

# Microsoft Virtual Training Days

## Discounted Certification Exam FAQ

This document is available in the following languages.

<a href="#">Chinese (Simplified)</a>	<a href="#">English</a>	<a href="#">French</a>	<a href="#">German</a>	<a href="#">Japanese</a>	<a href="#">Korean</a>	<a href="#">Portuguese (Brazil)</a>	<a href="#">Spanish (Neutral)</a>
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### When will I receive my discounted Microsoft certification exam?

After the event has concluded, you will receive an email with instructions for how to redeem your discounted exam.

### How do I redeem my discounted certification exam?

Follow the steps to redeem an [event attendee certification discount](#). When signing in or creating a new Microsoft Learn account, please ensure the email address you used to register for the event is also associated with your Microsoft Learn account.

Note: This discount applies to customers who have completed a Microsoft Virtual Training Day and cannot be combined with any other offers or discounts.

### When does my 50% discounted Microsoft certification exam expire?

You must schedule and take the certification exam within 90 days from the event date.

### Do I receive more than one 50% discounted certification exam if I attend the same Microsoft Virtual Training Day more than once?

Each Microsoft Virtual Training Day provides one 50% discounted certification exam. If you were unable to redeem your previous discount, you can re-register for the same event and complete the training to become eligible for another 50% discounted certification exam.

### Am I eligible for the 50% discounted certification exam if I'm a public sector employee?

Prior to registering and redeeming the discounted certification exam, government employees must check with their employers to ensure their participation is permitted, and in accordance with applicable policies and laws. If participation is permitted, public sector employees are eligible for the 50% discounted certification exam.

### Do I have to attend every session in the event before receiving a 50% discounted certification exam?

Yes, you must attend every session and complete the Microsoft Virtual Training Day before you are eligible for a 50% discounted certification exam.

### How can I reschedule the certification exam?

You can reschedule or cancel your exam appointment up to 24 hours before the scheduled start time. Reschedule or cancel from your [Microsoft Learn Profile](#). Any rescheduled exam must be taken within 90 days from the event date to qualify for the discount.

### What are the terms and conditions for the 50% discounted certification exam I receive after attending a Microsoft Virtual Training Day?

This discount applies to customers who have completed a Microsoft Virtual Training Day and cannot be combined with any other offers or discounts.

If a registered learner fails to attend (or fails to cancel or reschedule more than 24 hours before the scheduled start time) multiple scheduled exams, they are considered a no-show and our third-party partner(s) will require them to pay full price for any subsequent exam.

To learn more about the standard terms and conditions for Microsoft certification exams, refer to [Certification Exam Policies](#).

The Microsoft Virtual Training Day discounted certification exam is voucherless and cannot be redeemed in restricted countries. Learners in these regions must purchase a 100% voucher to complete their exam registration via [Mind hub](#).

#### Restricted Countries and Regions:

- Afghanistan
- Bangladesh
- Benin
- Cameroon
- Gambia
- Ghana
- Nigeria
- Pakistan
- Senegal
- Tanzania
- Togo
- Uganda