	Incident Monitoring and Response	<i>Typically security operations team</i> Investigate and remediate security incidents in SIEM / XDR tooling
	Identity Security and Standards	<i>Typically Security Team + Identity Team Jointly</i> Set direction for Azure AD directories, PIM/PAM usage, MFA, password/synchronization configuration, Application Identity Standards
	Network Security	<i>Typically existing network security team</i> Configuration and maintenance of Azure Firewall, Network Virtual Appliances (and associated routing), WAFs, NSGs, ASGs, etc.
	Server, Container, & Endpoint Security	<i>Typically IT operations, security architects/engineers (jointly)</i> Monitor and remediate server security (patching, configuration, endpoint security, etc.)
	OT & IoT Security	<i>Typically OT operations and security architects (jointly)</i> Monitor OT environment for threats and vulnerabilities, plan remediation

Assign Next Steps (Part 1)

1. Designate 2. Publish 3. Socialize

Identify who owns following up with stakeholders

#	Stakeholders	Point of Contact
1	Security Team	
2	IT Operations	
3	Cloud Teams	
4	DevOps/DevSecOps Teams	
5	<Other Stakeholders>	

Review – Exercise

Business Alignment

1. Designate
Decision Makers

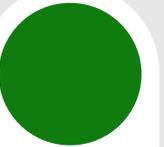
2. Publish
and Update list

3. Socialize
and follow-up

Next Up:
Roles and Responsibilities Summary

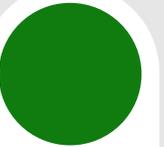


BACK
TO MENU

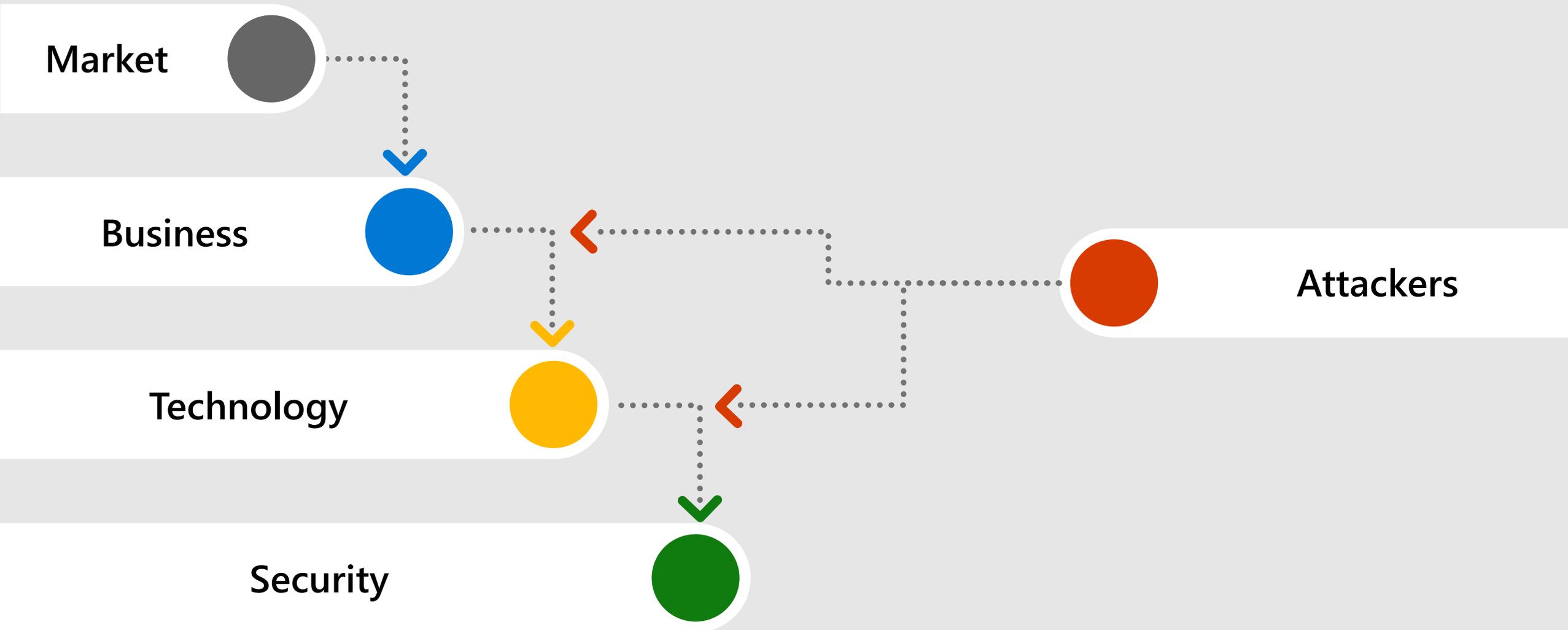


Review – Roles and Responsibilities

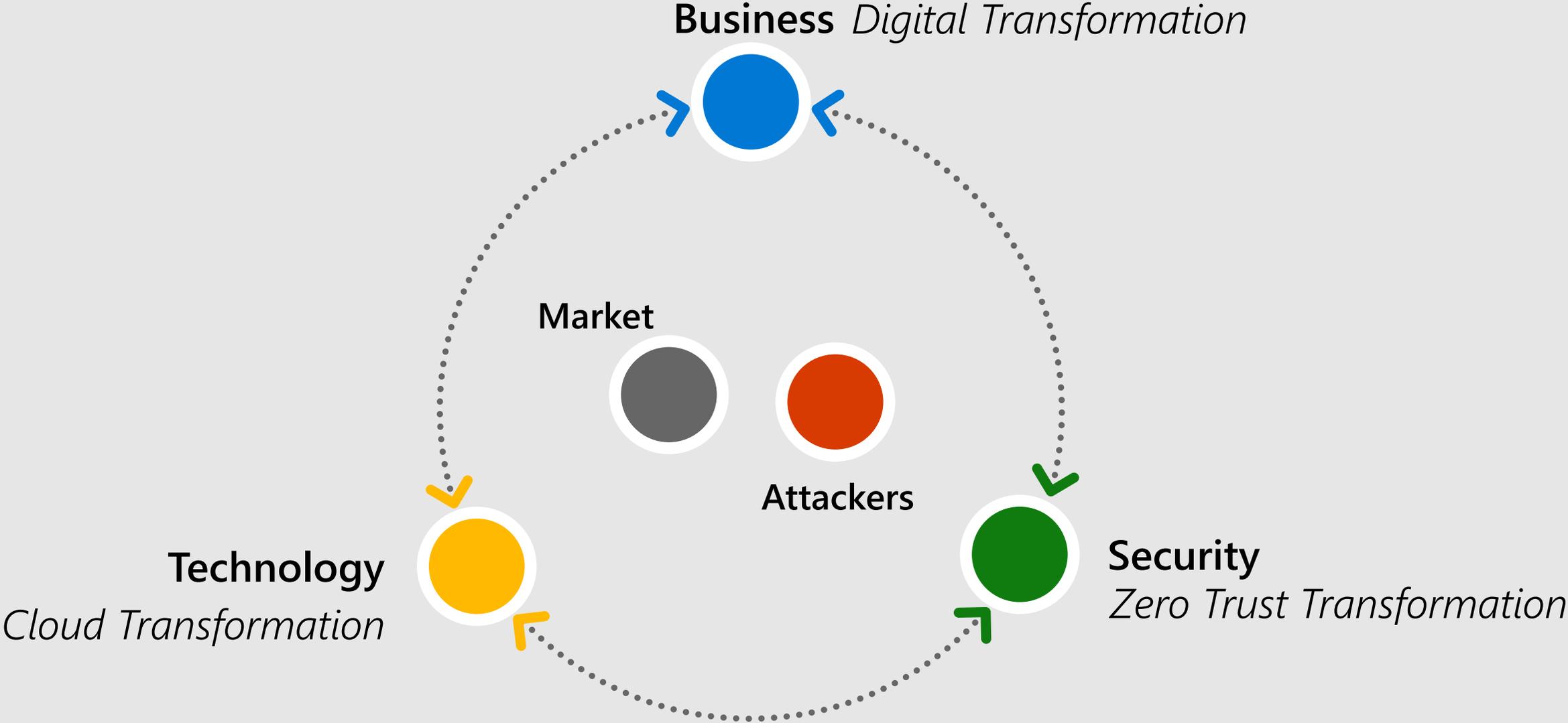
- Different security specialties reduce organizational risk differently
 - *Prevent, respond, govern, architect, compliance, and more*
- Security works through IT, OT, IoT, and DevOps teams
 - Must build strong relationships and processes
- Security skill demand is shifting
- Designate and publish list of security decision makers



The world is transforming rapidly



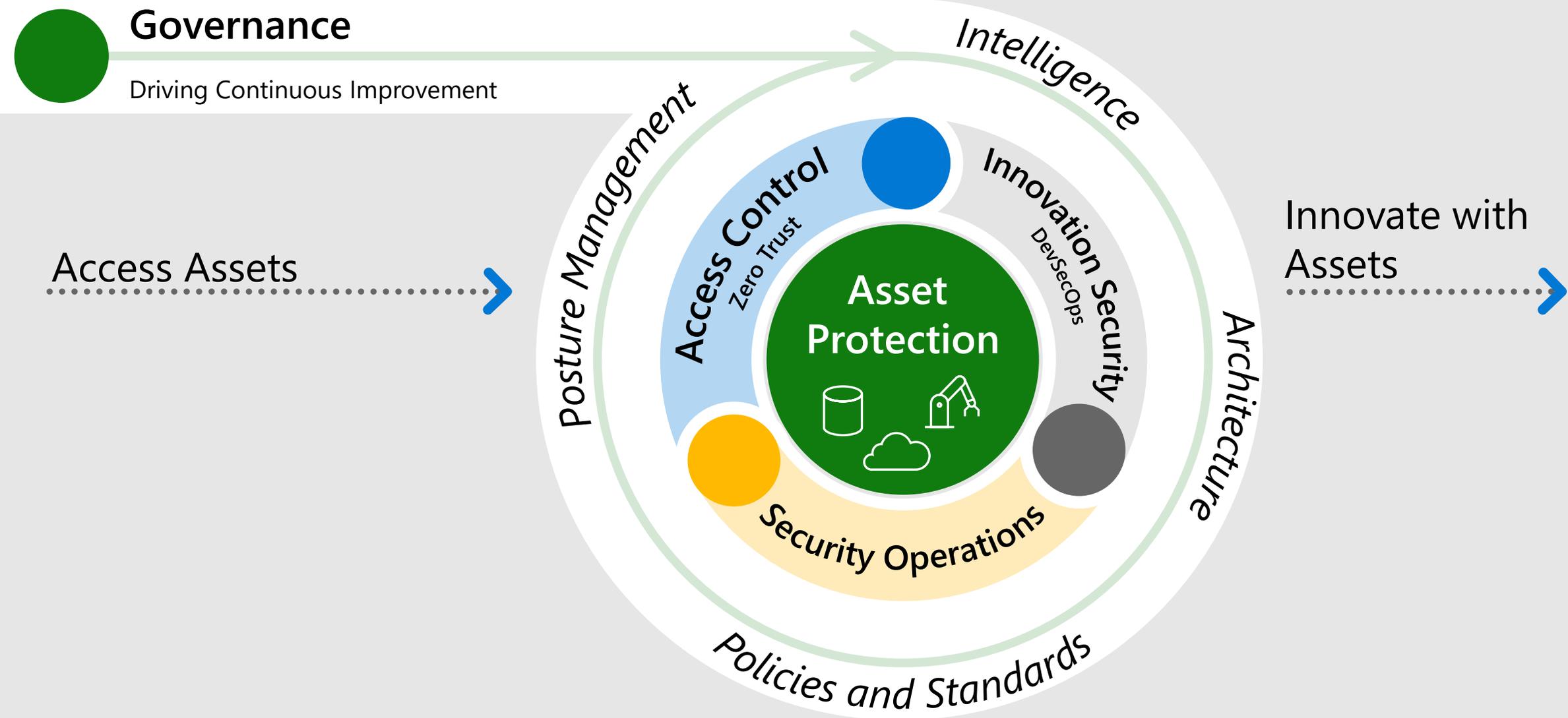
Working together



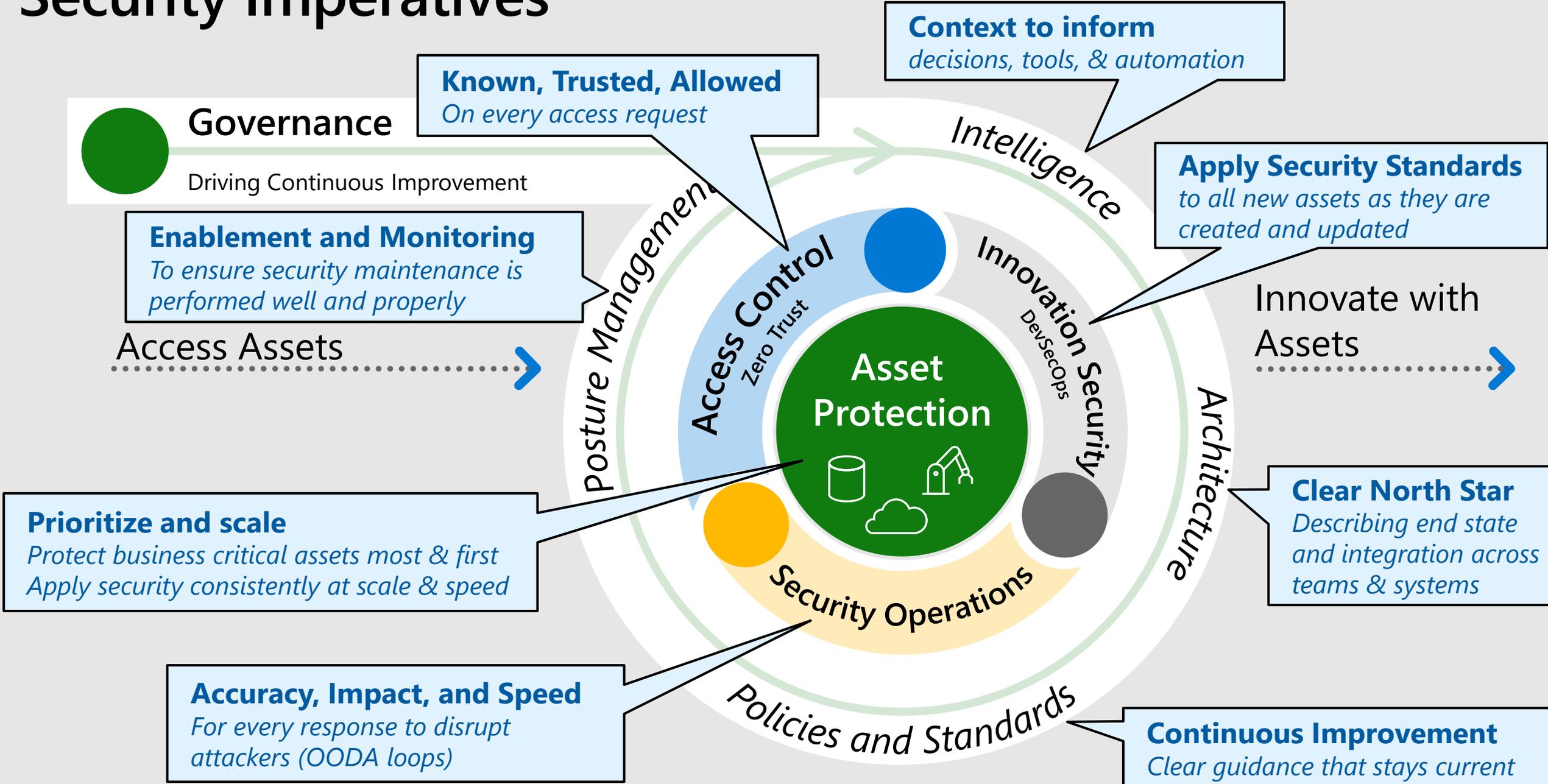
Security Shifts to Continuous Improvement



Security Imperatives



Security Imperatives



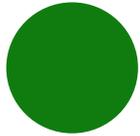


Build Modern Security

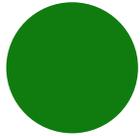
Common Modernization Initiatives



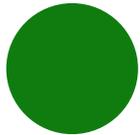
Ransomware Recovery Readiness
Ensure backups are validated, secure, and immutable to enable rapid recovery



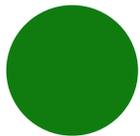
Secure Identities and Access



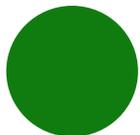
Modern Security Operations



Infrastructure and Development



OT and IoT Security



Data Security & Governance, Risk, Compliance (GRC)

Security initiatives improve one or more disciplines



Access Control



Security Operations



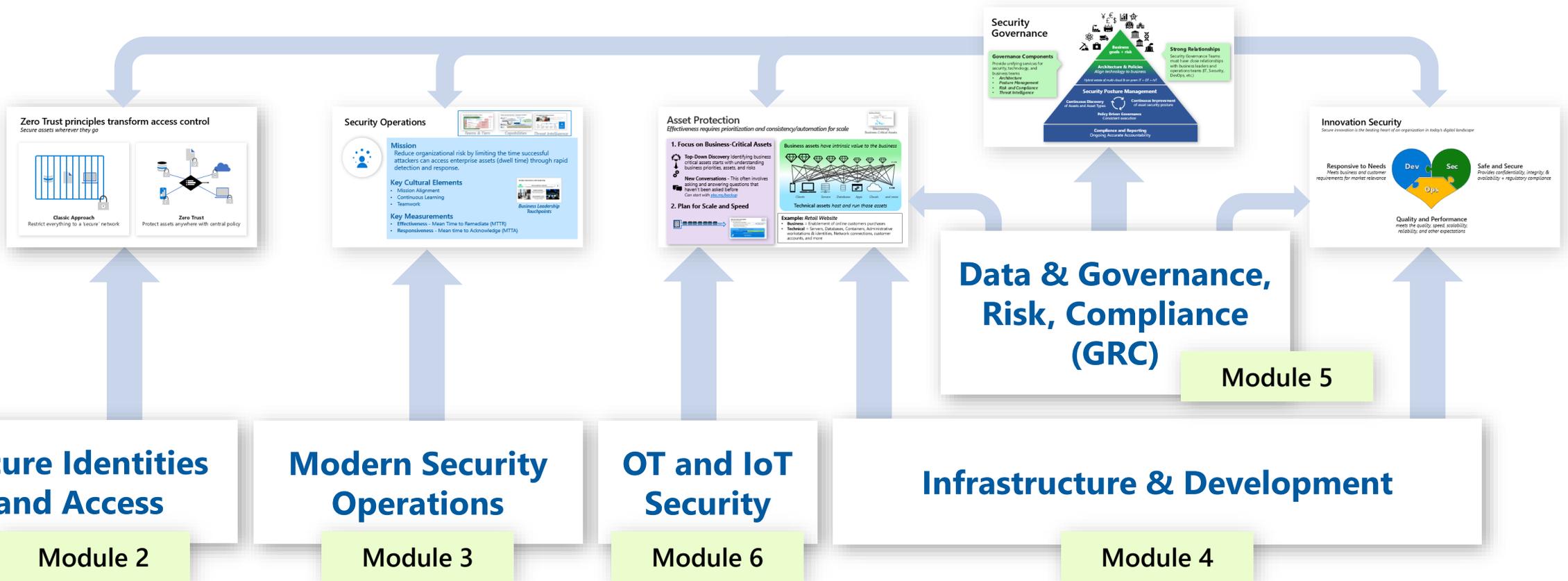
Asset Protection



Security Governance



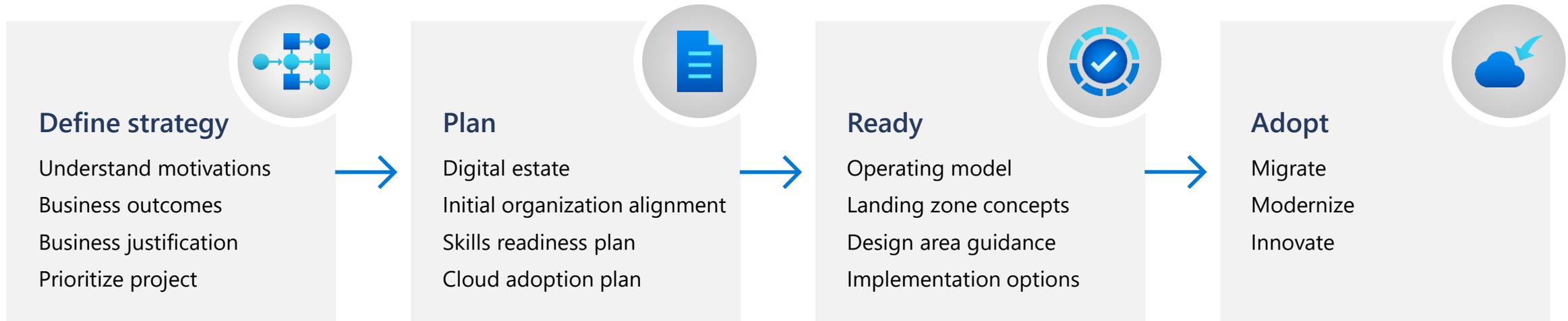
Innovation Security



Each initiative maps to an Architecture Design Session (ADS) Module

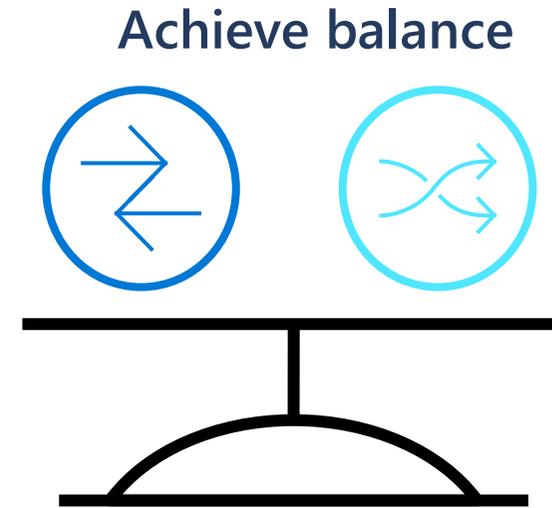
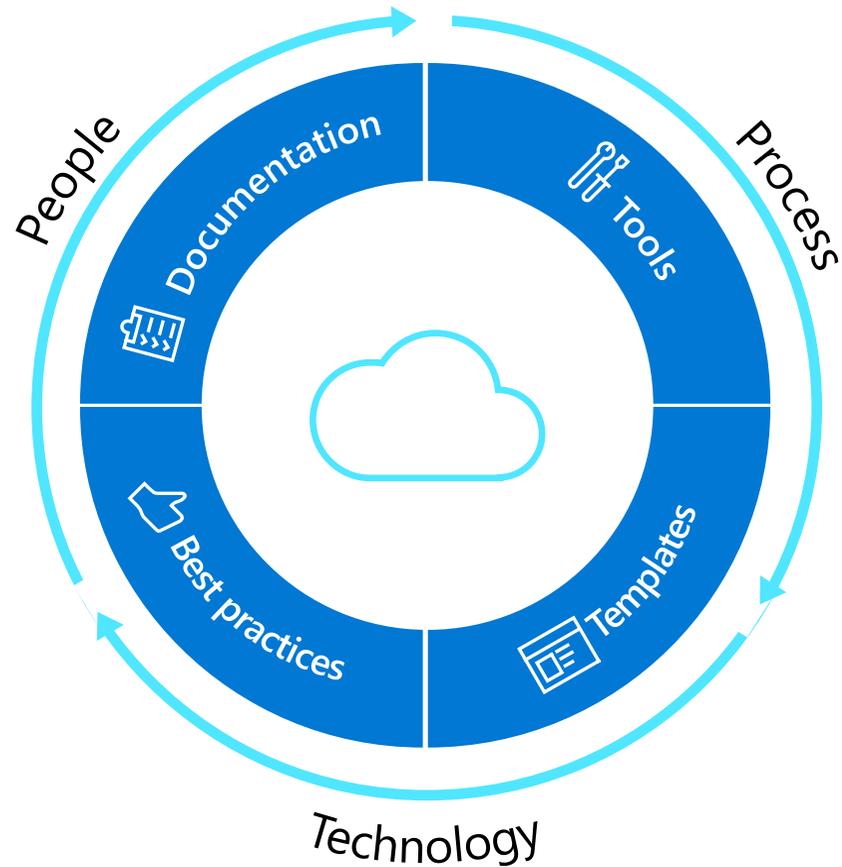
Microsoft Cloud Adoption Framework (CAF)

<https://aka.ms/adopt/overview>



<https://aka.ms/CAFSecure>

Microsoft Cloud Adoption Framework (CAF)



Align **business, people and technology strategy** to achieve business goals with **actionable, efficient, and comprehensive** guidance to deliver fast results with control and stability.

Cloud Adoption Framework | Secure Methodology

Security Program and Strategy Guidance

Secure

Business Alignment



Risk Insights

Integrate security insights into risk management framework and digital initiatives



Security Integration

Integrate security insights and practices into business and IT processes



Operational Resiliency

Ensure organization can operate during attacks and rapidly regain full operational status

Security disciplines



Access Control

Establish Zero Trust access model. Extend modern protections to legacy assets



Security Operations

Detect, Respond, and Recover from attacks; Hunt for hidden threats; Lead through data-driven decision



Asset Protection

Protect sensitive data and systems. Continuously discover, classify & secure assets



Security Governance

Continuously Identify, measure, and manage security posture to correct deviation & reduce risk



Innovation Security

Integrate Security into DevSecOps processes. Align security, development, and operations practices.

Business alignment

Establish cross-org processes to scale cloud security throughout your business

Security Disciplines

Implement proven security processes built on modern, cloud-based security tools

Convergence of Skillsets

- Cloud security requires expertise for **both security and cloud**.
- Can be dedicated team or a cross-functional virtual team
Security Team, Cloud Center of Excellence (CoE), Cloud Operations, IT Operations, and others.

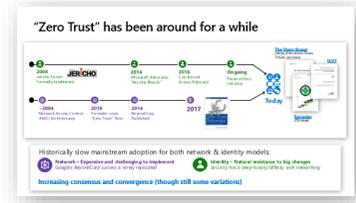
Zero trust principles

- Assume breach
- Explicitly Verify
- Least privileged

What is Zero Trust?

Assume breach / Explicitly Verify / Least privileged

*Zero Trust History
and Standards*



Zero Trust Security Strategy – Secure digital business assets everywhere

Includes Multiple Technical Modernization Initiatives:

Secure Identities and Access

*Modern identity &
network access*

*Secure Access
Service Edge (SASE)*

Modern
Security
Operations
(SOC)

Infrastructure
& Development
Security

Data Security &
Governance,
Risk,
Compliance
(GRC)

IoT and OT
Security

Modernization, Integration, and Automation across technical controls

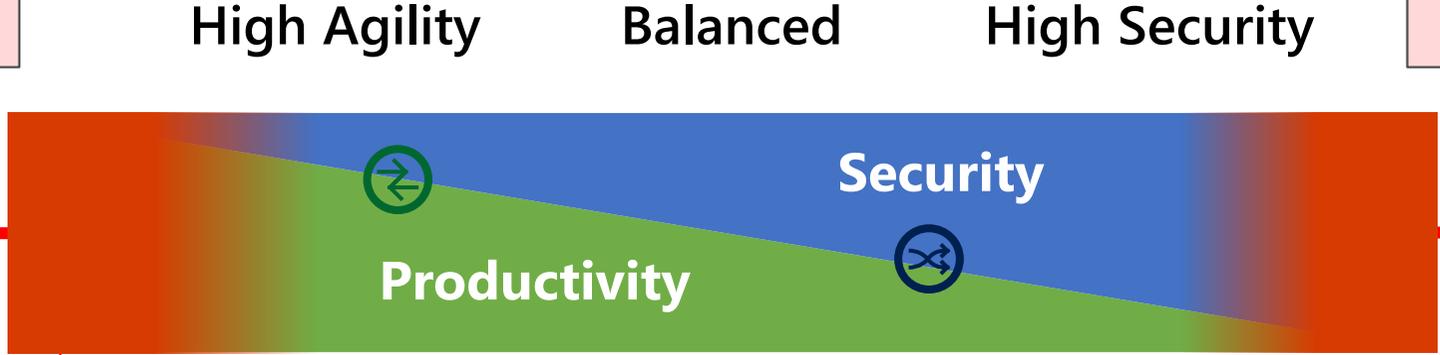
Identity, Endpoint, Network, Application, Infrastructure, Data, and Infrastructure

Security Must be Balanced

Too little or too much security can increase risk

Too little security (or skipping it)
increases number & impact of security incidents

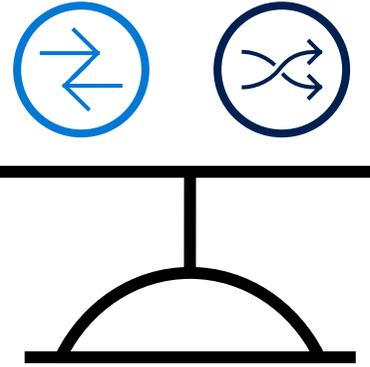
Too much security can block productivity
which incents people to bypass authorized systems & protections



Increased Risk

Increase Business Agility and Mitigate Security Risk

Capture business opportunities



Strengthen Security

Digital Transformation

Agile - adapt rapidly to changing business conditions and technologies with regular contact between business, IT, and security.

Sustainable – Ensure sponsors, developers, users, IT, and security maintain a constant pace (and budget) indefinitely.

Simplify User Experience – ensure *each* user role and business process can execute with minimal friction and interruption

Zero Trust Principles

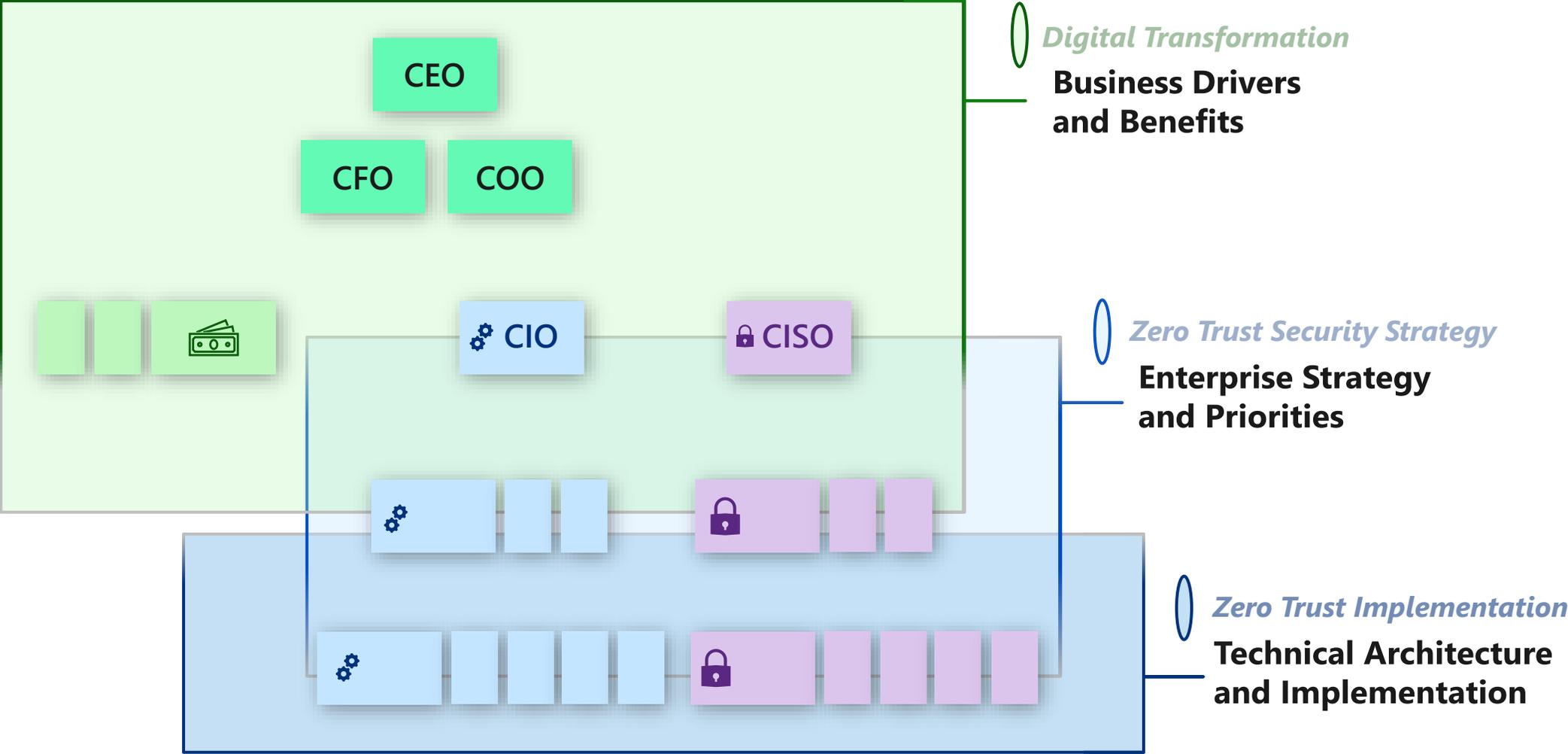
Assume Breach (Assume Compromise) Minimize blast radius with asset centric protections, micro-segmentation, continuous monitoring, and automated threat response

Verify explicitly Always make security decisions using all available data points, including identity, location, device health, resource, data classification, and anomalies.

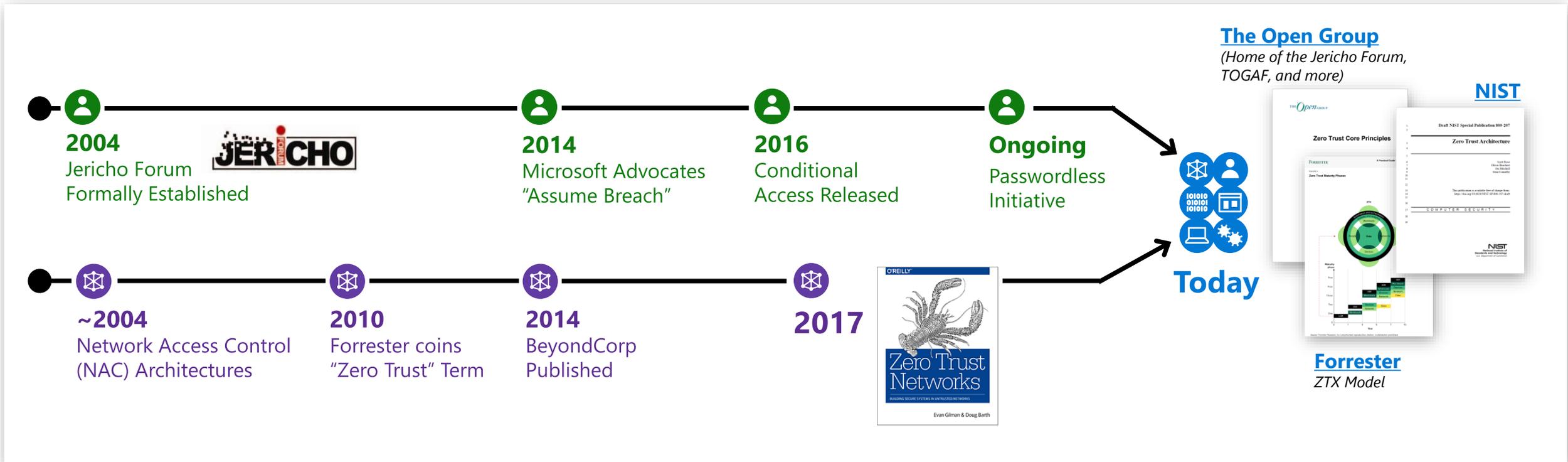
Use least privilege access Limit access with just-in-time and just-enough-access (JIT/JEA) and risk-based policies like adaptive access control.

Layers of a Zero Trust Security Strategy

A Journey that affects everyone a little differently



"Zero Trust" has been around for a while



Historically slow mainstream adoption for both network & identity models:



Network – Expensive and challenging to implement
Google's BeyondCorp success is rarely replicated



Identity – Natural resistance to big changes
Security has a deep history/affinity with networking

Increasing consensus and convergence (though still some variations)

Zero Trust Security Strategy

Technical Components

Identities



Endpoints



Applications



Data



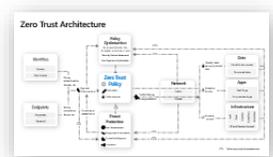
Infrastructure



Network

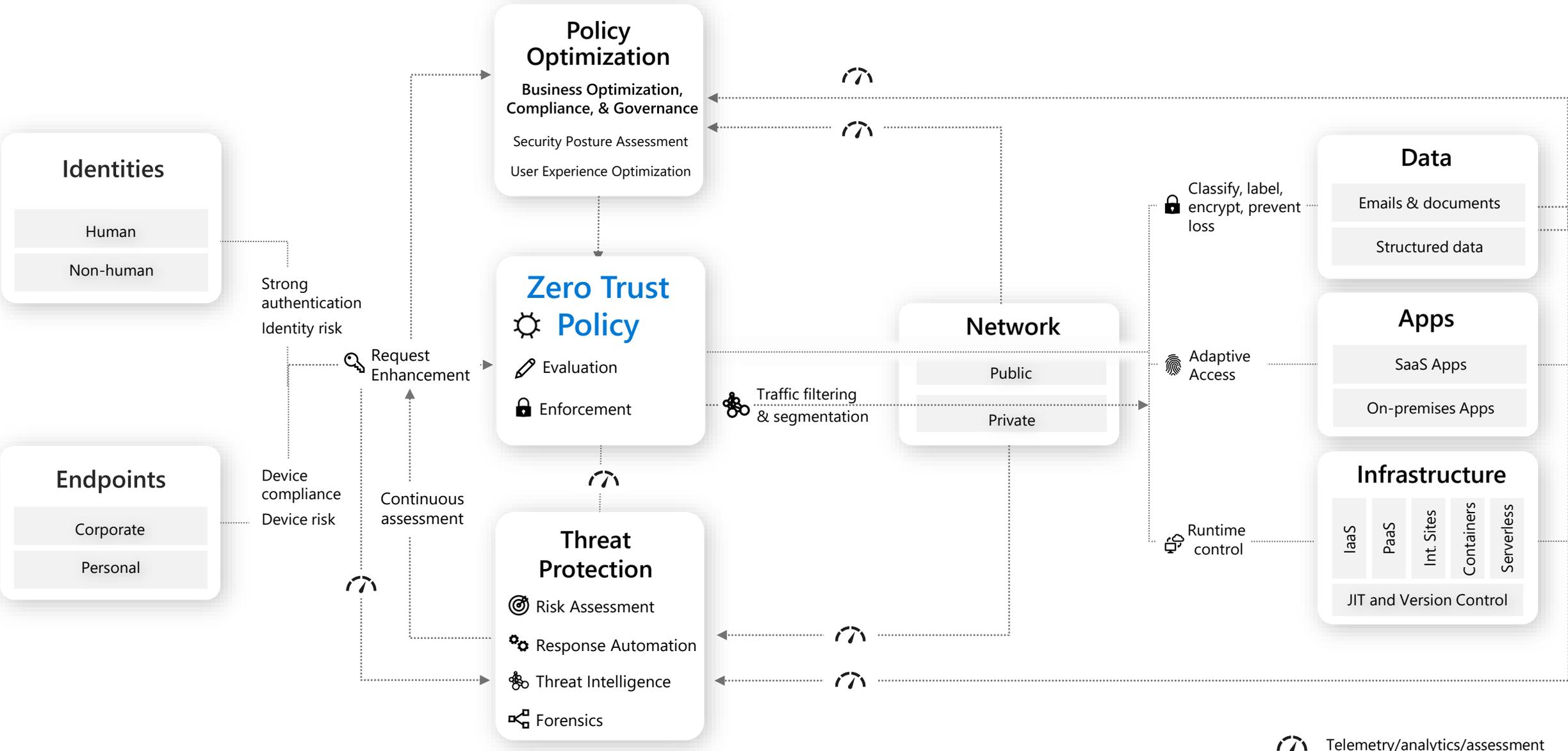


Assume breach / Explicitly Verify / Least privileged



Zero Trust Architecture

Zero Trust Architecture



Review - Strategy and Recommended Initiatives

- **Security's dual mission:** reduce risk + enable the business
- **Partner and collaborate** across Business, IT, and Security teams
- **Zero Trust Strategy** includes multiple initiatives
- **Zero Trust Principles** are critical to modernization

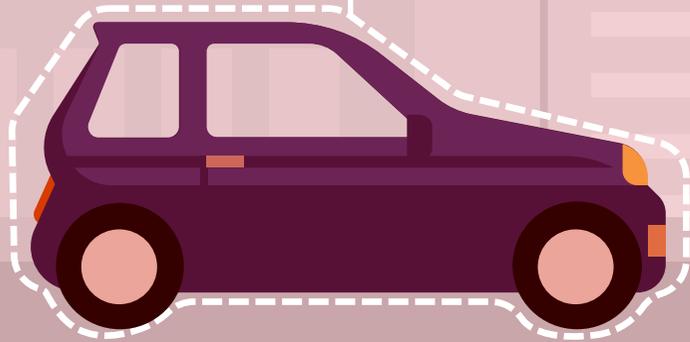


Security can be simple

Lots of details but really just 3 ways to get control

Car

Attack technology itself (errors in software logic, configuration, etc.)



Keys

Attack Credentials that control system (Passwords, Tokens, keys, etc.)



Driver

Attack People that manage/use systems (Trick, Distract or Persuade)



Security is a Team Sport

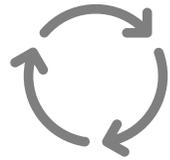
Example: Identifying what is business critical

Business

What would you restore first if everything was down?

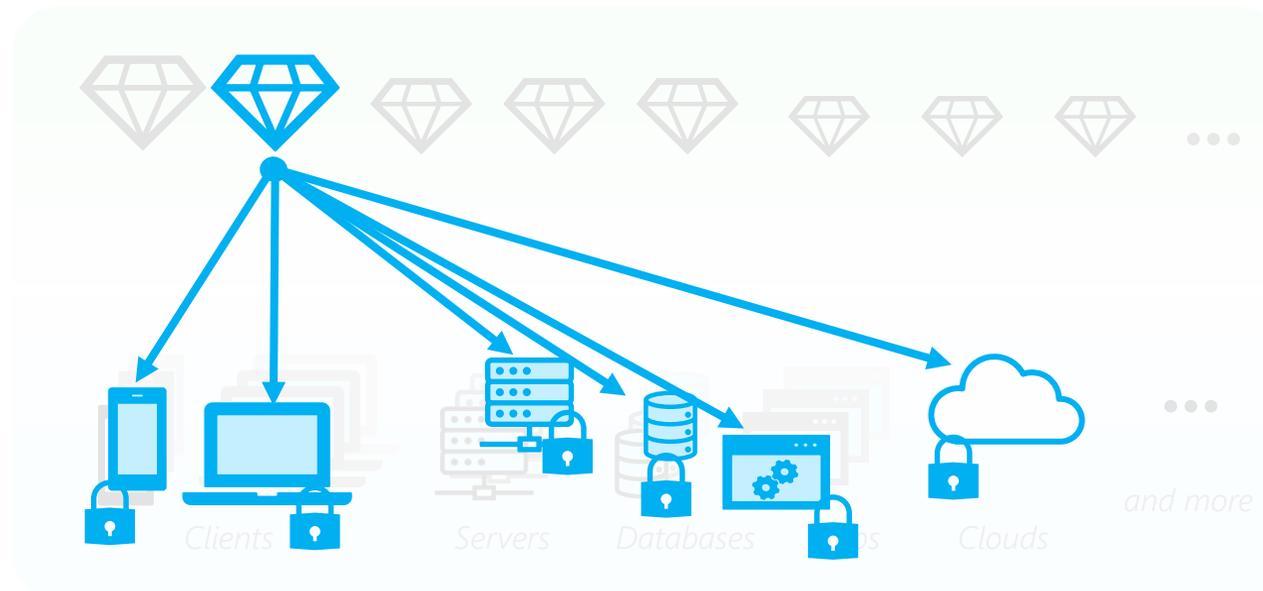
IT / Technology

What are technical components of business critical assets?



Security

- What security threats could cause this?*
- How to protect assets without disruption?*



Enable your business with a Trusted Digital Fabric

Reducing business friction and identifying opportunities



Financial Performance

Increase Productivity

Enable mobile work anywhere (securely)

Shorten time to value

From "No" to "How to be safer"

Continuously Improve

- Enable digital initiatives
- Reduce business risk

Reduced Business Friction = Increased Business Agility (and ability to capture opportunities)

Wise investments increase agility and reduce risk

Proactive security approach avoids business disruptions

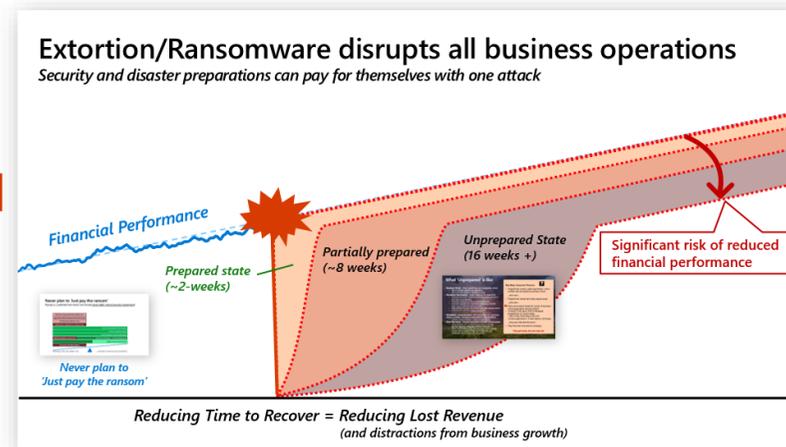
Security is not a technical problem (to be 'solved').

*Security is an ongoing risk to be managed
(driven by groups of well funded humans)*

Ongoing incremental progress on a Trusted Digital Fabric

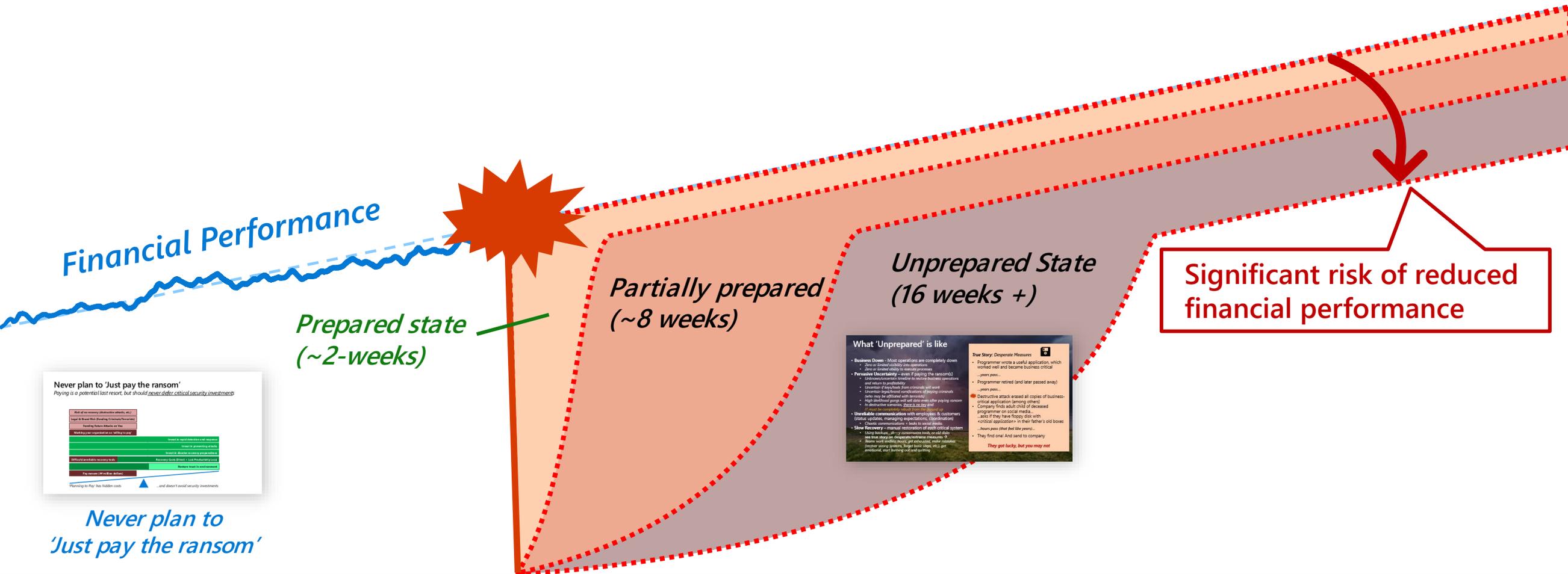
"Let's get ahead of this"

"That won't be us"



Extortion/Ransomware disrupts all business operations

Security and disaster preparations can pay for themselves with one attack



Never plan to 'Just pay the ransom'
Paying is a potential last resort, but should never defer critical security investments

Roll of necessary defensive assets, etc.	Invest in legal defense and response
Legal & Brand Risk (Reputation Control/Protection)	Invest in incident response
Working under expectations of being hacked	Invest in business continuity
Invest in critical security tools	Invest in business recovery
Invest in security awareness	Invest in business continuity
Invest in security awareness	Invest in business continuity
Invest in security awareness	Invest in business continuity

Planning to Pay has hidden costs ...and doesn't avoid security investments

Never plan to 'Just pay the ransom'

What 'Unprepared' is like

- Business Down** - Most operations are completely down. 20% or greater visibility into operations. 20% or greater ability to reach processes.
- Perceived Uncertainty** - even if paying the ransom(!!) - if ransom payment needed to restore business operations and return to profitability.
 - Increased Employee Turnover/attrition will occur
 - Increased likelihood/circumstances of paying ransoms
 - Long term fear of affiliates only increases
 - High likelihood panic will add costs over other paying ransom in employee turnover, stock price and so on
- Unavailable communication** with employees & customers (status updates, managing expectations, coordination)
 - Chronic communication issues to employees
- Slow Recovery** - manual restoration of each critical system
 - Some legacy applications may never be restored
 - Some critical applications may get restored, make mistakes in other areas, impact data integrity, will get abandoned, start burning out of quality

True Story: Desperate Measures

- Programmer wrote a useful application, which worked well and became business critical
- ...years pass...
- Programmer retired (and later passed away)
- ...years pass...
- Disruptive attack erased all copies of business-critical application (among others)
- Company finds out: child of deceased programmer on social media... asked if they have floppy disk with "critical application" in their father's old boxes
- ...hours pass (other feel like years)...
- They find one (and send to company)
- They get lucky, but you may not

Reducing Time to Recover = Reducing Lost Revenue
(and distractions from business growth)

What 'Unprepared' is like

- **Business Down** - Most operations are completely down
 - *Zero or limited visibility into operations*
 - *Zero or limited ability to execute processes*
- **Pervasive Uncertainty** – even if paying the ransom(s)
 - *Unknown/uncertain timeline to restore business operations and return to profitability*
 - *Uncertain if keys/tools from criminals will work*
 - *Uncertain legal/brand ramifications of paying criminals (who may be affiliated with terrorists)*
 - *High likelihood gangs will sell data even after paying ransom*
 - *In destructive scenarios, there is no key and **IT must be completely rebuilt from the ground up***
- **Unreliable communication** with employees & customers (status updates, managing expectations, coordination)
 - *Chaotic communications + leaks to social media.*
- **Slow Recovery** – manual restoration of *each* critical system
 - *Using backups, sh---y ransomware tools, or old disks*
 - **see true story on desperate/extreme measures** →
 - *Teams work endless hours, get exhausted, make mistakes (recover wrong systems, forget basic steps, etc.), get emotional, start burning out and quitting*



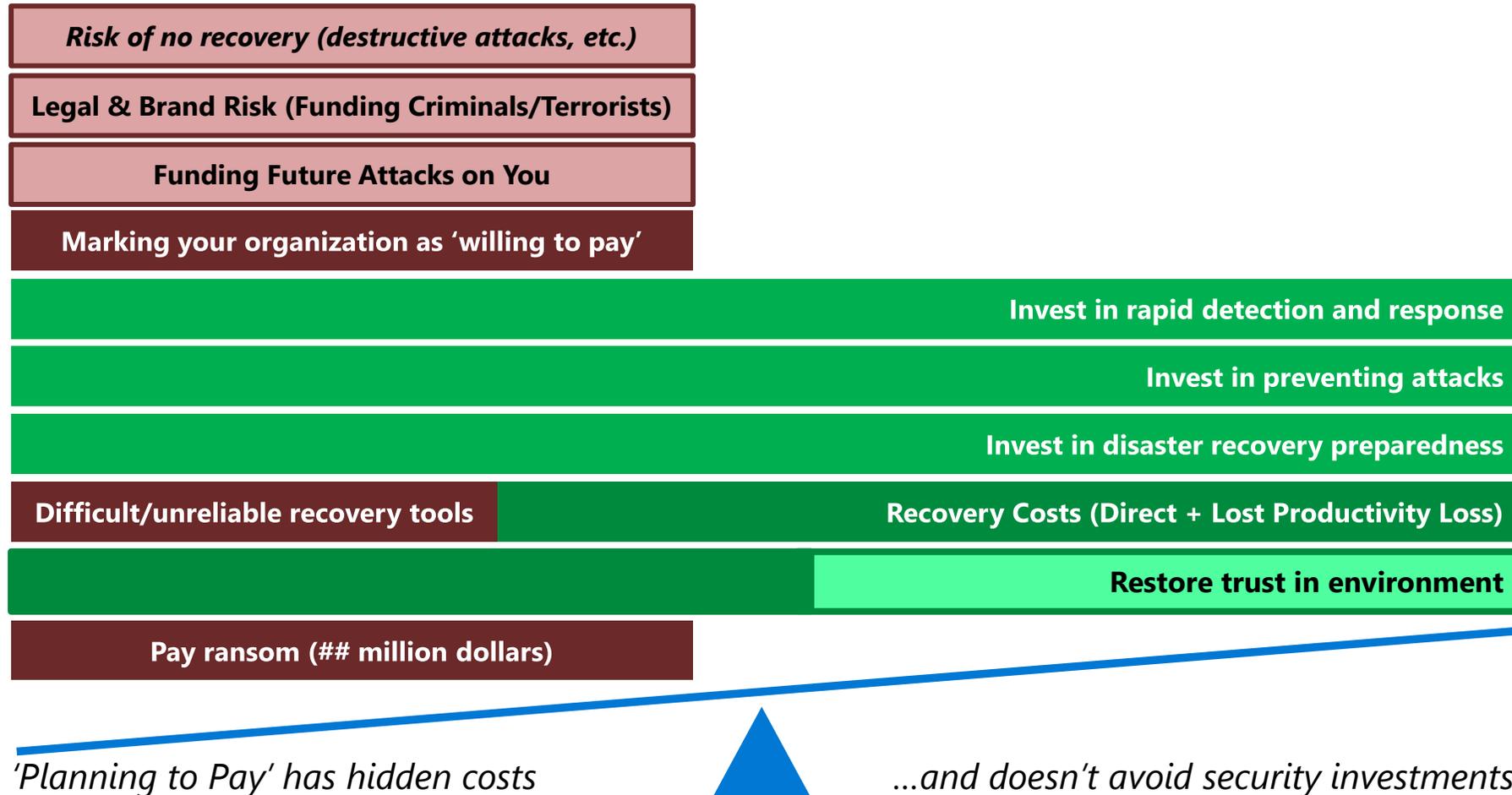
True Story: Desperate Measures

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- Company finds adult child of deceased programmer on social media...
 - ...asks if they have floppy disk with <critical application> in their father's old boxes*
 - ...hours pass (that feel like years)...*
- They find one! And send to company

They got lucky, but you may not

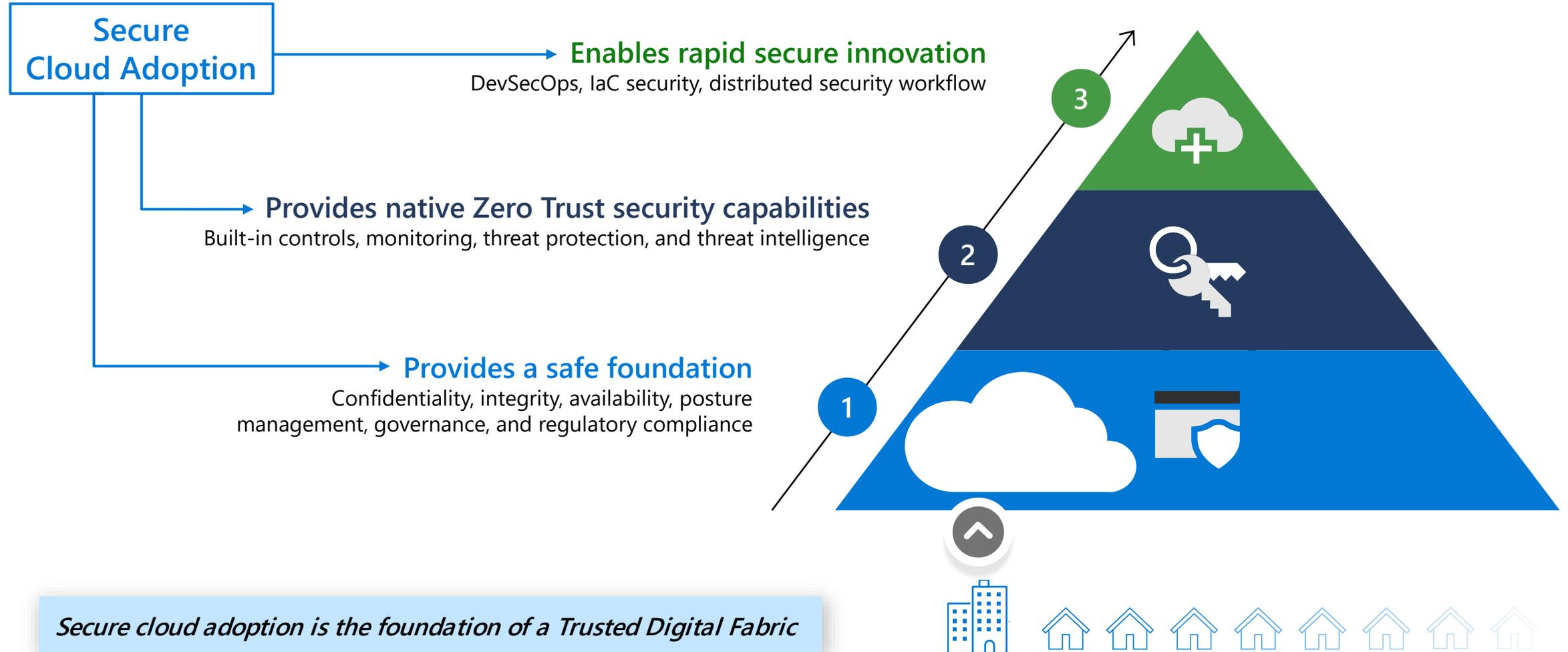
Never plan to 'Just pay the ransom'

Paying is a potential last resort, but should never defer critical security investments



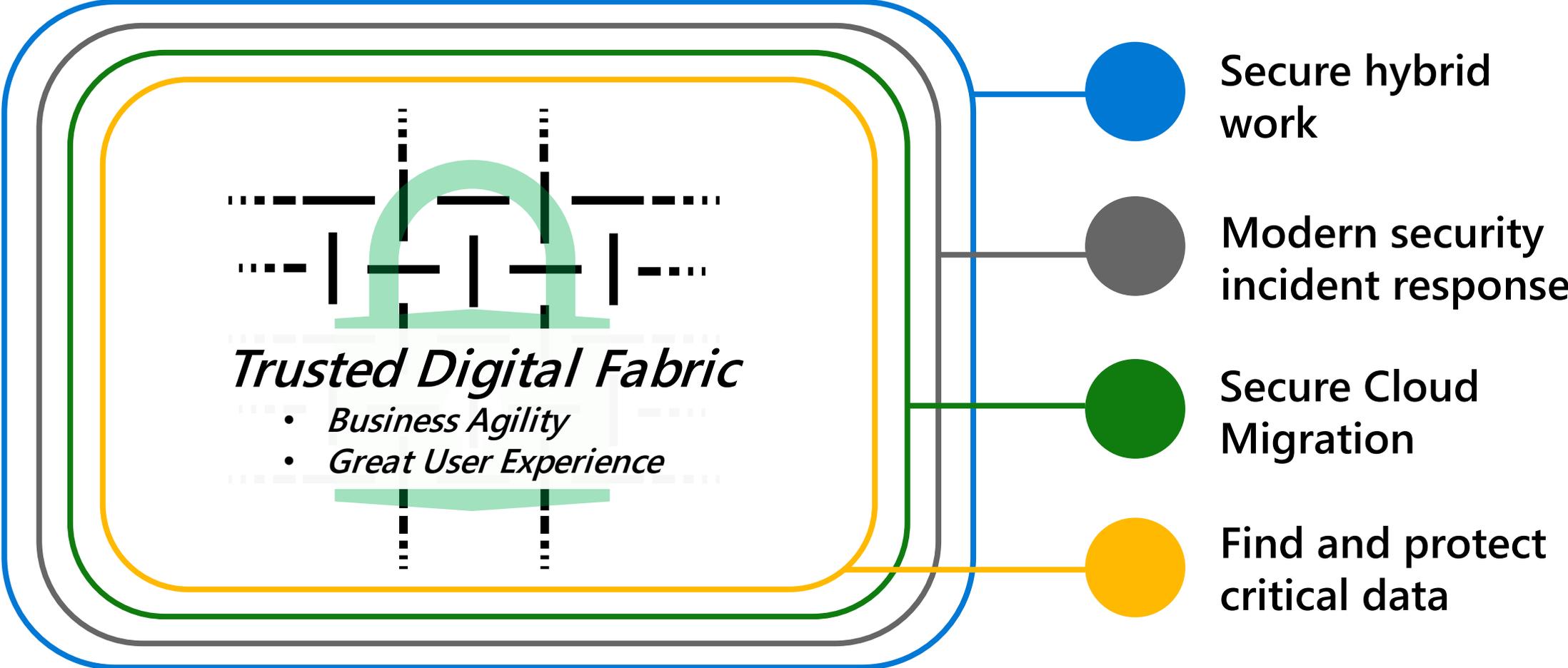
Secure cloud adoption enables rapid secure innovation

Secure innovation is the beating heart of an organization in today's digital landscape



Components of a Trusted Digital Fabric

Safely Enable Business Agility from anywhere



Measuring Success of the Trusted Digital Fabric

Recommended Scorecard Metrics

Business Enablement

How much security friction is in user experience and business processes?

Security Posture

How good are we at preventing damage?

Security Improvement

Are we getting better every month?

Business Enablement

Security Response

How good are we at responding to and recovering from attacks?

Starting Points

What Boards and Business Leaders should expect from a security program

Help focus on key business outcomes

- What is our financial exposure to security risk?
- How prepared are we for extortion/ransomware attacks?
- Are processes aligned to identifying and protecting business critical processes? (without breaking them)
- Are we securing all business-critical assets? (including IT, IoT, and OT)
- Can we recover them quickly?
- Are we measuring continuous improvement for security?
- Is security program balanced across people, process, and tech?
- Are the security risk decisions by the right people? Are they prepared and informed to do so?

Board Questions

Example Metrics

Focus on continuous improvement

Security Scorecard Metrics	Business Enablement	Security Posture	Security Response	Security Improvement
Supporting Performance Measurements	<ul style="list-style-type: none"> • Mean Time for security events • % of user experience issues resolved • % of user experience issues resolved within SLA • % of user experience issues resolved within SLA • % of user experience issues resolved within SLA 	<ul style="list-style-type: none"> • % of user experience issues resolved 	<ul style="list-style-type: none"> • % of user experience issues resolved 	<ul style="list-style-type: none"> • % of user experience issues resolved

Metrics

Example Metrics

Focus on continuous improvement

- Security
- Scorecard
- Metrics

*Supporting
Performance
Measurements*



What Boards and Business Leaders should expect

from a security program

Help focus on key business outcomes

- *What is our financial exposure to security risk?*
- *How prepared are we for extortion/ransomware attack?*
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- *Are we measuring continuous improvement for security?*
- *Is security program balanced across people, process, and tech?*
- *Are the security risk decisions by the right people? Are they prepared and informed to do so?*

Benefits of a Modern Approach based on Zero Trust

Line of Business

- **Business Agility** – for continuous business environment changes:
 - Business Models and Partnerships
 - Technology Trends
 - Regulatory, Geopolitical, Cultural Forces
 - Disruptive Events
 - Paradigm Shift to Remote Work
- **Accelerate digital transformation** initiatives and lower risk

Business Support

(Finance, HR, etc.)

- **Accelerate process modernization** using cloud technologies
- **Rapidly apply policy** as people change roles
Employee ↔ supplier ↔ partners
- **Better business risk visibility & mitigation** for acquisitions and new ventures

IT & Security

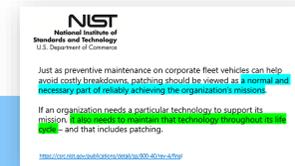
- **Simpler architectures** are more cost effective, easier to support, and reduce the threat surface
- **Less policy exceptions** and escalations to manage
- **Better visibility** into technical risks
- **Better prevention** of common security risks

Better security and user experience with Passwordless + working anywhere you want

Business Support Required for a Trusted Digital Fabric

Unlock business agility by supporting Zero Trust security transformation

NIST 800-40 on security maintenance



1. Prioritize secure cloud adoption + modernization investments



a. Accelerate secure cloud & app modernization increases productivity and reduce risk

b. Normalize preventive maintenance for security reduces downtime & disruption risk

2. Help protect business critical assets and processes



a. Identify business critical systems Ensures teams know the top priorities

b. Sponsor + participate in Cybersecurity BC/DR exercises Reduces impact of real incidents & extortion/ransomware

3. Shift security accountability and oversight to business owners



a. Prepare business owners for security risk Owners need security context + expertise to make good decisions

b. Empower business owners to accept security risk

- Ensures consideration of all opportunities and risks
- Enables agility and collaborative relationship with security



Encourage continuous collaboration between business, IT, and security teams



**National Institute of
Standards and Technology**
U.S. Department of Commerce

Just as preventive maintenance on corporate fleet vehicles can help avoid costly breakdowns, patching should be viewed as a normal and necessary part of reliably achieving the organization's missions.

If an organization needs a particular technology to support its mission, it also needs to maintain that technology throughout its life cycle – and that includes patching.

<https://csrc.nist.gov/publications/detail/sp/800-40/rev-4/final>

Review - Engaging Business Leaders on Security

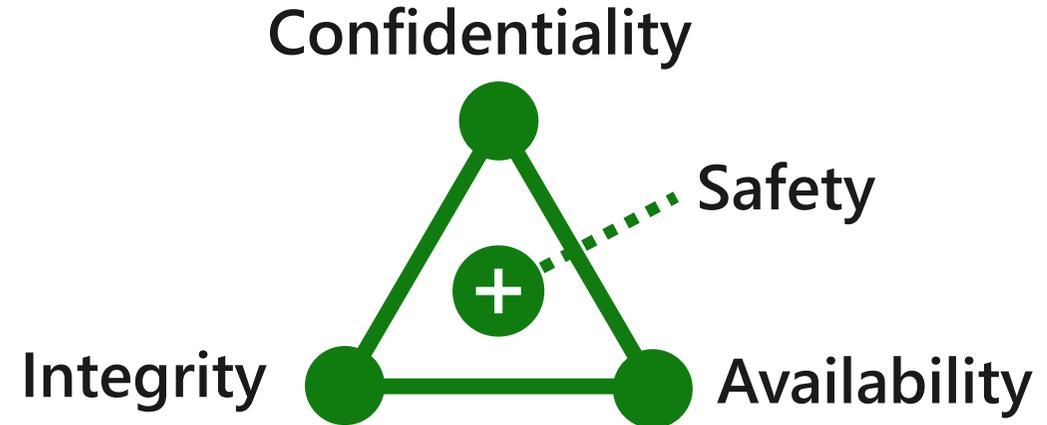
- **Presenting Security to Business Leaders**
 - Simple view of security
 - Enable Business and Reduce Risk
 - Devastating Impacts of Ransomware / Destructive attacks
 - Enable Trusted Digital Fabric with secure cloud adoption
 - Recommended security metrics
 - Key Business Support needed for Security



Next Up:
1B Risk Insights, Security Integration, Business Resilience

Security has a dual mission

- **Enable Business Goals** – Enable people to securely work anywhere and continuously identify how security/identity technology can enable business/mission
- **Reduce Risk to Organization** – Increase assurances for *all* data and systems across IT, OT, and IoT



- Business/asset owners should be **accountable** for security risk
- Security should be **responsible** to inform and help them.

Asset owners need to balance security risks against all other risks and benefits with security providing subject matter expertise as a trusted advisor.

Risk Insights



Organizational Leadership



Competition from startups is disrupting markets, requiring businesses to digitally transform

Cybersecurity is emerging from IT as a distinct risk discipline for business leaders and boards



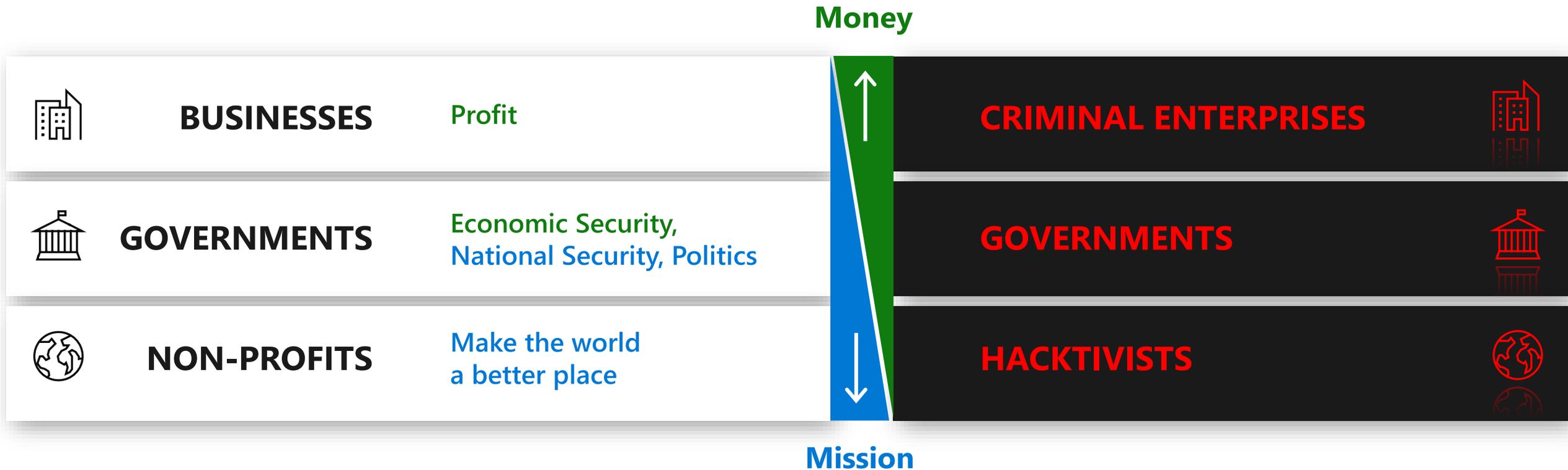
Security Alignment

Healthy two-way relationship focused on

- **Business Priorities**
Business critical initiatives, applications, and data
- **Risk Management Framework**
Risk Register, Prioritization, Impact, Language, etc.

Into a Mirror Darkly

The nature of attacker "return" varies by motivation

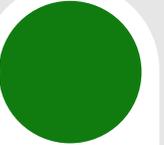


Disruption Strategies differ

- **Money** requires high predictability and is vulnerable to disruption
- **Mission** return can withstand greater uncertainty and can be more opaque

Review – Risk Insights

- **Align Security Priorities to Business**
 - *Business critical initiatives, applications, and data*
- **Integrate Security Risk into Existing Processes**
 - *Risk Management Framework, Risk Register, Prioritization, Impact, Language, etc.*
- **Threat Awareness and Planning**
 - *Increase security literacy for organizational leaders*
 - *Prioritize security investments around your likely threats*



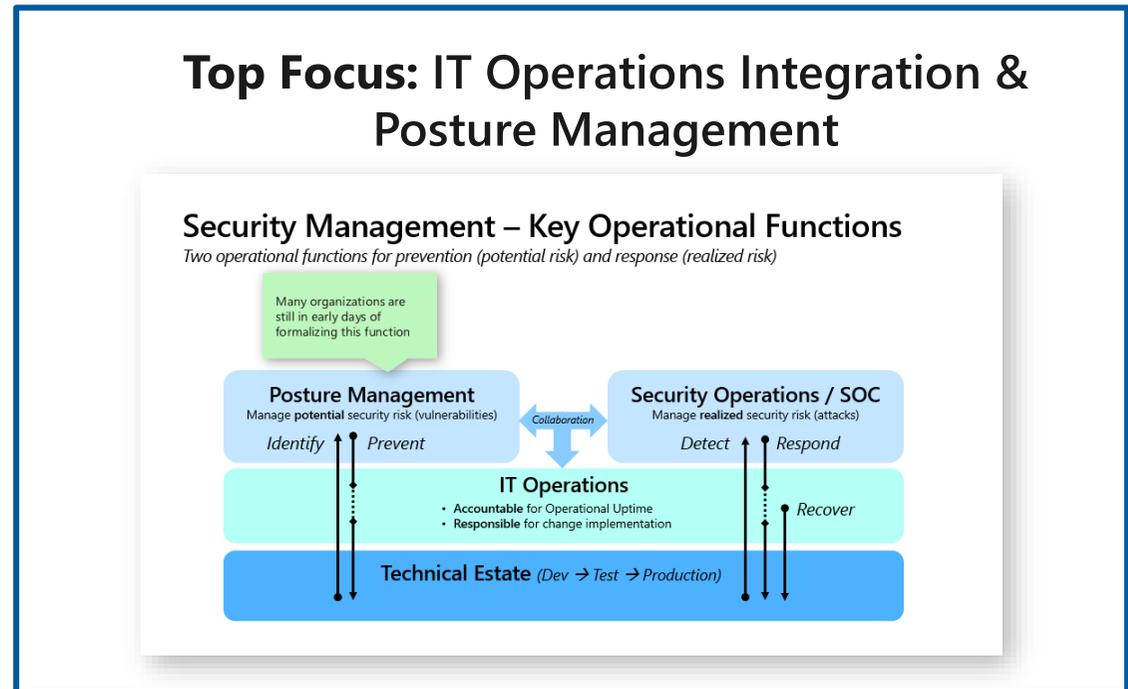
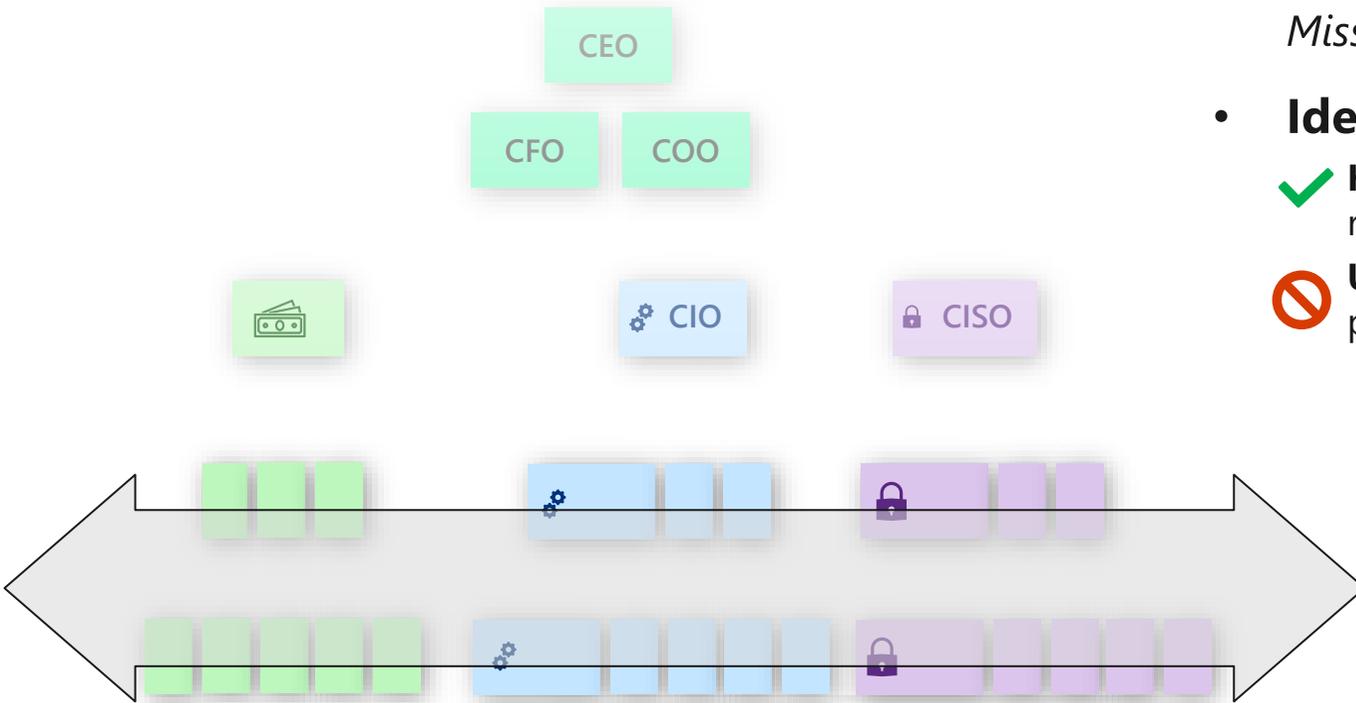
Security Integration



Normalize Relations

Integrate Skills, Culture, Process, and Priorities

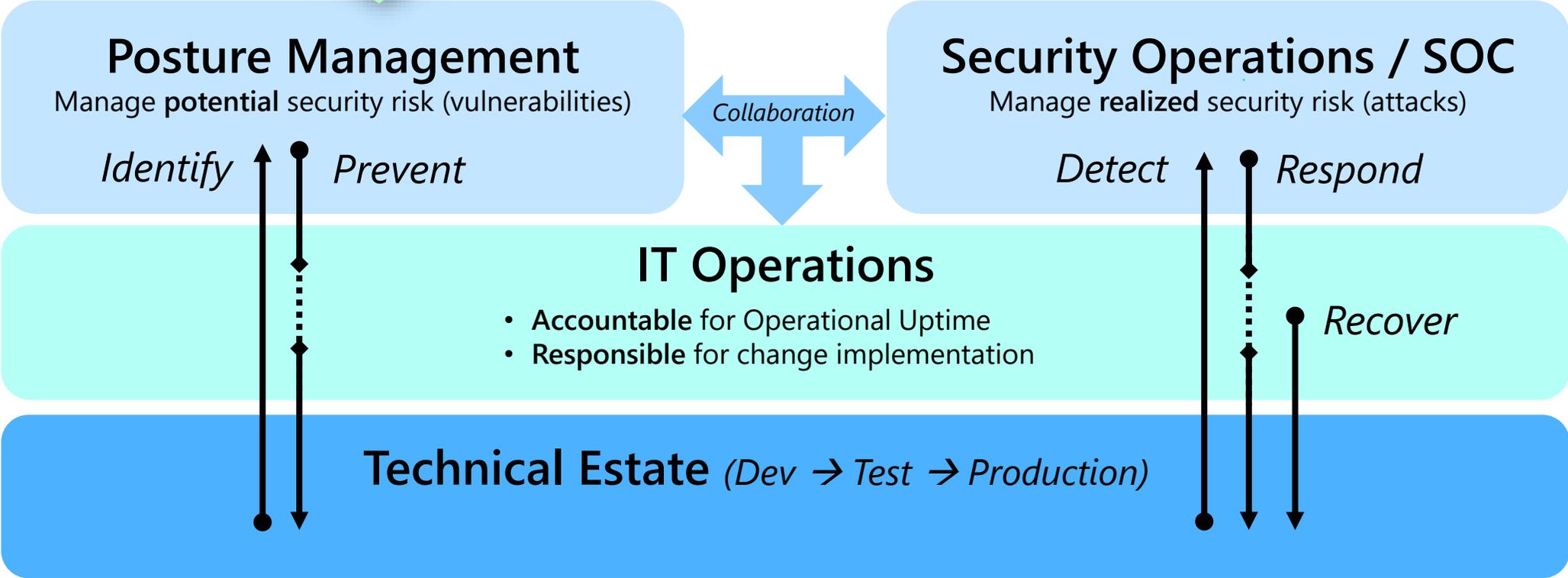
- **Identify shared goals and outcomes**
Mission, business continuity, safety, and more
- **Identify right level of security**
 - ✓ **Healthy Friction** – Critical thinking that reduces risk *but doesn't break processes.*
 - ⊘ **Unhealthy friction** – impedes more value than it protects.



Security Management – Key Operational Functions

Two operational functions for prevention (potential risk) and response (realized risk)

Many organizations are still in early days of formalizing this function



Security Operating Model

Security Governance

Risk, Architecture, Compliance, Threat Intelligence (Strategic)

Posture Management
Manage potential security risk (vulnerabilities)

Identify Prevent

Security Operations / SOC
Manage realized security risk (attacks)

Detect Respond

People Security
Education, Insider Risk



IT Operations & Data Governance

- Accountable for Productivity and Operational Uptime
- Responsible for change implementation and lifecycle management

Recover

Access Control

Technical Estate (Dev → Test → Production)

Asset Protection (Data and Systems)



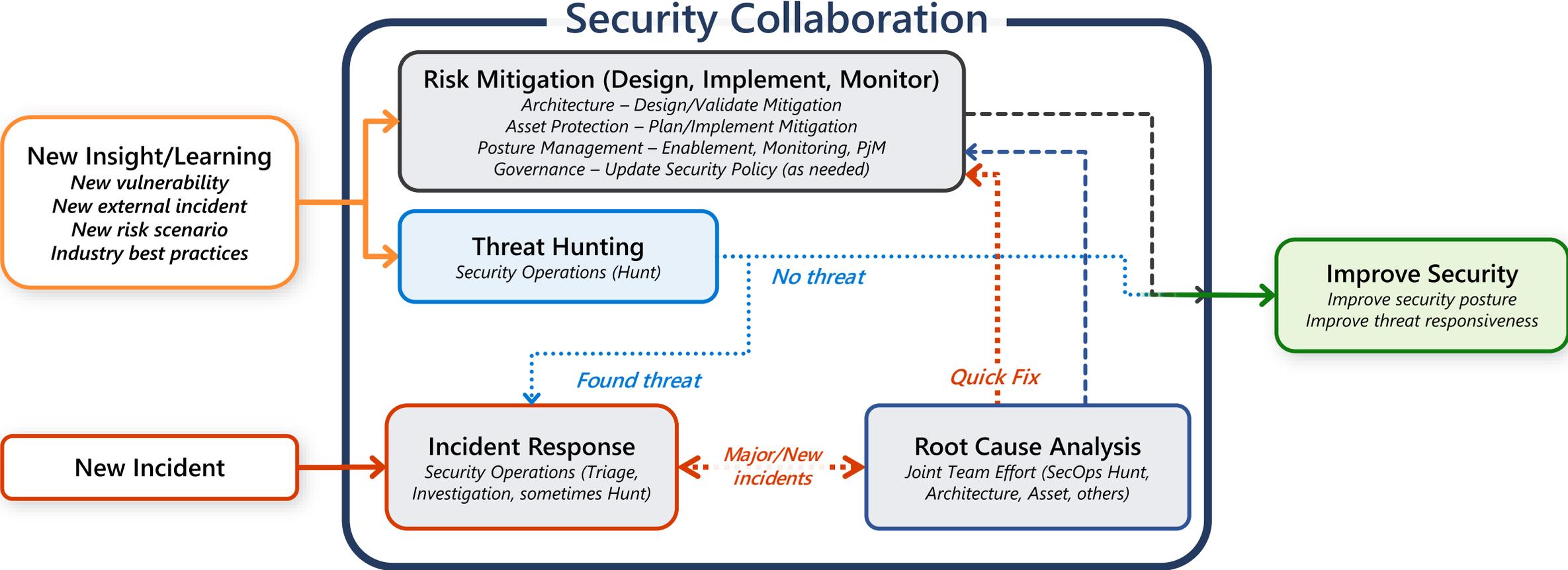
Innovation Security
Application Security

People
Employees, Partners, Customers



Continuously Learning to Reduce Risk

Collaborative approach to mitigate potential and realized risk



Note: Threat Intelligence and Security Engineering (automation) is a supporting function for all security activities

Evolution of Posture Management

New Tooling Available

On-demand insights into security posture, threat intelligence helps prioritize



Security Posture Management

- **Measure and Report Risk** across all sources:
 - **Software vulnerabilities** – *Operating System (OS), app, middleware, etc.*
 - **Configuration** – *OS, networks, apps, SaaS, PaaS, IaaS, Containers, Low-code apps, and more*
 - **Operation** – *processes and practices that create risk (e.g. overuse of privileged accounts, entitlements, etc.)*
- **Mitigate Risk by enabling teams** - Proactively work with IT operations and DevOps teams to assist with remediation (expertise, planning, tooling, education, etc.)

Traditional Vulnerability Management

Focused on Operating System vulnerabilities

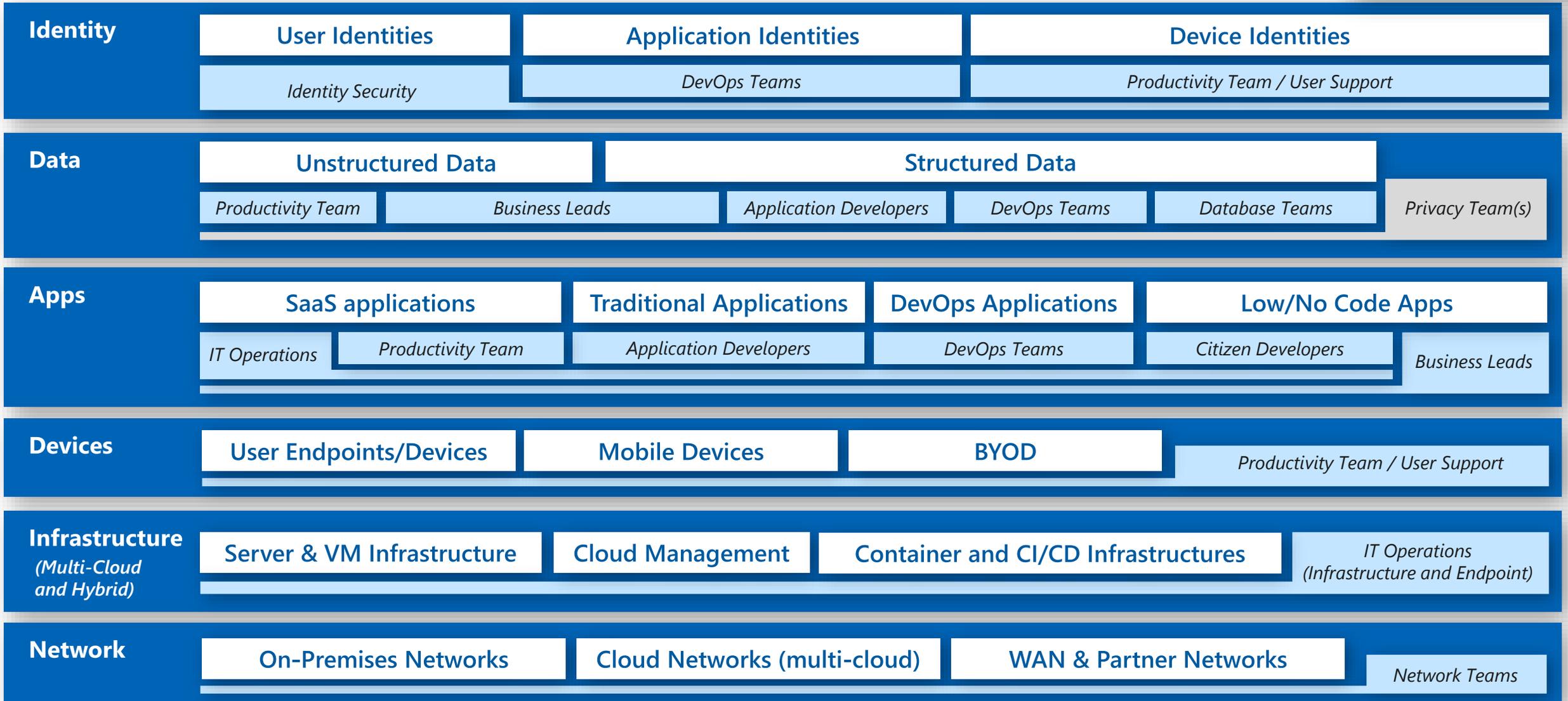


Posture management is large and complex

Collaboratively enabling many teams to secure a continuously changing technical estate

Security Tools

Security Teams



Posture Management

Rapid Modernization Plan (RaMP)



1. Start with Cloud Infrastructure (via CSPM)

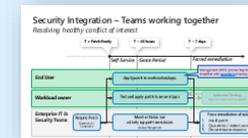
- **Tooling** - Cloud Security Posture Management (CSPM) for VMs, Containers, Databases, etc. (e.g. Defender for Cloud)
- **Process** - Build shared responsibility model between teams + enablement processes for IT/Dev Ops teams
- **Configuration Baseline** – start with vendor/industry recommendations (ASB, M365 Secure Score, CIS Benchmark for AWS, etc.)

2. Extend CSPM to all clouds and on-premises datacenters

- **Extend Tools & Processes** – add on-premises assets to CSPM (e.g. via Azure Arc) & extend processes to new teams
- **Integrate TVM Team and Tools** – to monitor all assets consistently

3. Proactively engage IT Ops and DevOps

- **Adopt a self-service model** for patching on clients and servers
- **Build security engineering** capacity & accountability to accelerate risk reduction



4. Establish Automated Guardrails

Enables business agility by reducing process friction and delays

- **Automate** – security into DevOps & Infrastructure as code (IaC) with Azure Policy, ARM, Terraform, etc.

5. Continuously improve and extend

Prepare and Build

- Leadership support
- Team skillsets
- Processes

Extend to more assets & controls

- Improve baseline configuration beyond default configuration
- Add more controls across technologies (identities, apps, network, infrastructure, etc.)
- Integrate with application security engagement team(s) (e.g. SDL/DevSecOps)

Review – Security Integration

- Build consistent processes to integrate across security and IT teams
 - Align to shared goals, outcomes, risk understanding
 - Always seek *healthy* level of security friction for IT and Business
- Build Posture Management operations
 - Combines vulnerability management + CSPM/EASM/others
 - Critically important, but large & complex problem to solve
 - Follow Rapid Modernization Plan (RaMP) for quick wins and incremental progress
 - Provides visibility needed to make business case for improving security maintenance and measuring progress

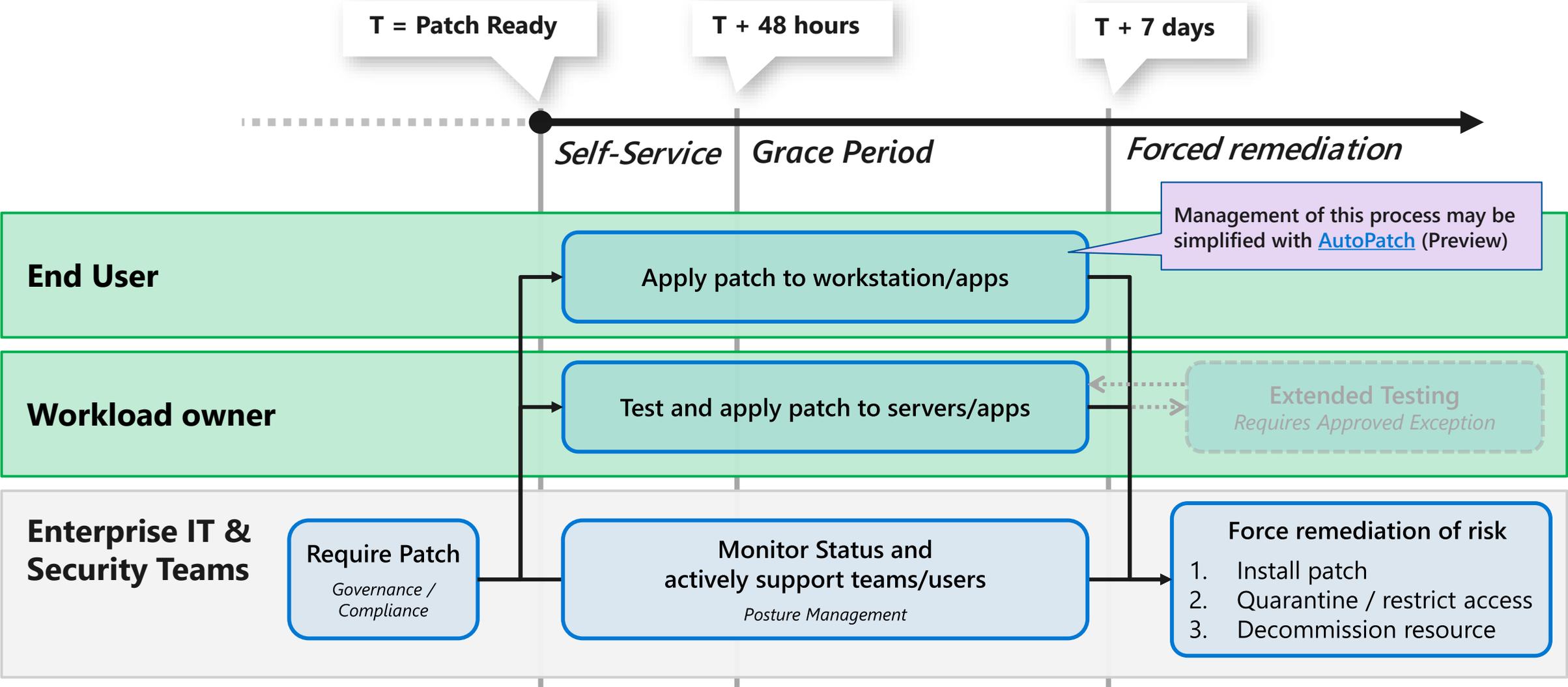


Next Up:

1B Risk Insights, Security Integration, Business Resilience

Security Integration – Teams working together

Resolving healthy conflict of interest



Business Resilience

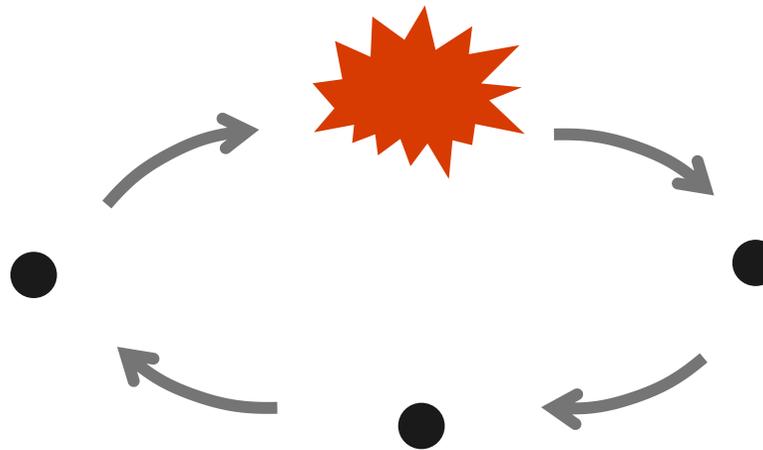
Limiting operational impact of security incidents

During an Incident

- *Rapidly remediate active attacks*
- *Prioritize continuity of critical operations*

Before an Incident
Limit business operations impact and likelihood of security incidents

After an Incident
Rapidly restore full business operations



Feedback Loop
Learn lessons and integrate changes

Business Resilience

is the consistent goal of security program and disciplines

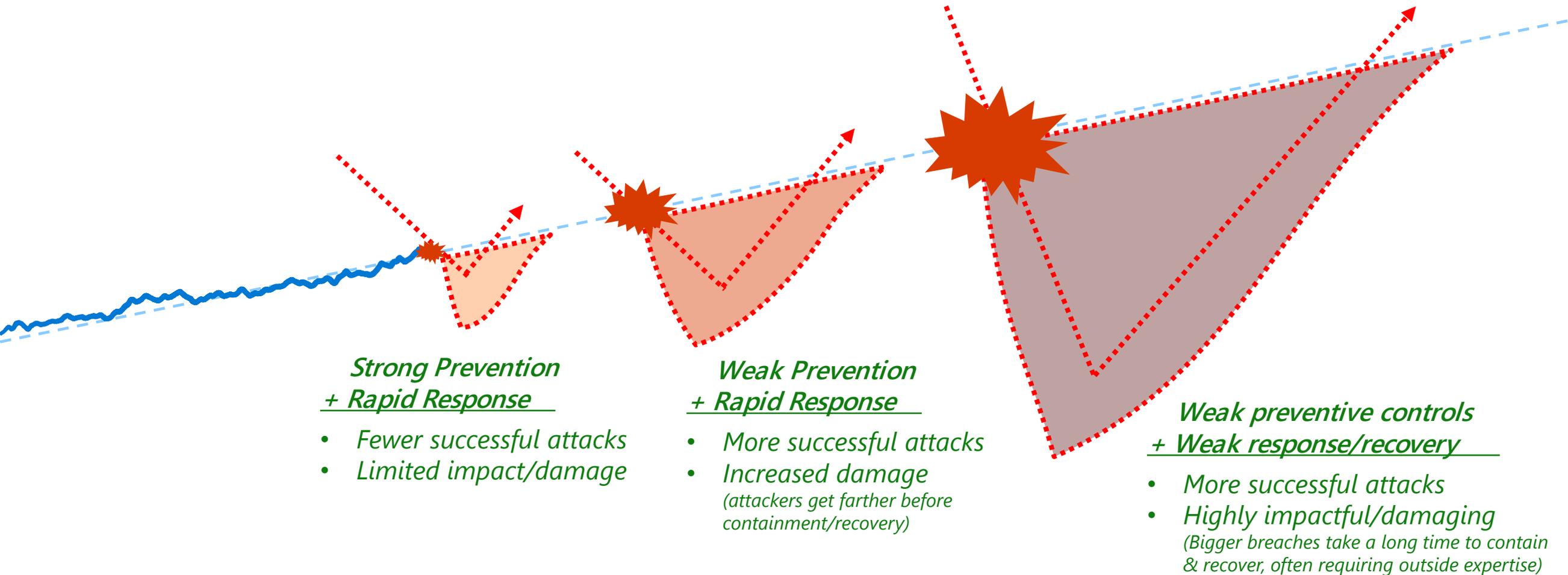


Balance investments across *prevention, response, and recovery*

- Grow capabilities efficiently and rapidly
- Ensure minimum investment in each area

Focus on **Continuous Learning** and **Continuous Improvement**

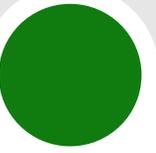
Why you need prevention *and* rapid response



A balanced strategy reduces risk faster

Review – Business Resilience

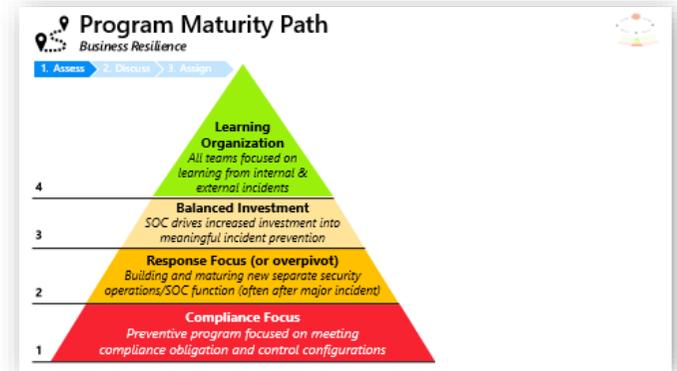
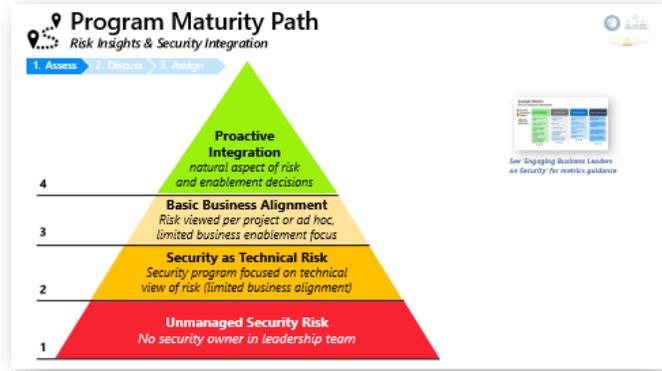
- **Business Resilience is North Star of security program**
 - *Reducing business impact and rapidly restoring business operations*
- **Balance Investments across security lifecycle**
 - *Before, During, After an incident + follow up on learnings/feedback*
- **Balanced approach reduces business impact**
 - *Reduces damage attacker can inflict before detection*
 - *Reduces time to recover from an attack*



Next Up:
Business Alignment Exercise



Business Alignment Exercise



Risk Insights



Integrate security insights into risk management framework and digital initiatives

Security Integration



Integrate security insights and practices into business and IT processes, integrate security disciplines together

Business Resilience



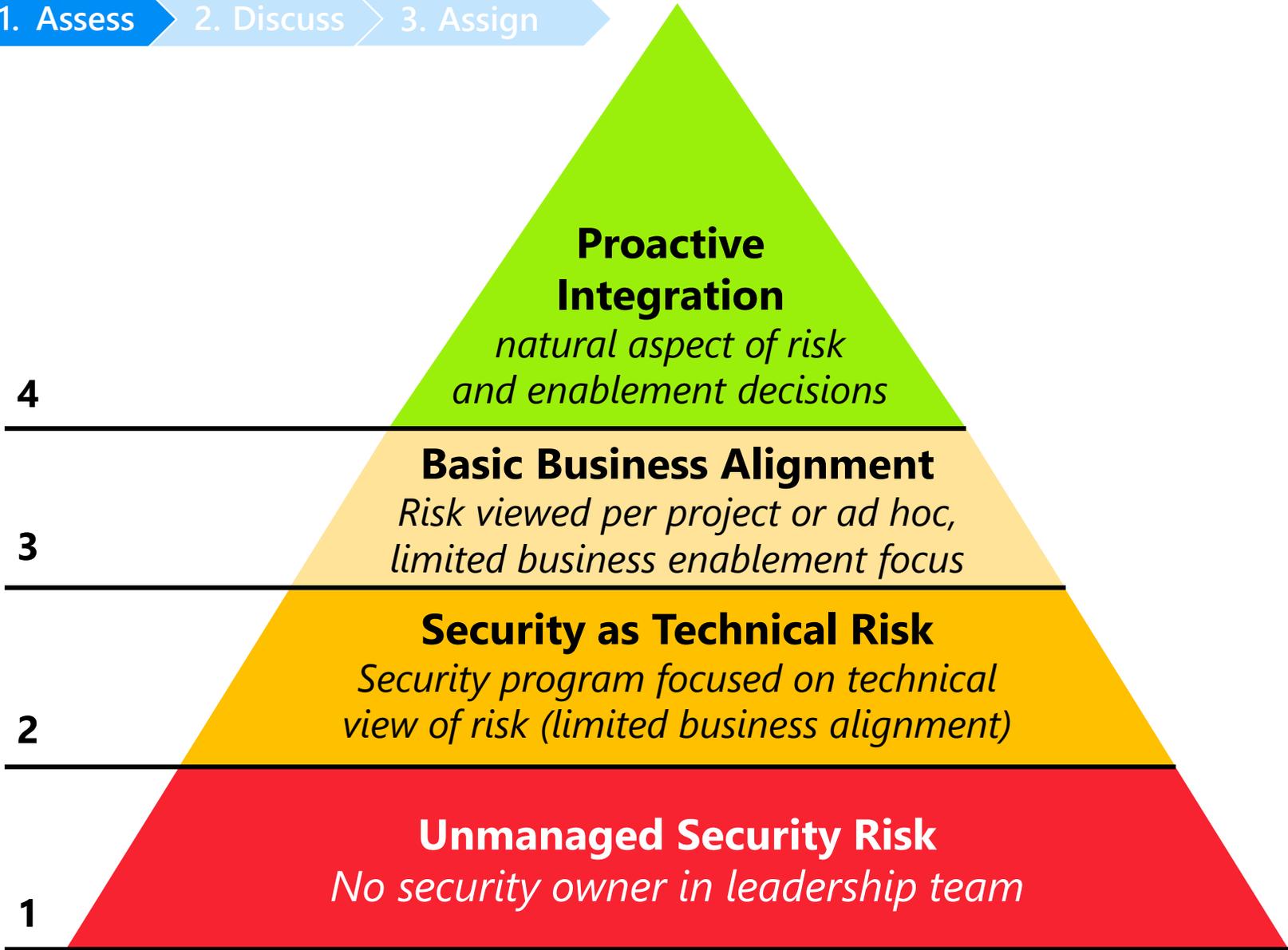
Ensure organization can operate during attacks and rapidly regain full operational status

Program Maturity Path

Risk Insights & Security Integration



1. Assess
2. Discuss
3. Assign



Example Metrics
Focus on continuous improvement

Security Scorecard Metrics	Business Enablement	Security Posture	Security Response	Security Improvement
<ul style="list-style-type: none"> Mean Time for security review # of days for operational security review Average knowledge base for managed devices Number of security interventions in your workflow % of high-risk time spent on low-risk security activities 	<ul style="list-style-type: none"> % of new agents reviewed Secure score % Completed apps # of patched accounts meeting 100% of requirements % of accounts meeting 100% of requirements 	<ul style="list-style-type: none"> Mean Time to Resolve (MTTR) Mean Time to Acknowledge (MTTA) Time to Revoke Critical System % of high severity incidents Incident growth rate (monthly) 	<ul style="list-style-type: none"> # of unauthorized endpoints # of unauthorized project submissions followed by denied flow Number of regulated accounts that remain open # of critical digital assets unpatched 	

See 'Engaging Business Leaders on Security' for metrics guidance



Discuss Improvement Steps

Risk Insights & Security Integration



1. Assess → 2. Discuss → 3. Assign

Risk Insight Questions - Organization

The person who sees and assigns the risk is the person that explains to the world what something others in their IT control.

- Who is accountable for security vulnerabilities & incidents?
 - Business Asset Owners? IT Teams? Security?
 - At what organizational level?
- What is the highest level of executive interaction on security topics/risks? How frequently?
 - Is there a specific board member or committee that oversees security?
 - Does the CSO (or CISO) meet with them regularly?
- How do conflicts of interest get resolved between security and IT (or business) functions?

Risk Insight Questions - Measurement and Alignment

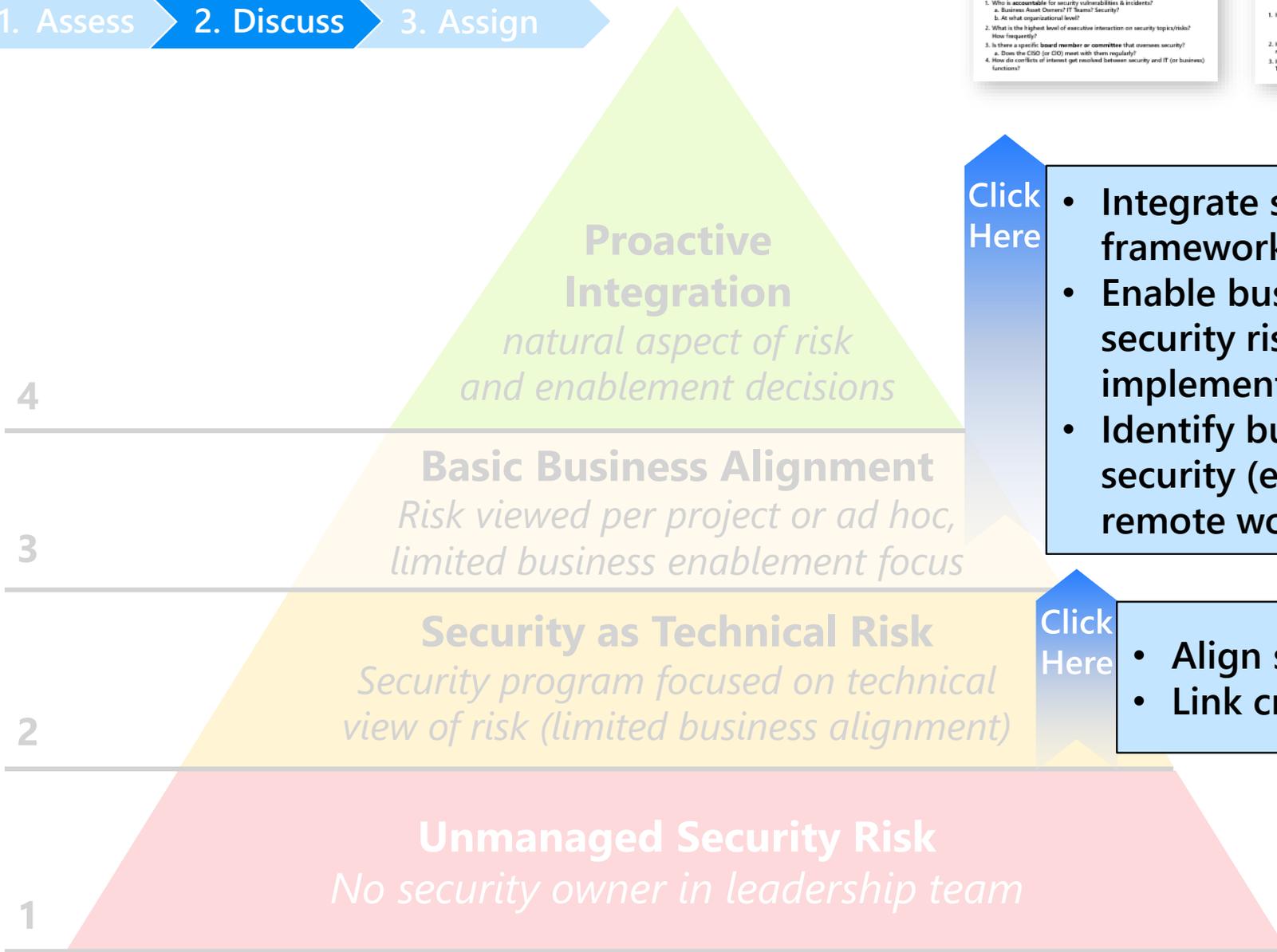
What gets measured gets managed
What gets unmeasured gets unmanaged
- Rory Sutherland

- How are you measuring security and compliance today?
 - Do you use KPIs, KOs, OKRs, or other?
 - Do you measure & report security resiliency or organizational resiliency?
- How are security risks integrated into the organization's risk management framework?
- How are security priorities aligned to organizational priorities? To cloud/digital transformation?

Security Integration

"Trust is knowing that when a team member asks you, they're doing it because they care about the team."
- Patrick Lencioni

- How are you investing into integrating security into business and IT processes?
 - How prepared are organizational leaders to make security/risk decisions?
 - What would business and IT leaders say about the progress on that integration?
- How is security budgeted? Proportional to IT or organization's FTEs or revenue? Ad Hoc/Custom?



Click Here

- Integrate security into risk management framework
- Enable business asset owners to make informed security risk decision (similar to other risks) and implement mitigations
- Identify business enablement opportunities for security (e.g. rapid entry of markets, enable remote work, etc.)

Click Here

- Align security risk to business goals and risks
- Link critical business processes to IT systems

Risk Insight Questions - Organization

The person who owns and accepts the risk is the person that explains to the world what went wrong (often in front of TV cameras).

1. Who is **accountable** for security vulnerabilities & incidents?
 - a. Business Asset Owners? IT Teams? Security?
 - b. At what organizational level?
2. What is the highest level of executive interaction on security topics/risks?
How frequently?
3. Is there a specific **board member or committee** that oversees security?
 - a. Does the CISO (or CIO) meet with them regularly?
4. How do conflicts of interest get resolved between security and IT (or business) functions?

Risk Insight Questions – Measurement and Alignment

What gets measured gets managed

What gets mismeasured gets mismanaged

- Rory Sutherland

1. How are you measuring security and compliance today?
 - a. Do you use KPIs, KRIs, OKRs, or other?
 - b. Do you measure & report **security resiliency** or **organizational resiliency**?
2. How are security risks integrated into the organizations' **risk management framework**?
3. How are security priorities aligned to organizational priorities?
To cloud/digital transformation?

Security Integration

*“Trust is knowing that when a team member does push you, they're doing it because they care about the team.”
— Patrick Lencioni*

1. How are you investing into integrating security into business and IT processes?
 - a. How prepared are **organizational leaders** to make security/risk decisions?
 - b. How prepared are **business line leaders** to make security/risk decisions?
2. What would business and IT leaders say about the progress on that integration?
3. How is security budgeted? Proportional to IT? to organization's FTEs or revenue? Ad Hoc/Custom?



Program Maturity Path

Business Resilience



1. Assess

2. Discuss

3. Assign

4

Learning Organization

All teams focused on learning from internal & external incidents

3

Balanced Investment

SOC drives increased investment into meaningful incident prevention

2

Response Focus (or overpivot)

Building and maturing new separate security operations/SOC function (often after major incident)

1

Compliance Focus

Preventive program focused on meeting compliance obligation and control configurations



Discuss Improvement Steps

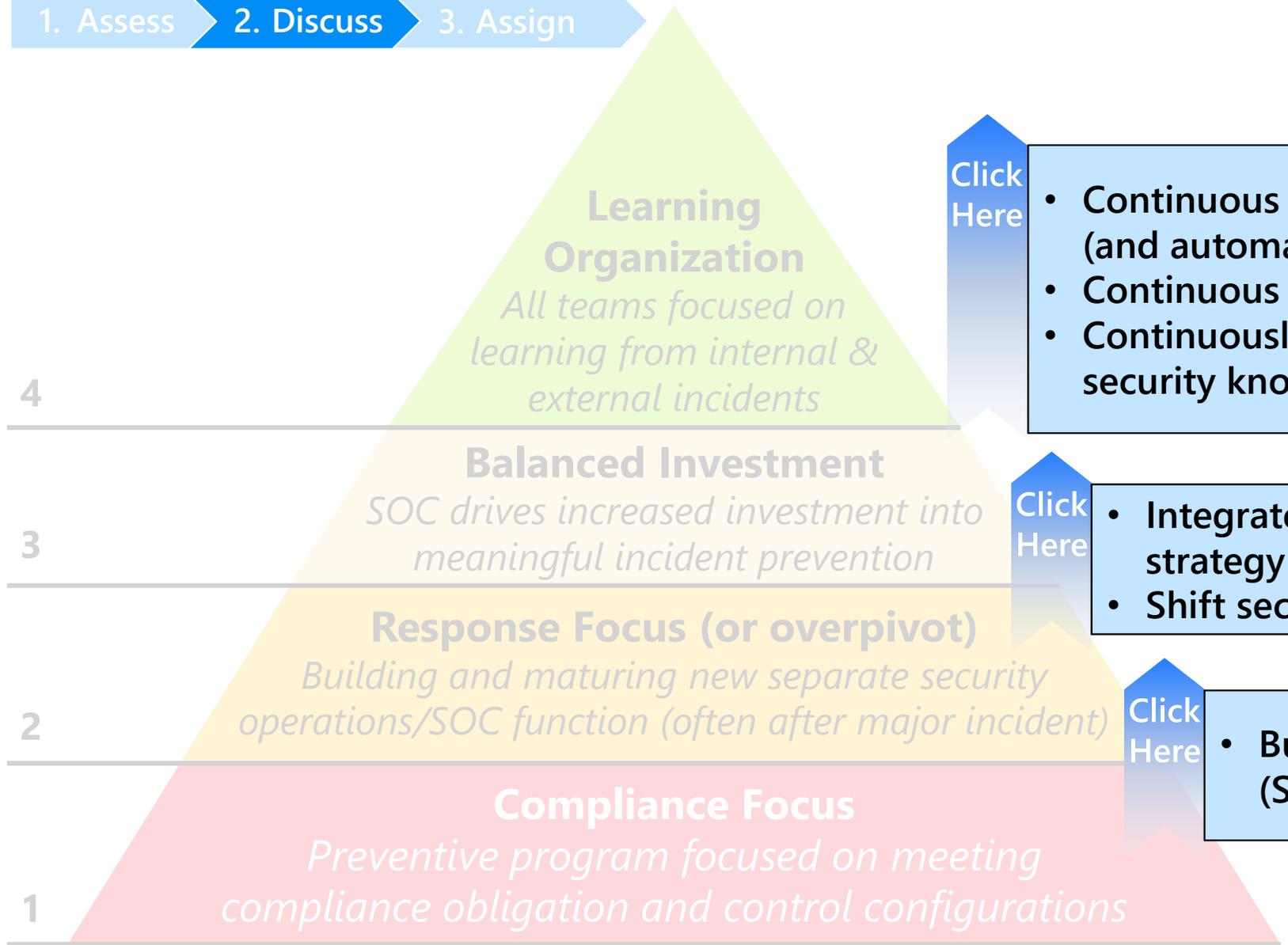
Business Resilience



Business Resilience Questions

1. What security framework do you adhere to today?
2. How are lessons learned from incidents integrated into security, IT, and business processes?
3. How well do you balance investments across prevention vs. detection/response/recovery?
 - a. Do you have a dedicated operations function focused on incident response? (aka Security Operations Center or SOC)
 - b. Do you have a dedicated operations function focused on prevention? (e.g. security posture management team)
 - c. Are these functions represented in technology leadership meetings?

1. Assess → 2. Discuss → 3. Assign



4

Learning Organization

All teams focused on learning from internal & external incidents

Click Here

- Continuous improvement of inter-team processes (and automation of them)
- Continuous learning culture across all teams
- Continuously empower business asset owners with security knowledge and accountability

3

Balanced Investment

SOC drives increased investment into meaningful incident prevention

Click Here

- Integrate incident response learnings into strategy and preventive controls
- Shift security left (earlier) in technical processes

2

Response Focus (or overpivot)

Building and maturing new separate security operations/SOC function (often after major incident)

Click Here

- Build incident response capability (Security Operations / SOC)

1

Compliance Focus

Preventive program focused on meeting compliance obligation and control configurations

Next: Assign Next Steps

Business Resilience Questions



1. What security framework do you adhere to today?
2. How are lessons learned from incidents integrated into security, IT, and business processes?
3. How well do you balance investments across prevention vs. detection/response/recovery?
 - a. Do you have a dedicated **operations function focused on incident response?** (aka Security Operations Center or SOC)
 - b. Do you have a dedicated **operations function focused on prevention?** (e.g. security posture management team)
 - c. Are these functions represented in technology leadership meetings?

Assign Next Steps (Part 1)

1. Assess > 2. Discuss > 3. Assign

Capture next step and who owns following up on it

#	Next Step	Point of Contact
1		
2		
3		
4		
5		

Review – Business Alignment Exercise

1. Assess
Current State

2. Discuss
Focus Areas

3. Assign
Next Steps

Next Up:
1C – Security Disciplines

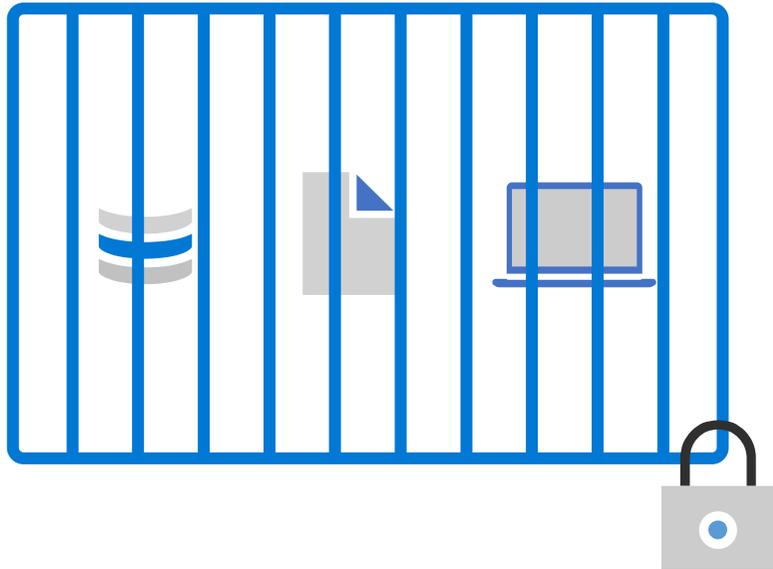


BACK
TO MENU



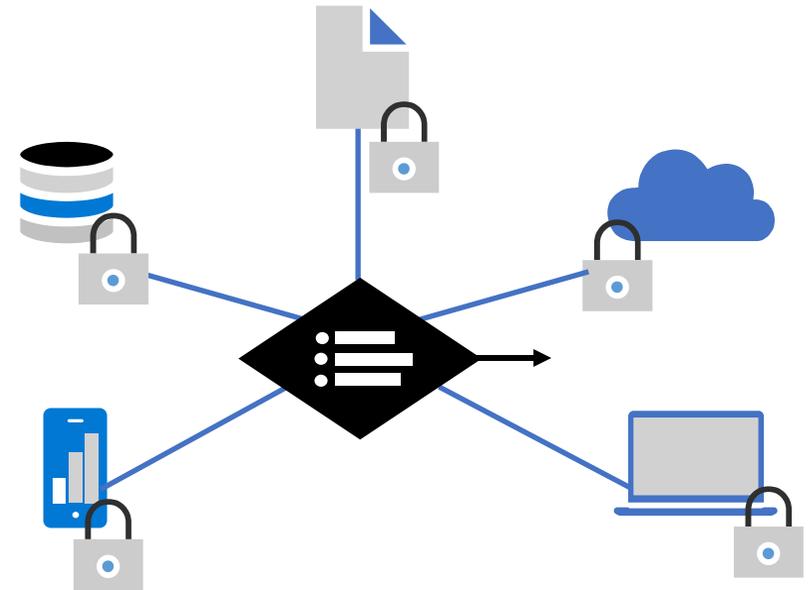
Zero Trust principles transform access control

Secure assets wherever they go



Classic Approach

Restrict everything to a 'secure' network

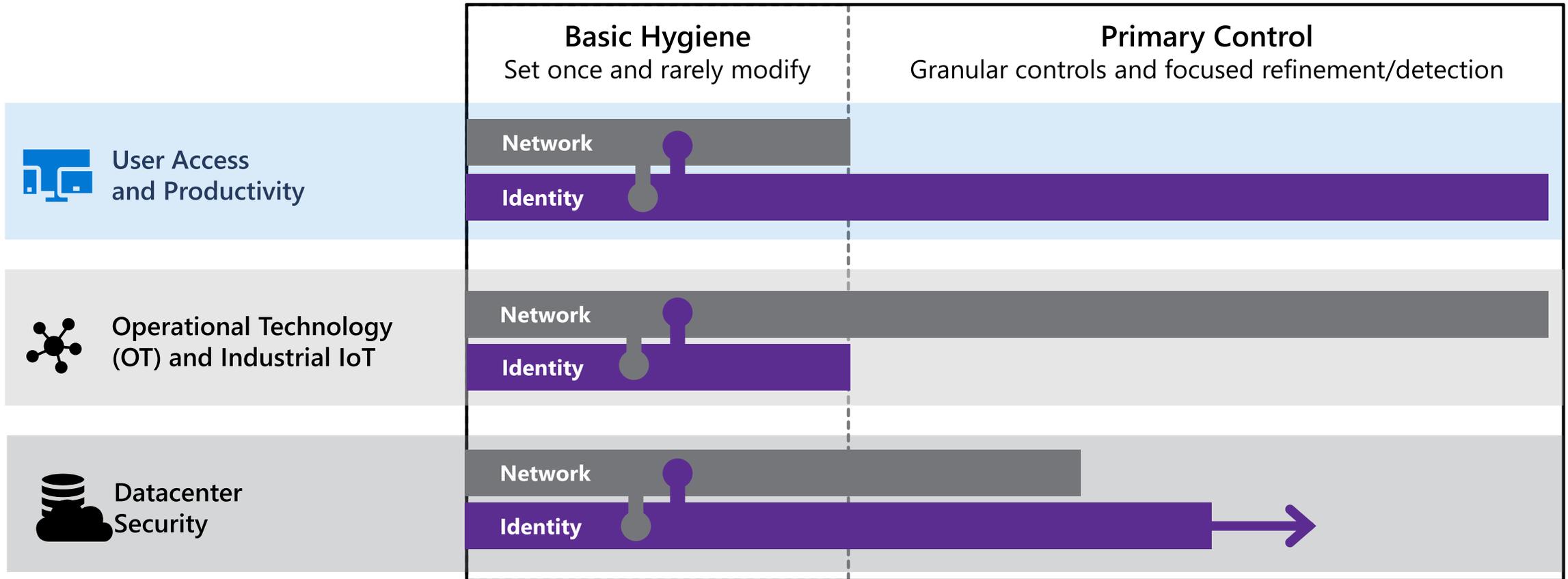


Zero Trust

Protect assets anywhere with central policy

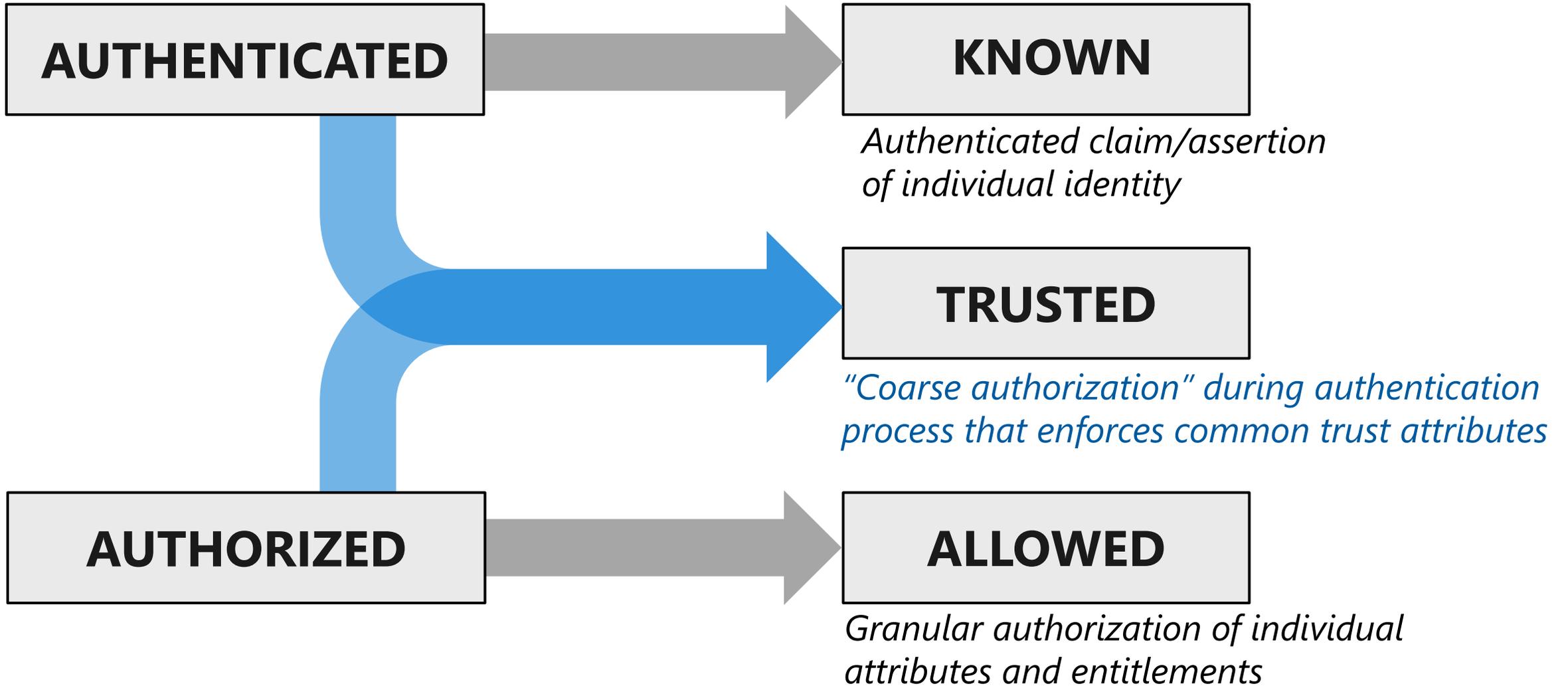
Blend network and identity access controls

Choose the right tool for the job



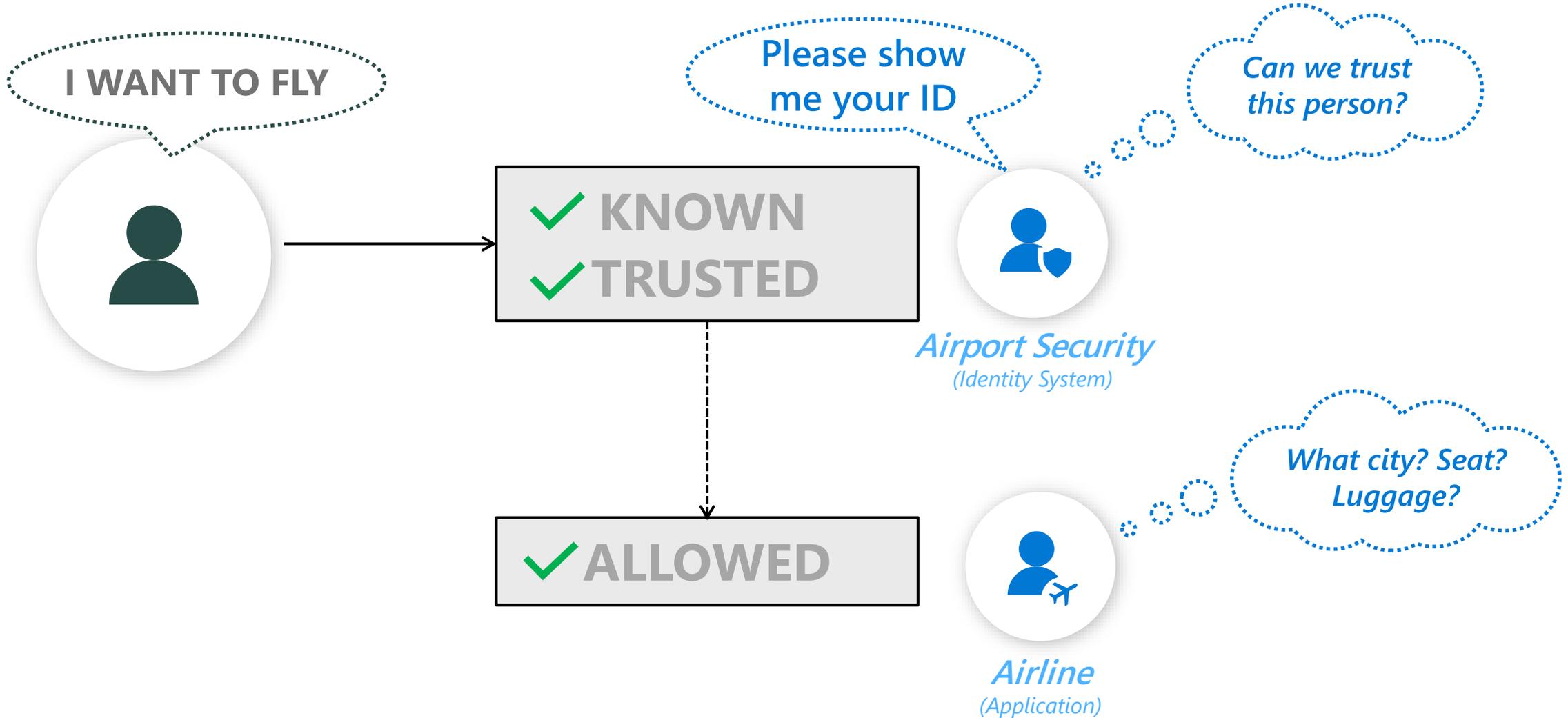
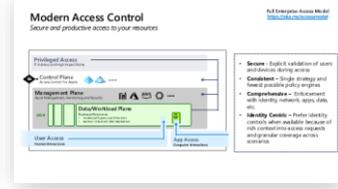
 **Note:** Security Operations (SecOps) monitors all assets and environments

Evolution of Authentication and Authorization



Air travel analogy

High Level
Access Model

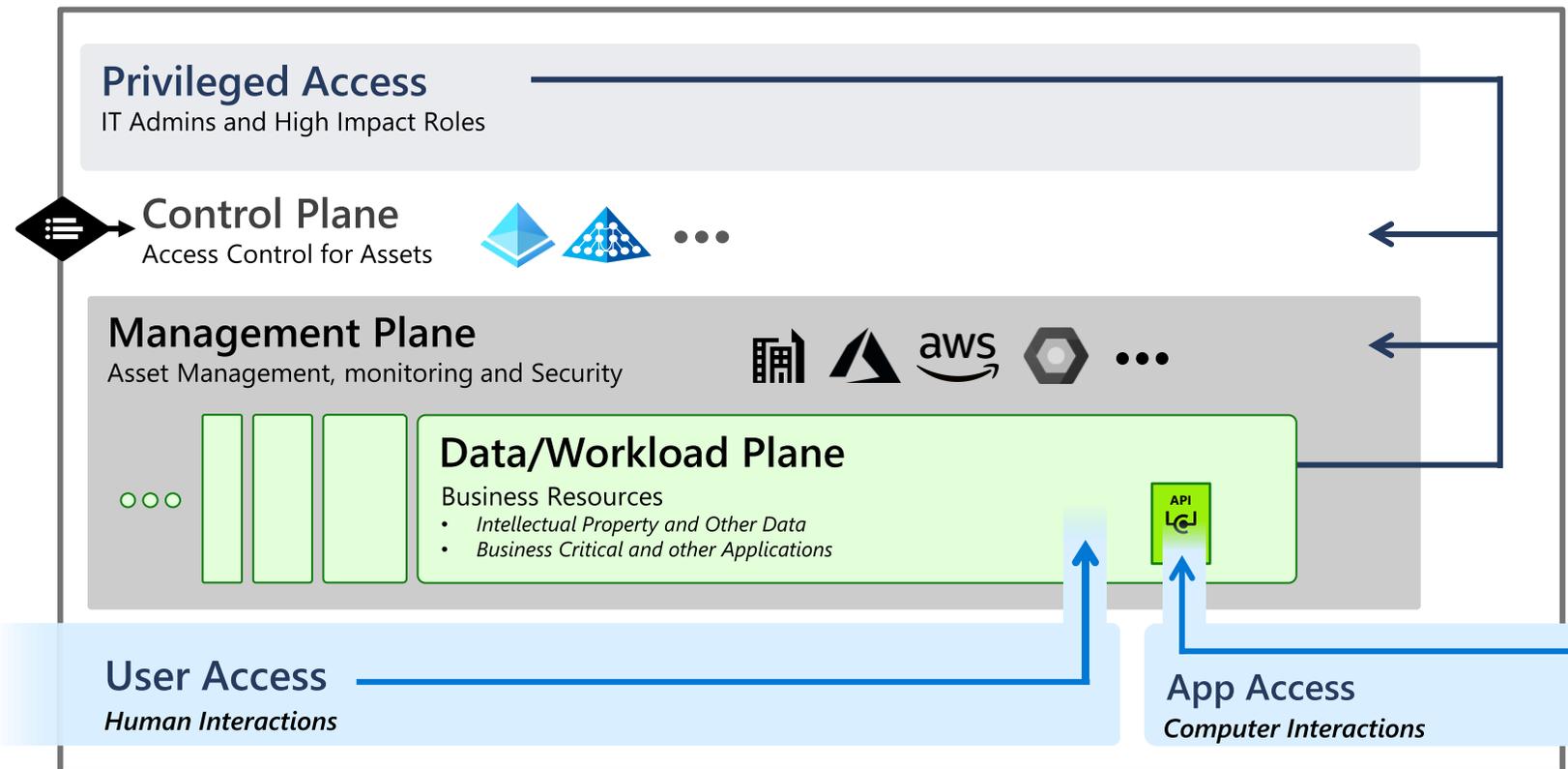


Modern Access Control

Secure and productive access to your resources

Full Enterprise Access Model

<https://aka.ms/accessmodel>



- **Secure** - Explicit validation of users and devices during access
- **Consistent** – Single strategy and fewest possible policy engines
- **Comprehensive** – Enforcement with identity, network, apps, data, etc.
- **Identity Centric** – Prefer identity controls when available because of rich context into access requests and granular coverage across scenarios

Review – Access Control



Zero Trust Approach Required

- *Known, Trusted, and Allowed before accessing assets*
- *Blend Identity + Network together into single approach*
- *Strong Authentication is top priority*

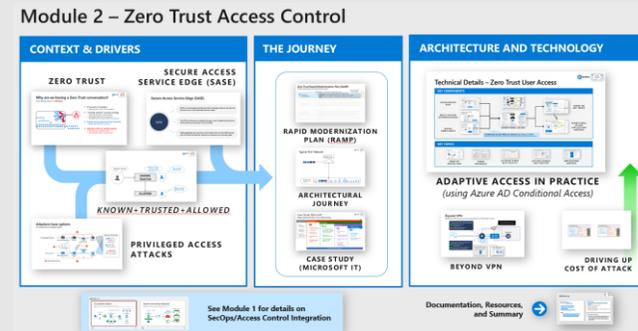
Next Up:
1C – Access Control, Security Operations, Asset Protection, Security Governance, Innovation Security

More Details in
Module 2 – Secure Identities and Access

Secure Access Service Edge (SASE)



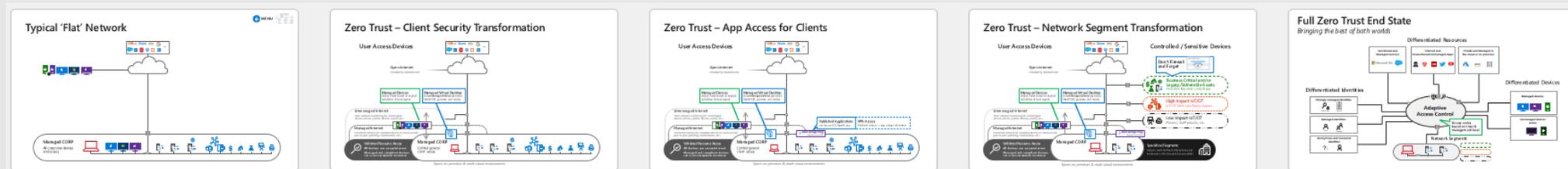
Transformational Forces & end to end architecture



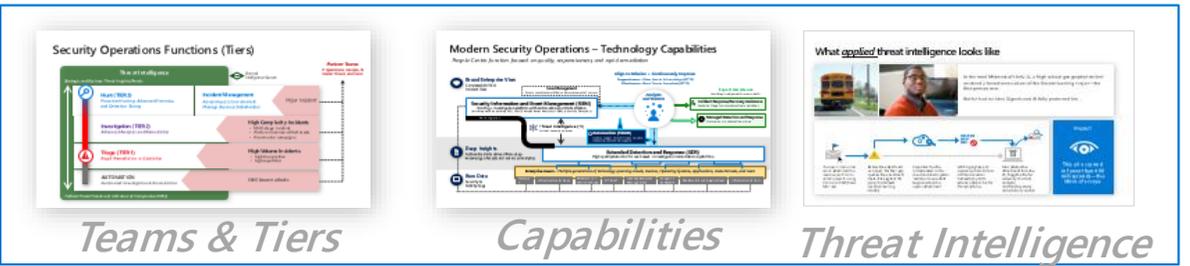
Reference Plans



End to end architecture journey with Zero Trust Principles



Security Operations



Mission

Reduce organizational risk by limiting the time successful attackers can access enterprise assets (dwell time) through rapid detection and response.

Key Cultural Elements

- Mission Alignment
- Continuous Learning
- Teamwork

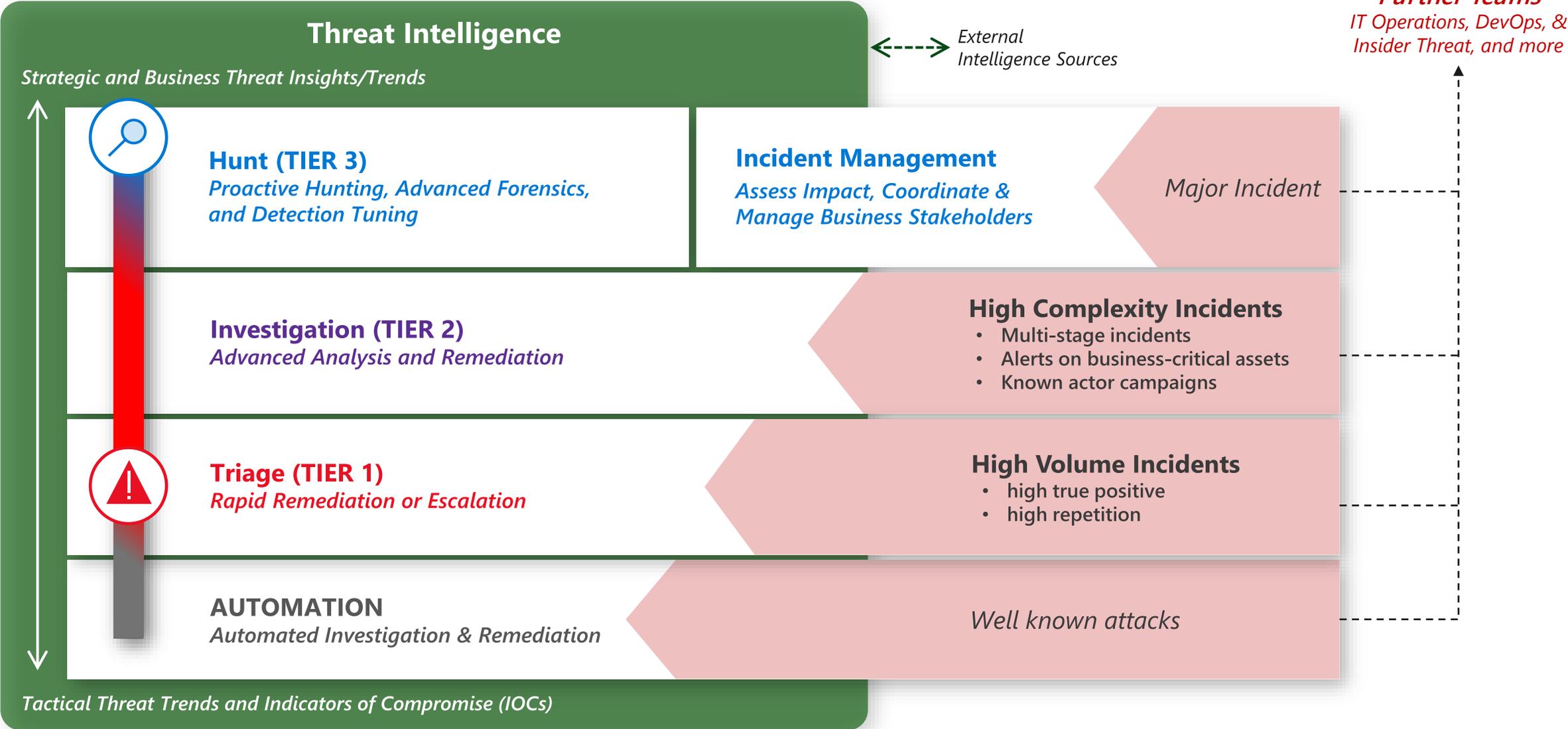
Key Measurements

- Effectiveness - Mean Time to Remediate (MTTR)
- Responsiveness - Mean time to Acknowledge (MTTA)



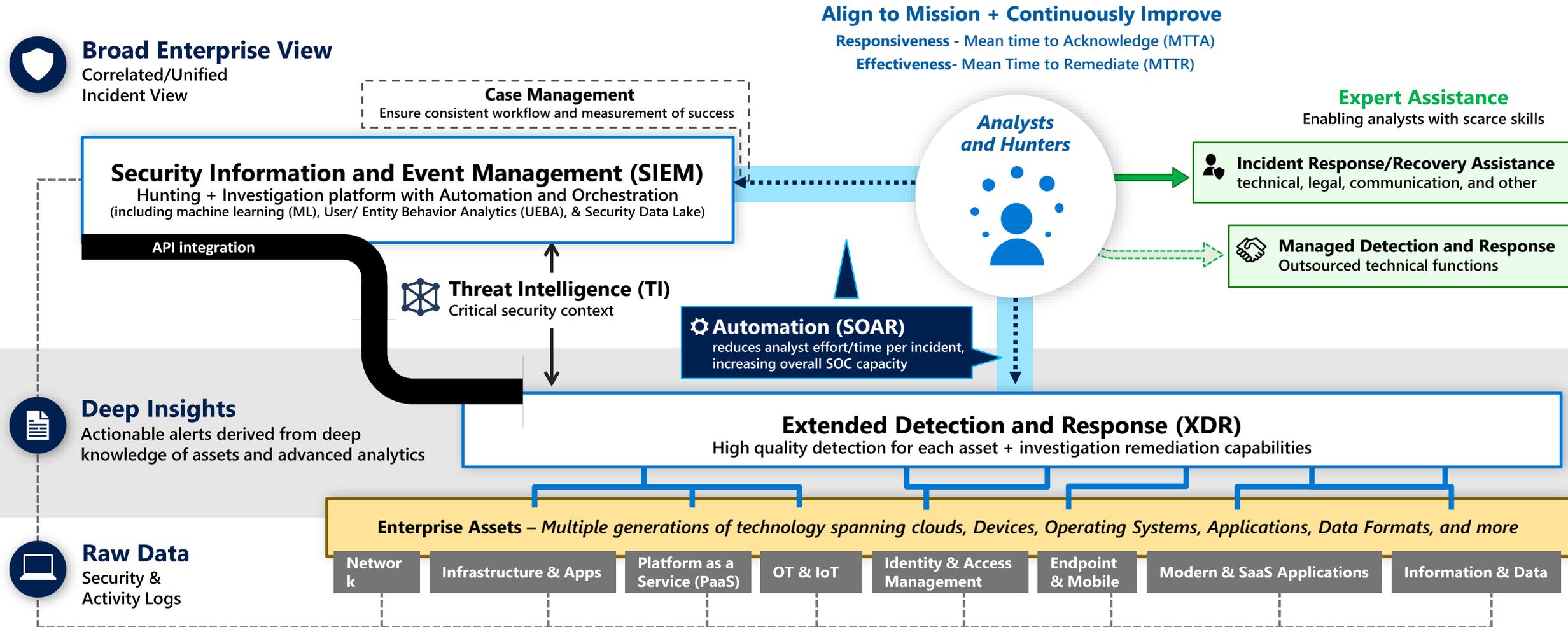
Business Leadership Touchpoints

Security Operations Functions (Tiers)

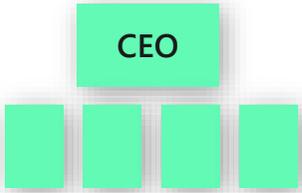


Modern Security Operations – Technology Capabilities

People-Centric function focused on quality, responsiveness, and rapid remediation



SecOps interactions with leadership



Inform security teams of critical business assets and priorities



Inform business stakeholders of incidents and status

Review – Security Operations

- Focus on reducing Mean Time to Recover (MTTR)
 - *Limits attacker access, which reduces organizational risk*
- Drive Collaborative Culture
 - *Within security operations and with other teams*
- Define touchpoints with business

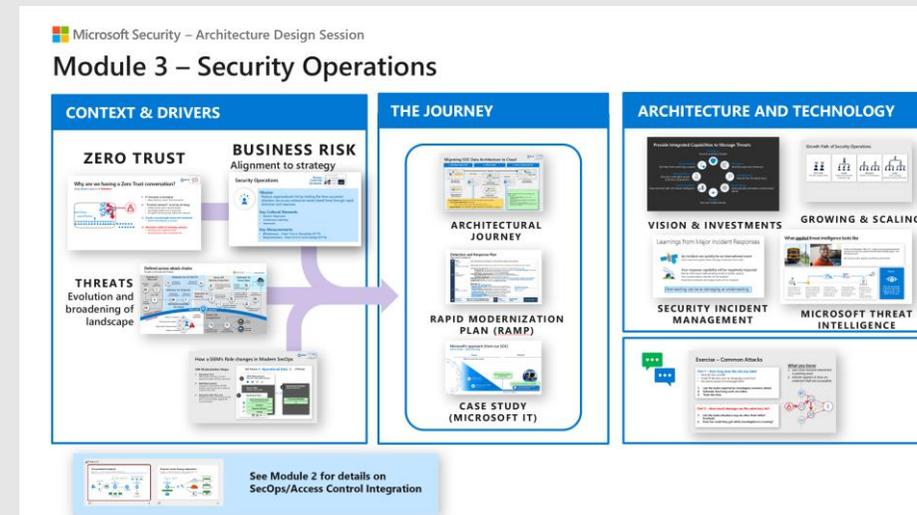

**BACK
TO MENU**



Next Up:

1C – Access Control, Security Operations, Asset Protection, Security Governance, Innovation Security

More Details in
Module 4 Modern Security Operations



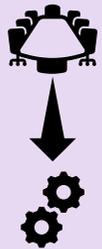
Asset Protection

Effectiveness requires prioritization and consistency/automation for scale



Discovering
Business-Critical Assets

1. Focus on Business-Critical Assets



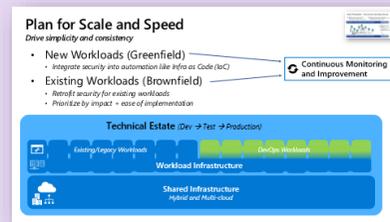
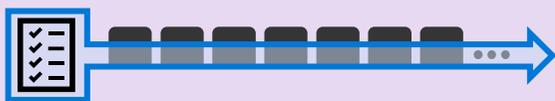
Top-Down Discovery Identifying business critical assets starts with understanding business priorities, assets, and risks



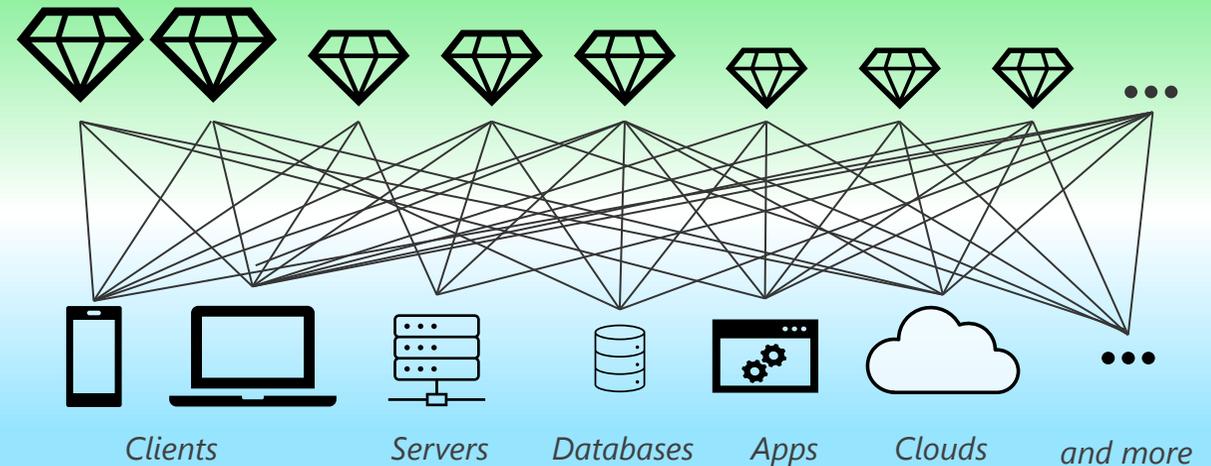
New Conversations - This often involves asking and answering questions that haven't been asked before

Can start with aka.ms/backup

2. Plan for Scale and Speed



Business assets have intrinsic value to the business



Technical assets host and run those assets

Example: *Retail Website*

- **Business** = Enablement of online customers purchases
- **Technical** = Servers, Databases, Containers, Administrative workstations & identities, Network connections, customer accounts, and more

Plan for Scale and Speed

Drive simplicity and consistency

- New Workloads (Greenfield)
 - *Integrate security into automation like Infra as Code (IaC)*
- Existing Workloads (Brownfield)
 - *Retrofit security for existing workloads*
 - *Prioritize by impact + ease of implementation*



Continuous Monitoring and Improvement



Technical Estate (*Dev → Test → Production*)



Existing/Legacy Workloads



Workload Infrastructure

DevOps Workloads



Shared Infrastructure

Hybrid and Multi-cloud

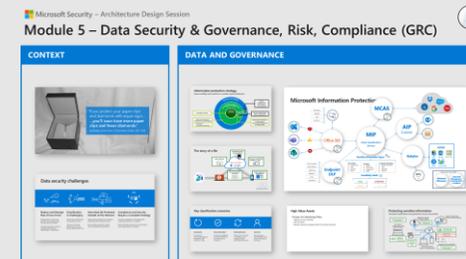
Review – Asset Protection



- Identify Business Critical Assets with top-down approach
 - Ask and answer the hard questions on what matters most
- Plan for Scale and Speed
 - Partner security teams with IT/OT Operations and DevOps teams
 - Greenfield – integrate to prevent creation of more risk
 - Brownfield – burn down technical debt to reduce risk

Next Up:
1C – Access Control, Security Operations, Asset Protection, Security Governance, Innovation Security

More Details in
Module 4 – Infrastructure & Development
Module 5 – Data Security & Governance,
Risk, Compliance (GRC)
Module 6 – IoT and OT Security



Asset Protection – Get Secure and Stay Secure

Get Secure – Apply security standards

- Protect data at rest and in transit
- Asset specific configurations & protections

Stay Secure – Ongoing Asset Maintenance

- Keep software/firmware/etc. patched & up to date
- Keep software and protocols current

 Standards - *Architecture, Policy, and Guidance for each asset type*



Continuously Improve

- Standards
- Discovery Mechanisms
- Application and automation of standards

 Automation – *Integrate security into new and existing automation*

Security Governance



Governance Components

Provide unifying services for security, technology, and business teams

- *Architecture*
- *Posture Management*
- *Risk and Compliance*
- *Threat Intelligence*

Strong Relationships

Security Governance Teams must have close relationships with business leaders and operations teams (IT, Security, DevOps, etc.)

Business goals + risk

Architecture & Policies

Align technology to business

Hybrid estate of multi-cloud & on-prem IT + OT + IoT

Security Posture Management

Continuous Discovery
of Assets and Asset Types



Continuous Improvement
of asset security posture

Policy Driven Governance

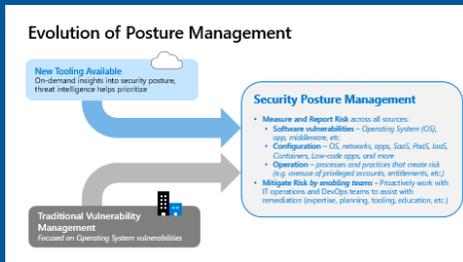
Consistent execution

Compliance and Reporting

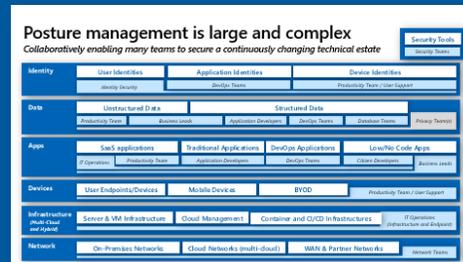
Ongoing Accurate Accountability

Posture Management is critical to continuous improvement

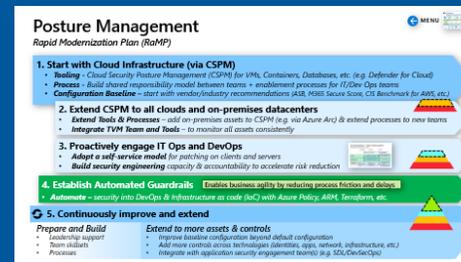
Security Posture Management



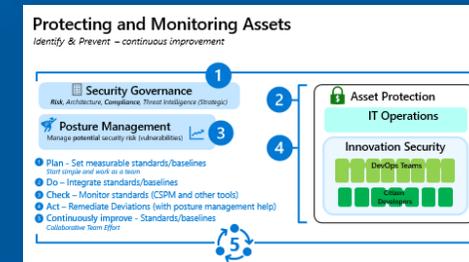
Origin & Evolution



Ideal End State



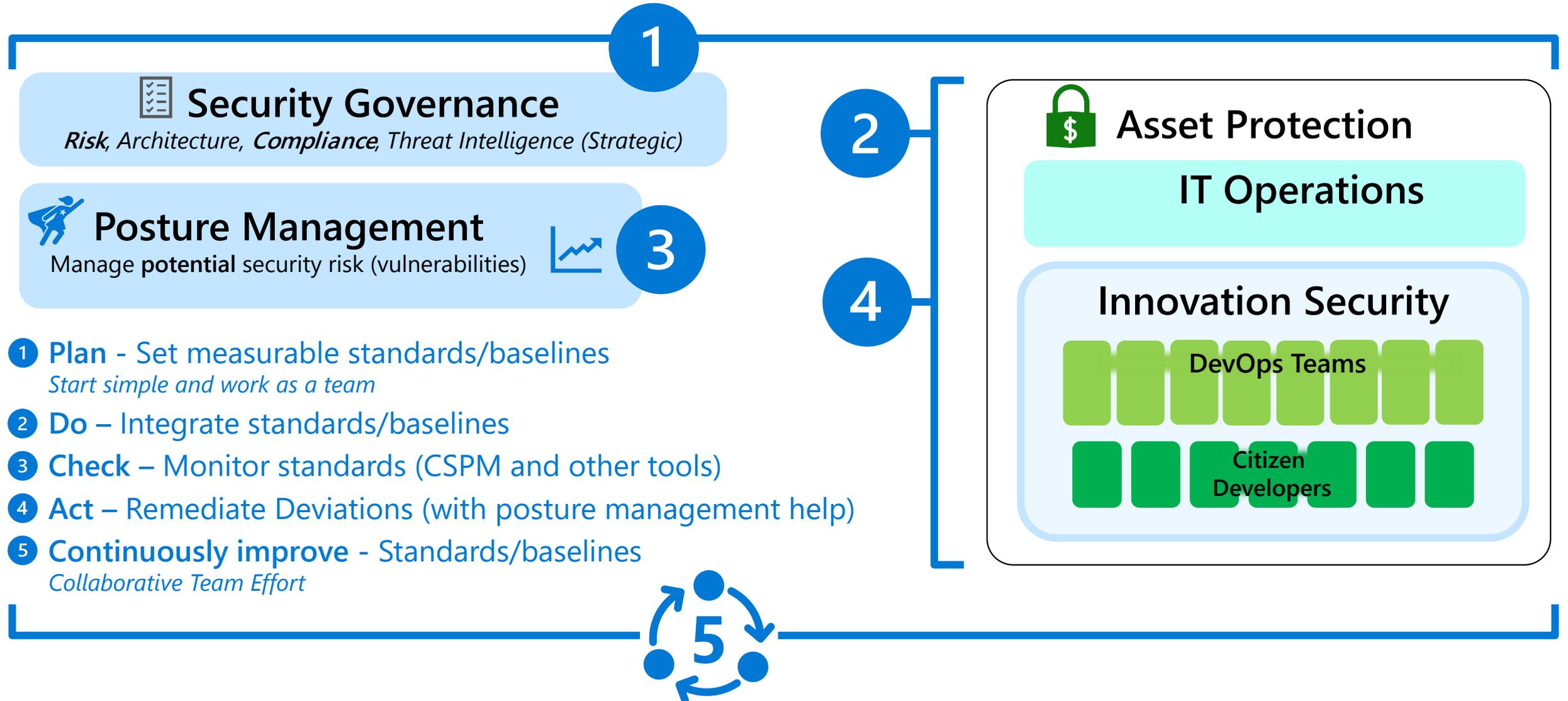
Rapid Modernization Plan (RaMP)



Integration into Process

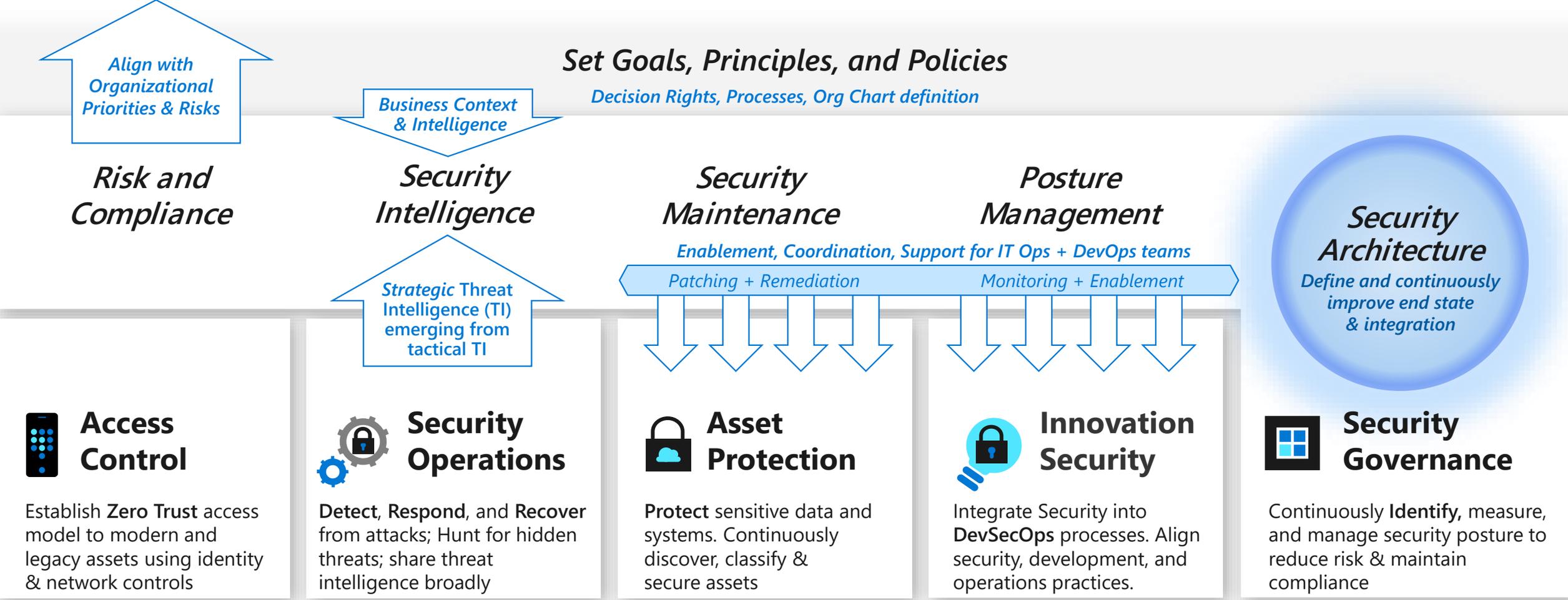
Protecting and Monitoring Assets

Identify & Prevent – continuous improvement



Security Governance

Key Functions and Relationships



Review – Security Governance



- **Role of Security Governance**
 - *Bridges business with technical implementation*
 - *Provides unifying services across security and technology*
 - *Architecture – Define ideal end state and integration, drive continuous improvement*
 - *Posture Management – Enable and support risk mitigation efforts across the organization*
 - *Risk and Compliance – Align security with organizational priorities & risks, manage policies*
 - *Threat Intelligence – Provide context to stakeholders in business, IT, and security*
- **Proactive security posture management is essential to reducing risk**
 - *Provides enablement for Ops teams to support meeting policy and standard requirements*

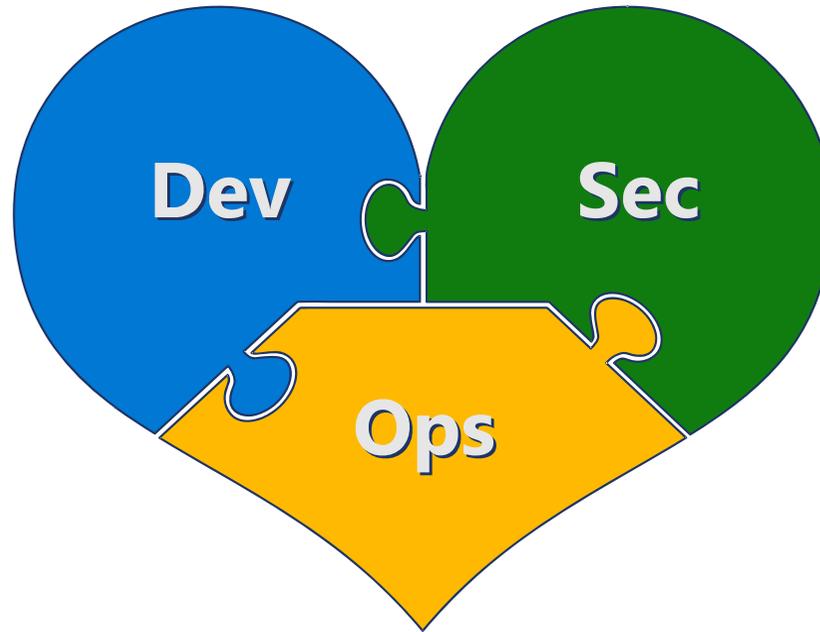
Next Up:

1C – Access Control, Security Operations, Asset Protection, Security Governance, Innovation Security

Innovation Security

Secure innovation is the beating heart of an organization in today's digital landscape

Responsive to Needs
Meets business and customer requirements for market relevance



Safe and Secure
Provides confidentiality, integrity, & availability + regulatory compliance

Quality and Performance
meets the quality, speed, scalability, reliability, and other expectations

Evolution of Innovation Security

DevOps Processes

Agile rapid delivery enables ability to continuously mitigate security risks and continuously refine security processes

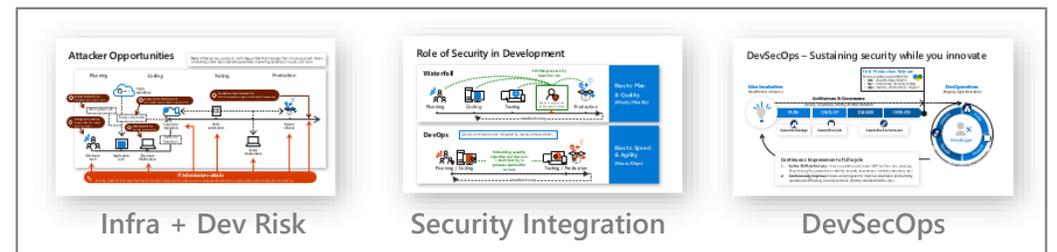
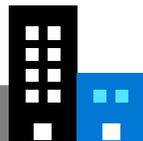


Innovation Security

- Focused on rapid and secure development / low friction
 - Focused on high quality results
 - Integrated into development process – automate using CI/CD processes, reporting bugs through normal processes, etc.
- Mitigate Risk *by enabling teams* - Proactively work with developers and DevOps teams to educate, evangelize, and assist with remediation (expertise, planning, tooling, education, etc.)

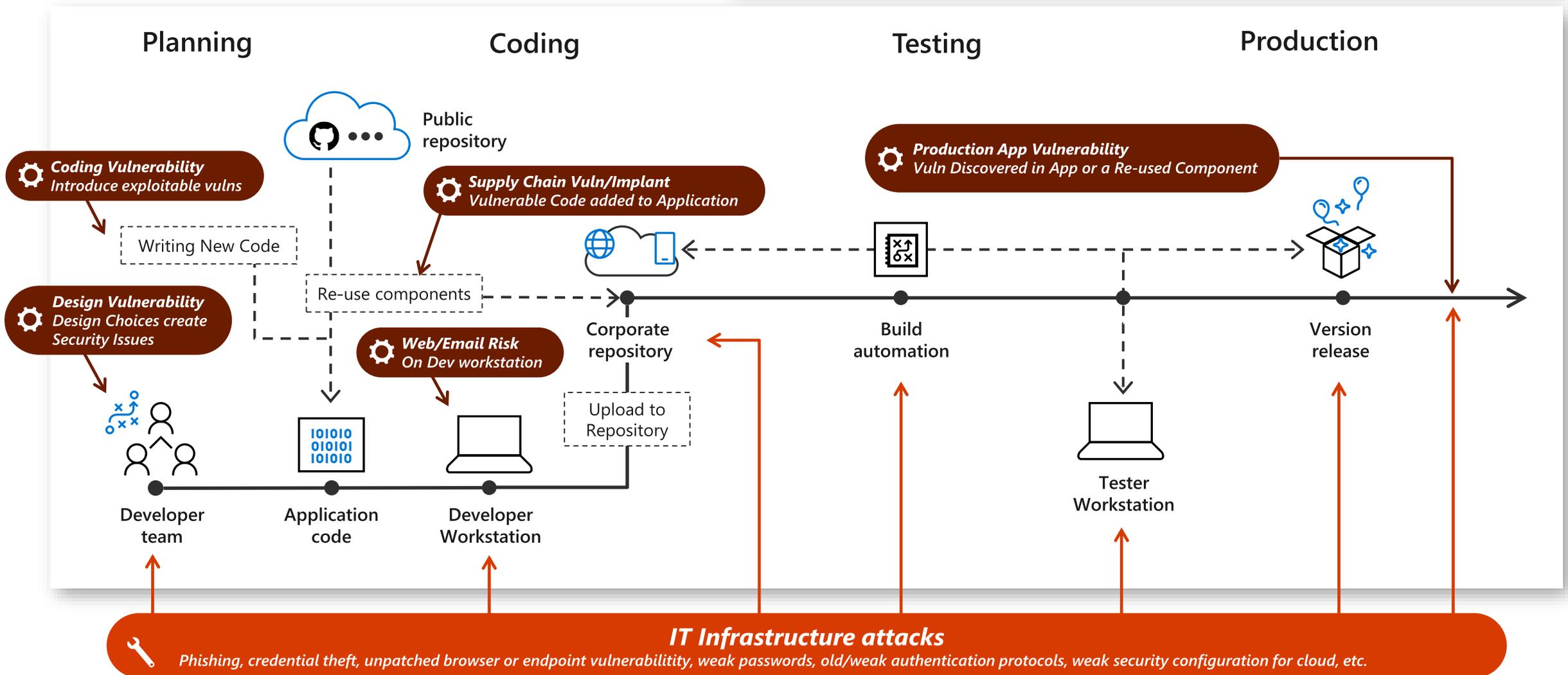
Traditional Application Security

Focused on generating reports with scanning tools



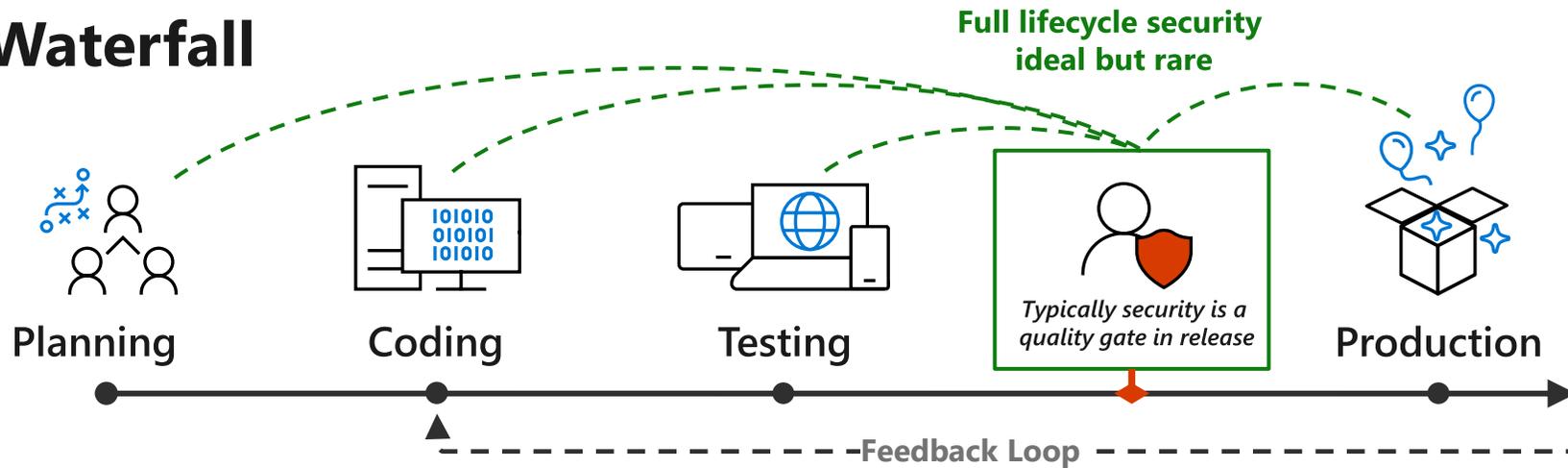
Attacker Opportunities

Note: Attackers may conduct a multi-stage attack that increases their illicit access with stolen credentials, stolen keys, implanting malware, implanting backdoors in code, and more



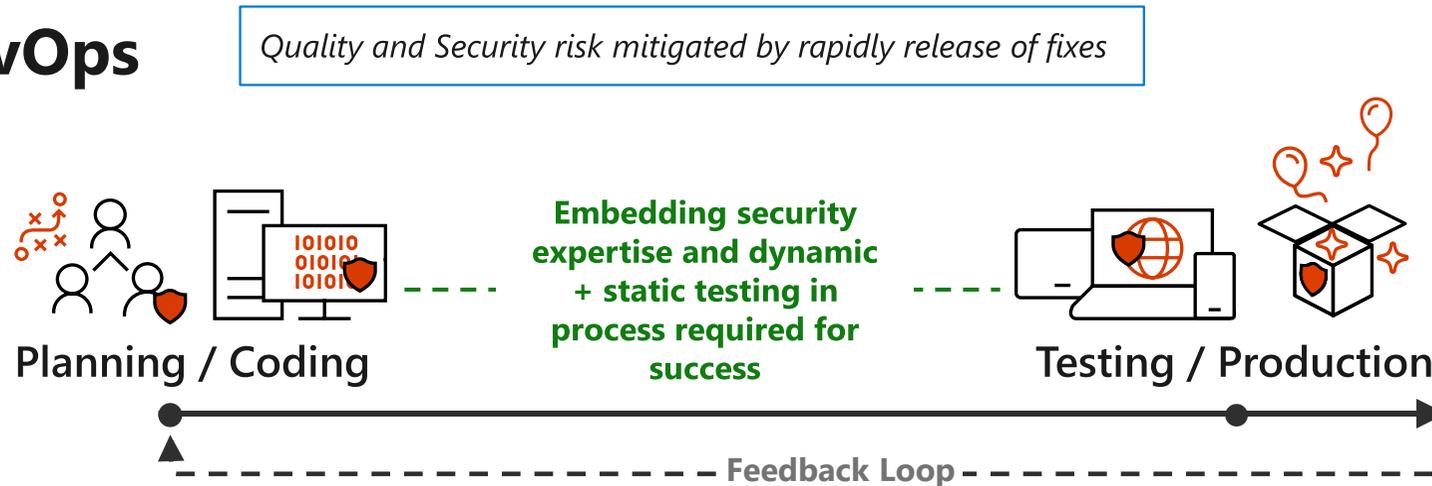
Role of Security in Development

Waterfall



Bias to Plan
& Quality
(Weeks/Months)

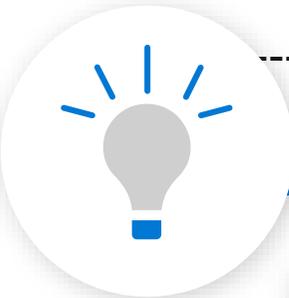
DevOps



Bias to Speed
& Agility
(Hours/Days)

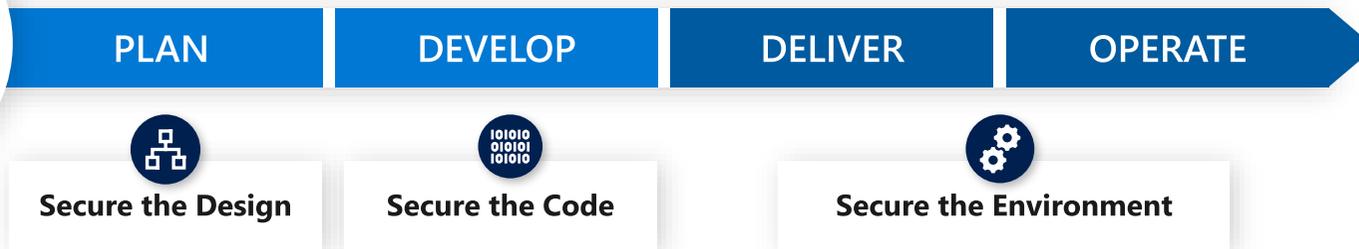
DevSecOps – Sustaining security while you innovate

Idea Incubation
New Product or Service



Architecture & Governance

Security, Compliance, Identity, & Other Standards



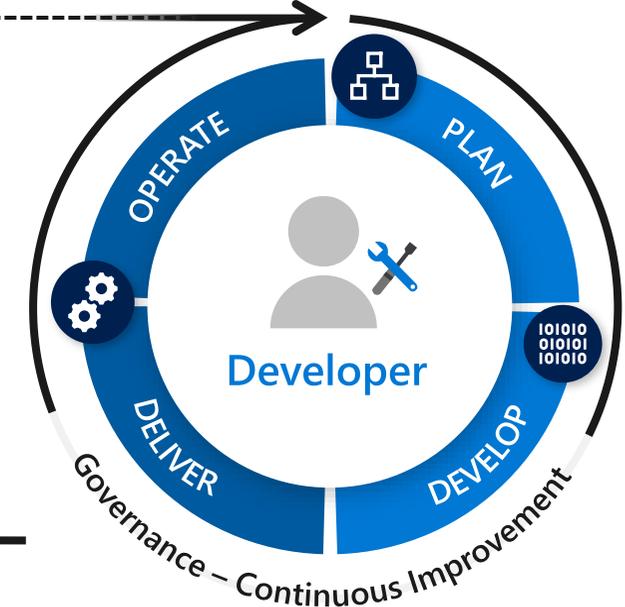
First Production Release

Minimum viable product (MVP) for:

- **Dev** - Business Requirements
- **Sec** - Compliance / Security / Safety
- **Ops** - Quality / Performance / Support



DevOperations
Ongoing Agile Innovation



Continuous Improvement of Lifecycle

1. **Refine MVP definitions** – how you define and meet MVP for Dev, Sec, and Ops (Business agility, operations stability, security assurances, identity standards, etc.)
2. **Continuously improve** process and program to improve developer productivity, operational efficiency, security posture, identity standardization, etc.)

Review – Innovation Security

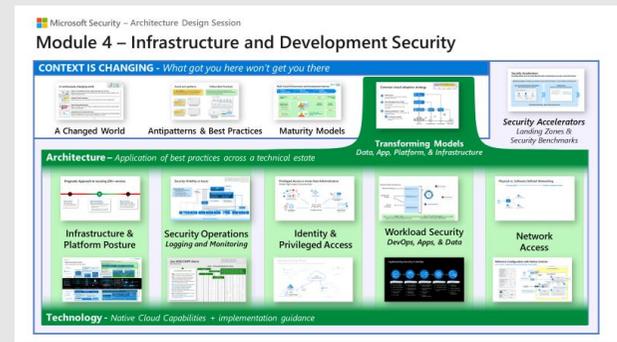


- Successful innovation requires integrating **Development, Security, and Ops** (Operations)
- Traditional Application Security Evolves
 - *Focus on high quality findings (actionable, low false positive rate)*
 - *Focus on enablement and seamless integration into development process*

Next Up:
Security Governance Exercise

More Details in

- *Module 4 Infrastructure & Development*
- *CAF Secure – Innovation Security*
aka.ms/CAFSecure-InnovationSecurity



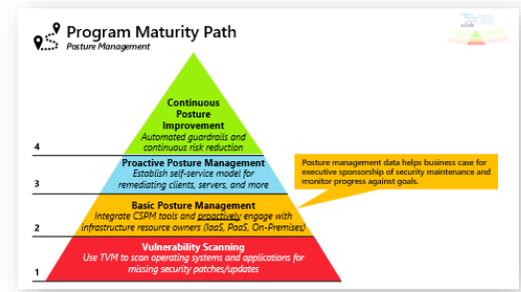
Security Governance Exercise

- 1. Assess Current State**
- 2. Discuss Focus Areas**
- 3. Assign Next Steps**

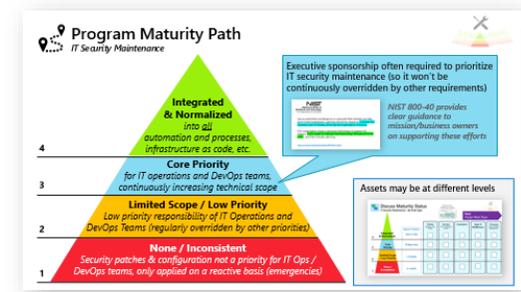
Security Architecture



Posture Management



Security Maintenance



 **Security Governance**

Continuously Identify, measure, and manage security posture to reduce risk & maintain compliance

CISO workshop and Security ADS Module 1
(same exercise)

 **Access Control**

Establish Zero Trust access model to modern and legacy assets using identity & network controls

Security ADS Module 2

 **Security Operations**

Detect, Respond, and Recover from attacks; Hunt for hidden threats; share threat intelligence broadly

Security ADS Module 3

 **Asset Protection**

Protect sensitive data and systems. Continuously discover, classify & secure assets

Security ADS Modules 4 & 6

 **Innovation Security**

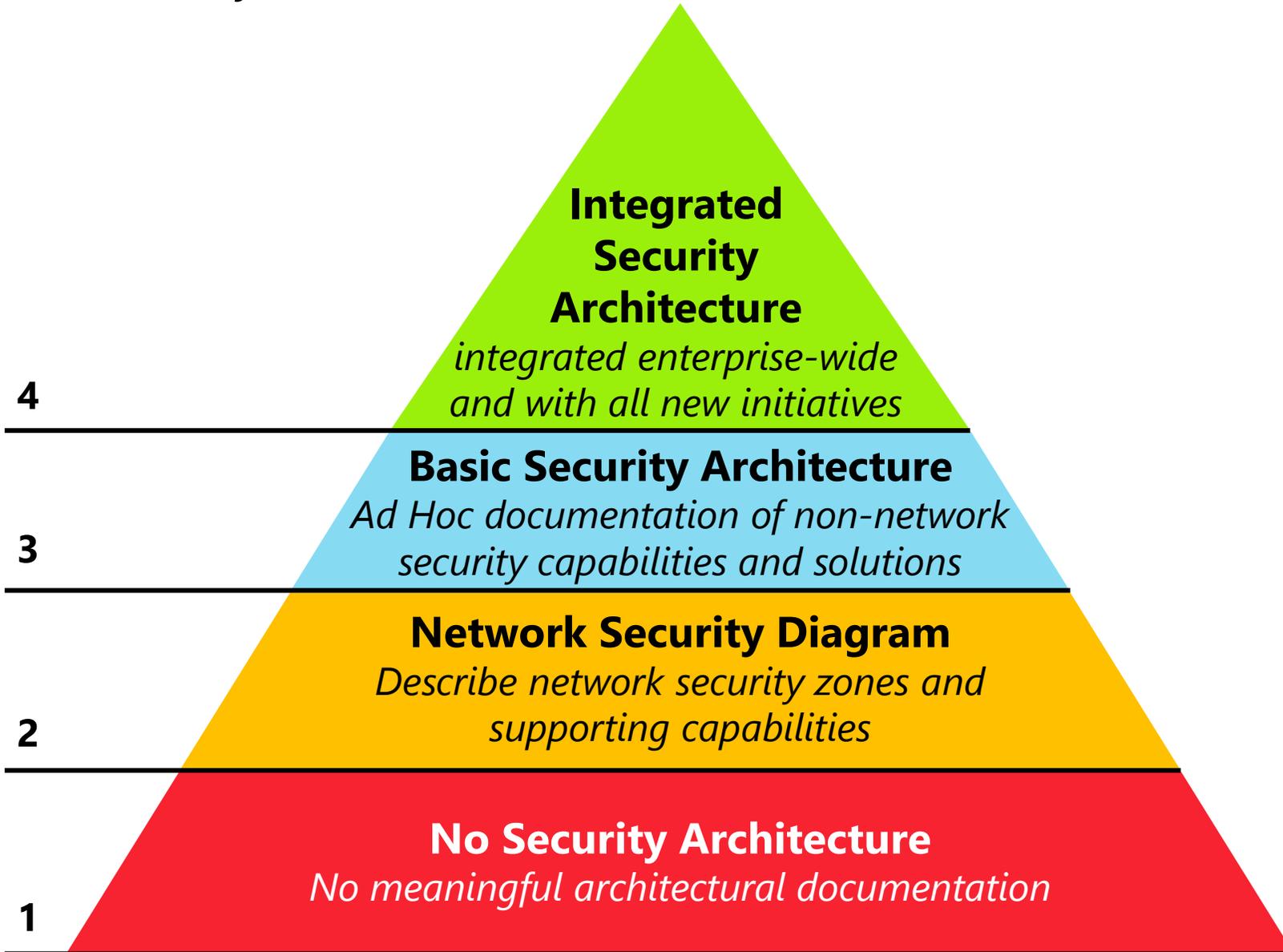
Integrate Security into DevSecOps processes. Align security, development, and operations practices.

Security ADS Module 4



Program Maturity Path

Security Architecture

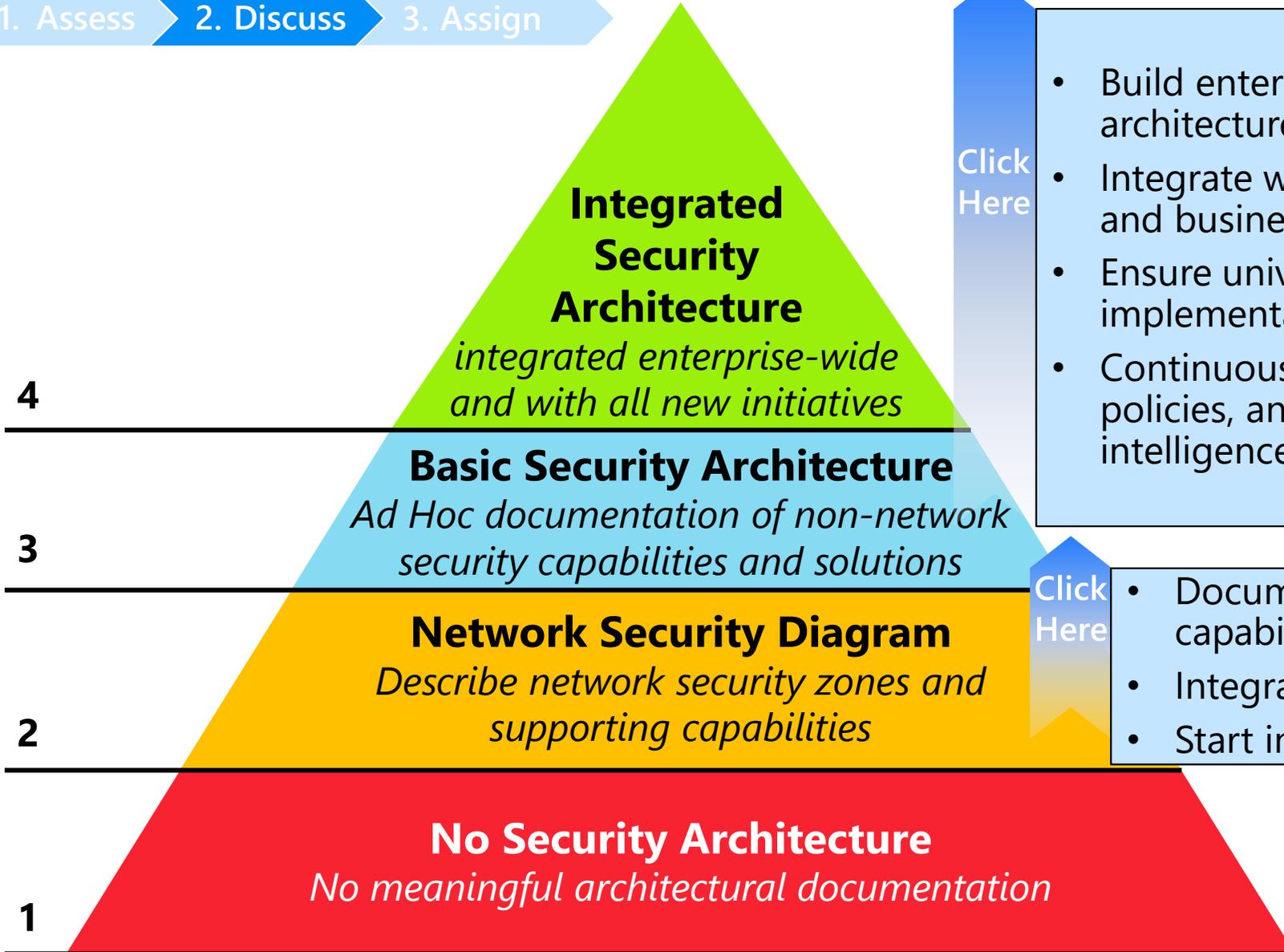




Discuss Improvement Steps

Security Architecture

1. Assess → 2. Discuss → 3. Assign



Click Here

- Build enterprise-wide integrated security architectures (diagrams and documentation)
- Integrate with enterprise architecture (if present) and business architectures (as appropriate)
- Ensure universal adoption by engineering and implementation teams (IT, OT, IoT, DevOps)
- Continuously update and refine architectures, policies, and standards based on threats, business intelligence, technical platforms, and more

Click Here

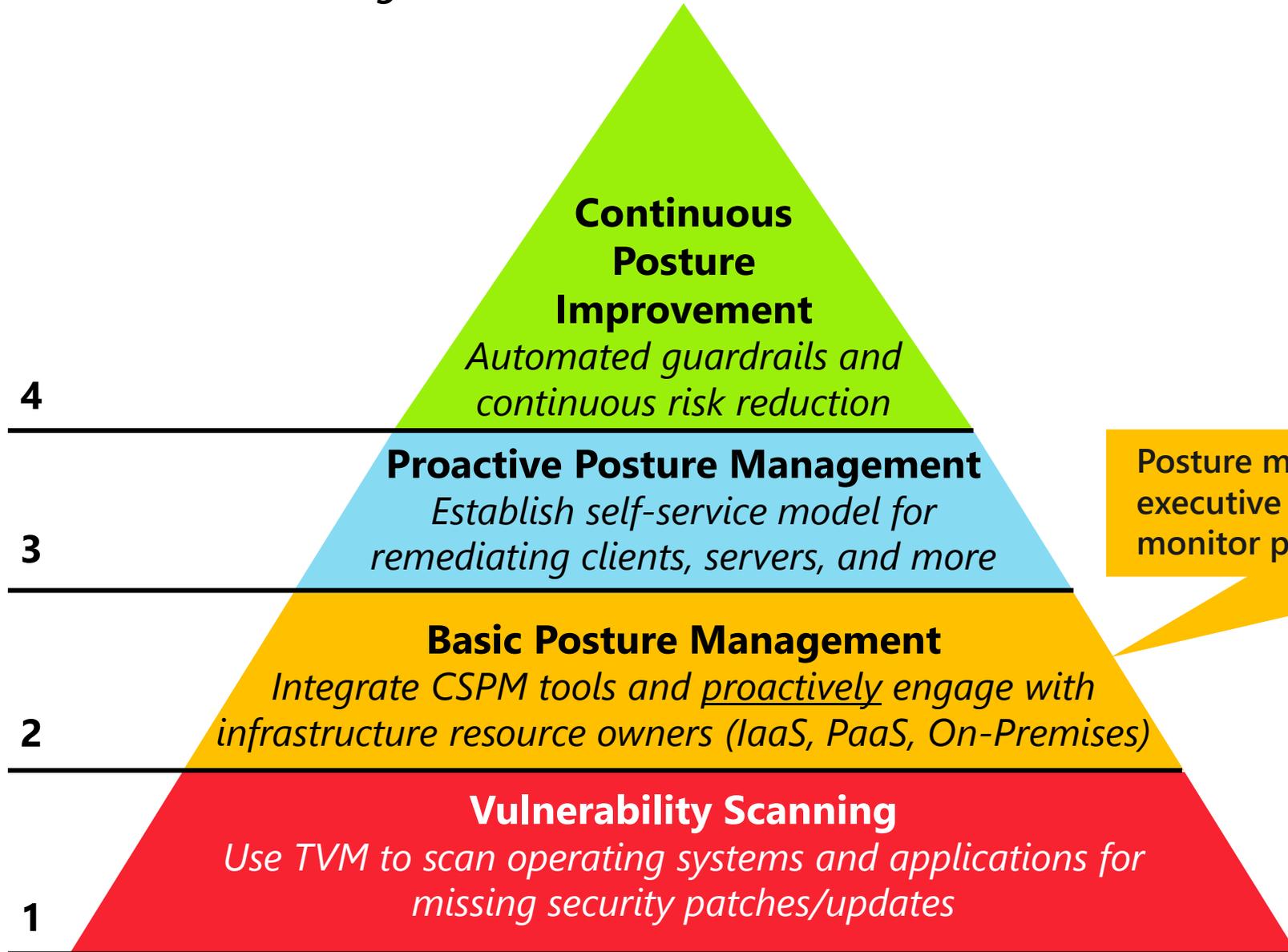
- Document enterprise-wide security capabilities (beyond network)
- Integrate security in new enterprise solutions
- Start integrating with standards and policies

Next: Posture Management



Program Maturity Path

Posture Management



Posture management data helps business case for executive sponsorship of security maintenance and monitor progress against goals.

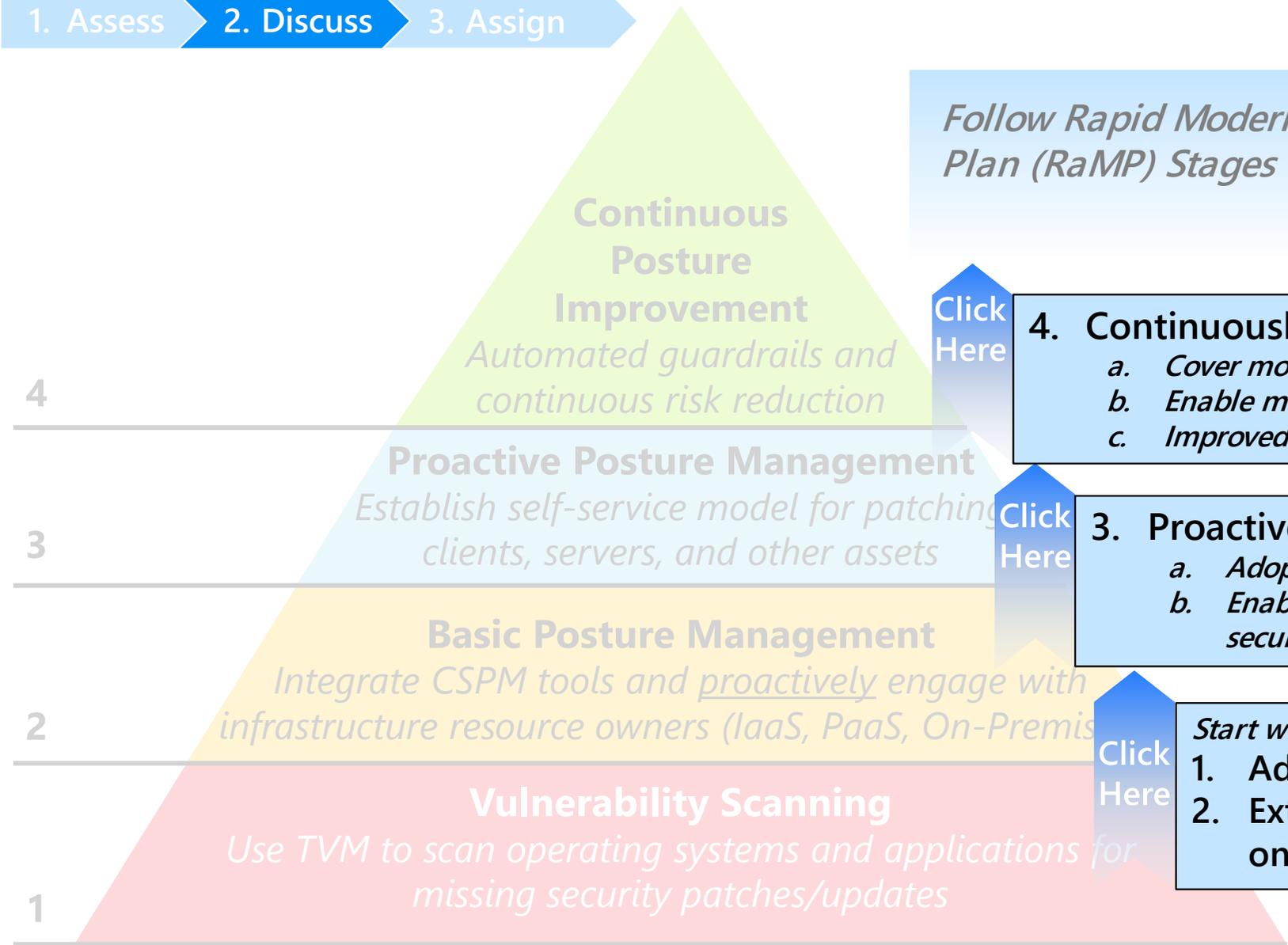


Discuss Improvement Steps

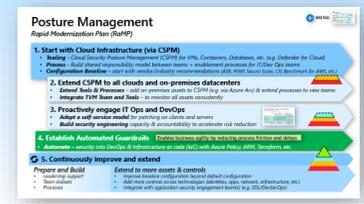
Posture Management



- 1. Assess
- 2. Discuss
- 3. Assign



Follow Rapid Modernization Plan (RaMP) Stages



4. Continuously improve and extend

- a. Cover more resources and resource types
- b. Enable more teams
- c. Improved support mechanisms and processes

3. Proactively engage IT Ops and DevOps

- a. Adopt Self-service patching model
- b. Enable IT Ops and DevOps teams (with training, security engineering, and advocacy)

Start with Cloud Security Posture Management:

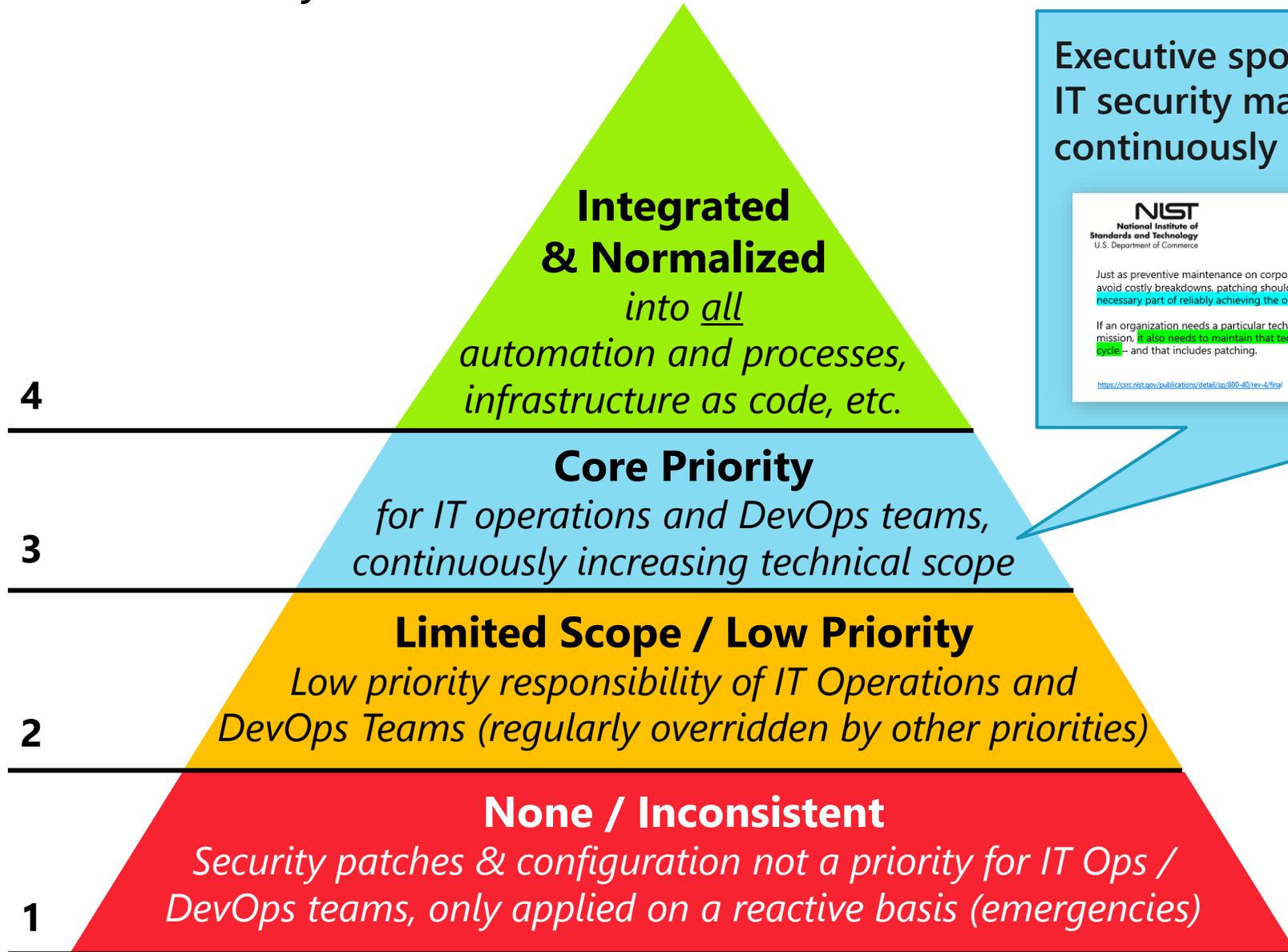
- 1. Adopt CSPM for Cloud Infrastructure
- 2. Extend CSPM to all clouds and on-premises datacenters

Next: IT Security Maintenance



Program Maturity Path

IT Security Maintenance



Executive sponsorship often required to prioritize IT security maintenance (so it won't be continuously overridden by other requirements)



NIST 800-40 provides clear guidance to mission/business owners on supporting these efforts

Assets may be at different levels

Discuss Maturity Status
IT Security Maintenance - By Asset Type

Self-Service Patching model

Next: Assign Next Steps

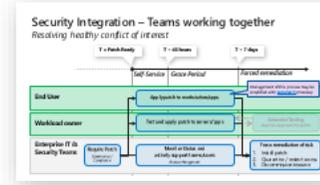
	Typical Timeline	Clients Windows, Mac, Mobile	Servers Linux & Windows Servers	Containers	Apps & Middleware	Firmware Servers, Routers, SAN/NAS, etc.
4 Integrated & Normalized	Hours or days	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 Core Priority	30 days or less	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 Limited Scope / Low Priority	1-6 months	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1 None / Inconsistent	6+ months	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Discuss Maturity Status

IT Security Maintenance – By Asset Type

Self-Service Patching model



Next:
Assign Next Steps

		Typical Timeline	Clients <i>Windows, Mac, Mobile</i>	Servers <i>Linux & Windows Servers</i>	Containers	Apps & Middleware	Firmware <i>Servers, Routers, SAN/NAS, etc.</i>
4	Integrated & Normalized	<i>Hours or days</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Core Priority	<i>30 days or less</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Limited Scope / Low Priority	<i>1-6 months</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	None / Inconsistent	<i>6+ months</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Assign Next Steps (Part 2)



Capture next step and who owns following up on it

#	Next Step	Point of Contact
1		
2		
3		
4		
5		

Review – Security Governance Exercise

1. Assess
Current State

2. Discuss
Focus Areas

3. Assign
Next Steps

Next Up:
Module 1 Key Takeaways and Next Steps



BACK
TO MENU



Key Takeaways & Next Steps

No "silver bullets" will eliminate all security risk, but quick wins can drive towards the north star



Secure Access starting with MFA

Rapidly reduce risk from common threats by modernizing access control with passwordless & multi-factor authentication (MFA)



Modernize Security Posture & Operations

Modernize tools and processes with cloud technology (XDR, SIEM, CSPM) to proactively manage security posture and rapidly respond to attacks



Manage Compliance, Risk, and Privacy

Manage compliance and risk processes for data with modern cloud technology (eDiscovery, insider risk, and more)



Commit to a Zero Trust Strategy

Commit to a security modernization roadmap based on zero trust principles.

Module 2 – Secure Identities and Access

Module 3 – Modern Security Operations (SOC)

Module 4 – Infrastructure & Development Security

Module 5 – Data Security & Governance, Risk, Compliance (GRC)

Module 1 – Zero Trust Architecture

Engage your teams to drive and plan critical security modernization initiatives

Workshop Summary

Security Strategy and Program best practices:

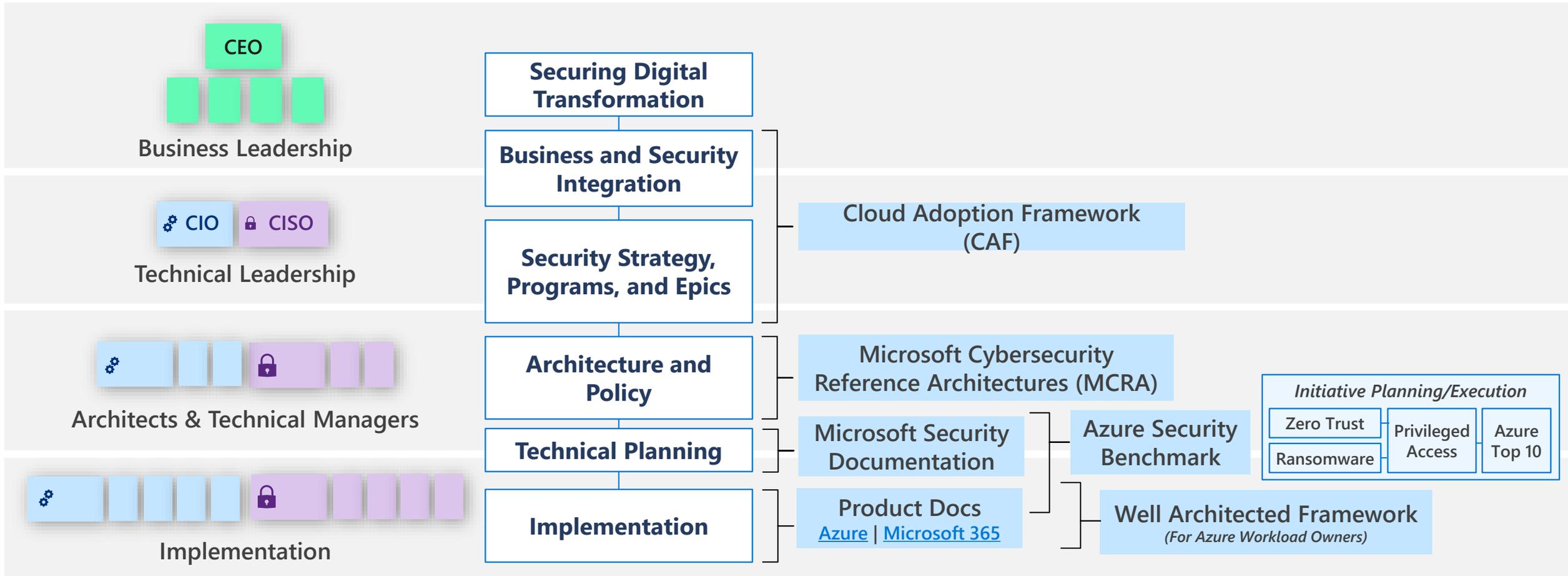
- **Business Alignment** guidance, including security goal of Business Resilience
- **Roles and responsibilities** references to inform career/skill/role decisions
- Suggested **Metrics** to help track and report program success
- **Security Disciplines** for durable program elements
- Prescriptive **Security Initiatives** to guide security modernization (with deeper dives in subsequent modules)



Next Up:
Security Architecture Design Session (ADS)

Security Guidance

December 2021 - <https://aka.ms/MCRA>



Feedback and additional resources:



<https://aka.ms/marklist>



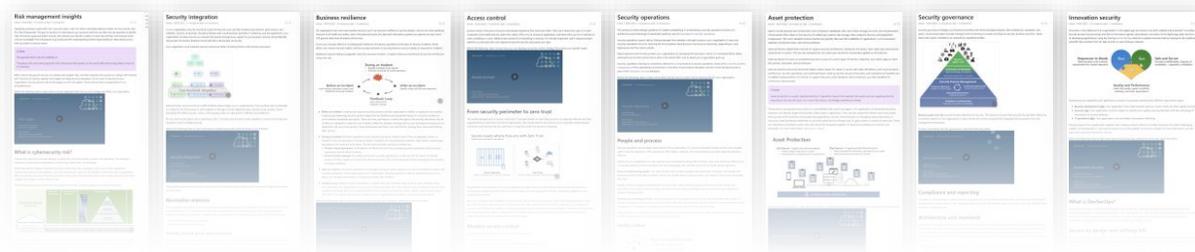
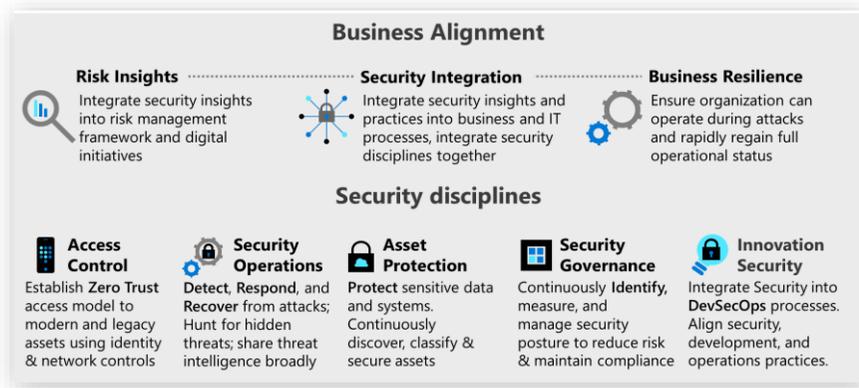
@MarkSimos

Videos and Documentation

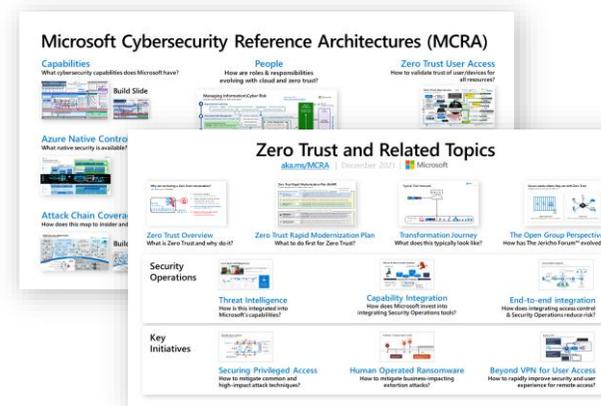
MCRA and CAF Secure

- [Interactive Guides For Those New to Cybersecurity](#)
- [MCRA - Capabilities](#)
- [Zero Trust User Access](#)
- [Roles and Responsibilities](#)

aka.ms/CAFSecure



aka.ms/MCRA



Microsoft Cybersecurity Reference Architectures (...

Mark Simos - 1 / 18

- 1 MCRA Intro 8:43 Mark Simos
- 2 MCRA Attack Chain 16:29 Mark Simos
- 3 MCRA Cybersecurity Capabilities 24:40 Mark Simos
- 4 MCRA Human operation ransomware 23:58 Mark Simos
- 5 MCRA Integration 8:41 Mark Simos
- 6 MCRA OT & IIoT Security 25:26 Mark Simos
- 7 MCRA Beyond VPN 13:13 Mark Simos
- 8 MCRA Azure native controls 15:47 Mark Simos
- 9 Multi Cloud Security 24:16 Mark Simos
- MCRA SecOps Integration

aka.ms/MCRA-Videos

Key Zero Trust Resources

to guide your Zero Trust journey

Zero Trust Resources

aka.ms/zerotrust

Maturity Model

aka.ms/zerotrust

Business Plan

aka.ms/ztbizplan

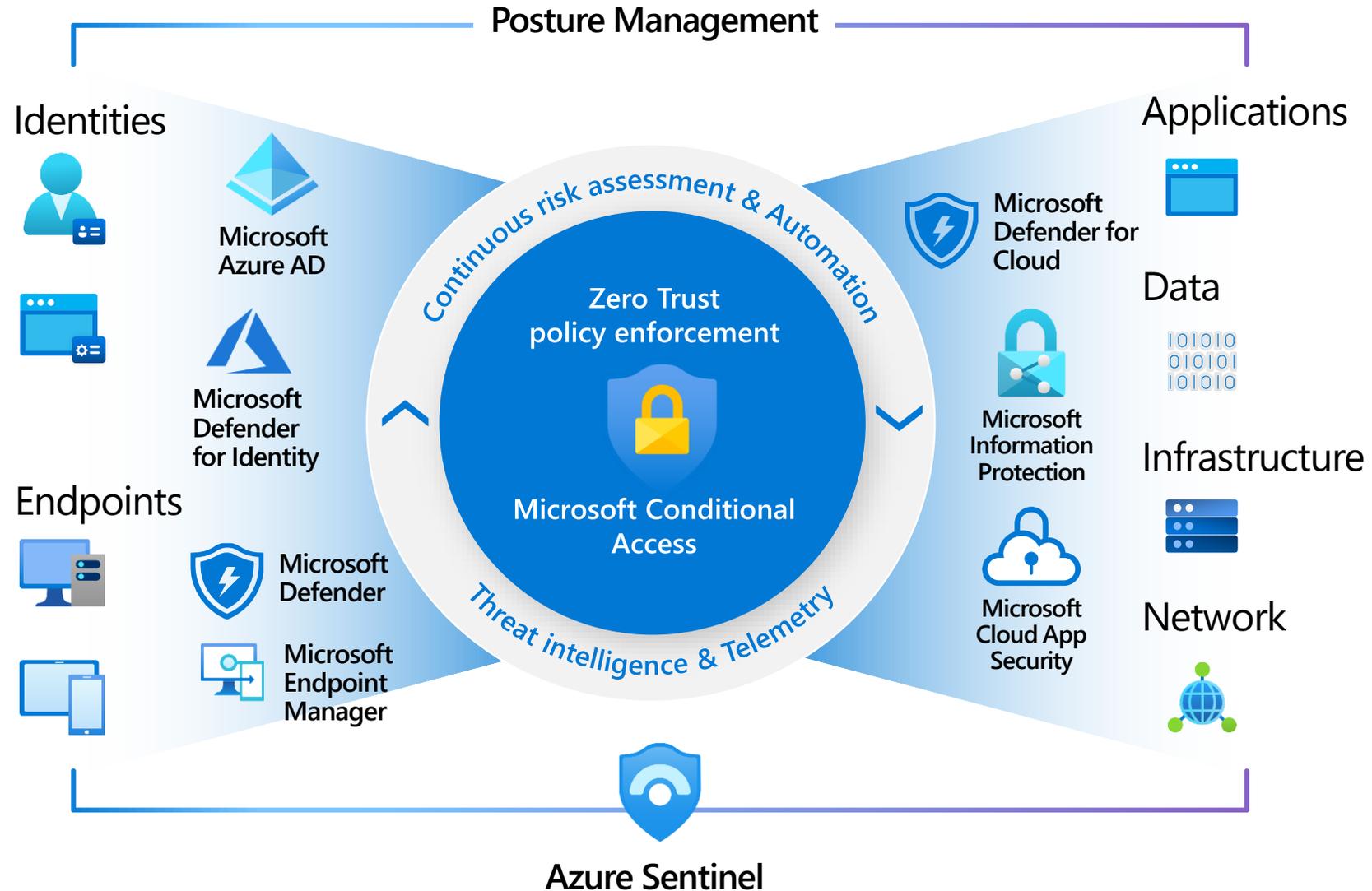
Deployment Guidance

aka.ms/ztguide



- Zero Trust: Security Through a Clearer Lens session ([Recording](#) | [Slides](#))
- [Microsoft's IT Learnings](#) from (ongoing) Zero Trust journey

Microsoft Zero Trust Capabilities



Mapping these roles/responsibilities to initiatives



Security organizational functions

<https://aka.ms/SecurityRoles>



Guidance that maps to these functions:

→ Azure Security Top 10

<https://aka.ms/azuresecuritytop10>

→ Azure Security Benchmark

<https://aka.ms/benchmarkdocs>

→ Securing Privileged Access – Rapid Modernization Plan (RaMP)

<https://aka.ms/sparoadmap>

Cloud Adoption Framework – Secure

Business Alignment



Risk Insights

Integrate security insights into risk management framework and digital initiatives



Security Integration

Integrate security insights and practices into business and IT processes, integrate security disciplines together



Business Resilience

Ensure organization can operate during attacks and rapidly regain full operational status

Security disciplines



Access Control

Establish Zero Trust access model to modern and legacy assets using identity & network controls



Security Operations

Detect, Respond, and Recover from attacks; Hunt for hidden threats; share threat intelligence broadly



Asset Protection

Protect sensitive data and systems. Continuously discover, classify & secure assets



Security Governance

Continuously Identify, measure, and manage security posture to reduce risk & maintain compliance



Innovation Security

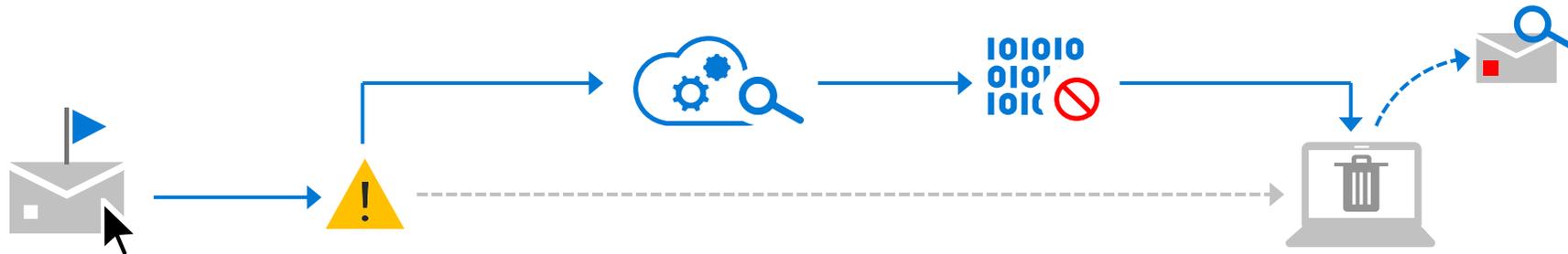
Integrate Security into DevSecOps processes. Align security, development, and operations practices.

What *applied* threat intelligence looks like



In the rural Midwest of the U.S., a high school geography teacher received a brand-new variant of the Emotet banking trojan—the first person ever.

But he had no idea. Signals and AI fully protected him.



The user clicks on an email attachment he receives, sent to his Gmail account, using the built-in Windows Mail app

Before the attachment can open, the Mail app queries the attachment meta-data against 80-plus cloud-based machine learning models

In parallel, the file is 'detonated' in the cloud and an AI system 'watches' to see what happens when he opens attachment

Utilizing signals and outcomes from trillions of historical email transactions, both services determine the file is malicious

Mail deletes the attachment from the PC, flags the file for review by (human) analysts, and the AI systems automatically update

Impact



This all occurred in fewer than 400 milliseconds—the blink of an eye



To protect customers and make the internet safer, our global security teams use machine learning to process:

- **Trillions** of raw security signals, which generates
- **Billions** of complex predictions and
- **Millions** of automated actions

Microsoft Threat Intelligence

Built on diverse signal sources and AI

1.2B+
PCs, servers,
and IoT

iOS, macOS,
Android, Linux
and IoT devices


Email
threats blocked
32B


URLs scanned
18M+


Documents scanned
600B+


Meeting
minutes delivered
4.1B+


Identity threats
blocked
31B+


Endpoint Threats
Blocked
9B+

1.8PBs
Other clouds
and network logs

**Threat
Research**
Original research
into IT/IoT/OT

1B+
Apps and
service users

